Purpose of this Form

Owens Community College students receiving federal financial aid are required to meet Satisfactory Academic Progress (SAP) standards.

Students are considered to have an eligible SAP status if they:
- Maintain the required cumulative grade point average (CGPA) of 2.0 or better.
- Satisfactorily complete enough credit hours to have a pace of completion of 67.0% or higher.
- Will graduate within 150% of the credit hours required to complete their academic program.

To view the complete Satisfactory Academic Progress policy, please go to www.owens.edu/financial_aid/progress_policy.

A student with unforeseen, documentable extenuating circumstances who has been denied financial aid based on his/her SAP status has the right to appeal in writing by following the instructions on this form.

The Office of Financial Aid is only able to consider appeals based on unforeseen, extenuating circumstances that prevented you from meeting the SAP standards listed above.

Deadline

An appeal will not be considered for the current semester after the third week of the full semester.

Students who are applying for academic readmission must submit the Satisfactory Academic Progress Student Appeal Form and all supporting documentation by the academic readmission application deadline.

Instructions

1. After meeting with an Oserve Advocate, complete the Satisfactory Academic Progress Student Appeal Form.
2. Attach your typed statement and documentation to the appeal form.
3. Keep a copy of this form and all documentation for your records.
4. Submit the completed appeal form, statements and documentation to Oserve. The form and all documentation must be submitted together, rather than separately; otherwise your appeal will be denied.

By mail:
Oserve
Owens Community College
P.O. Box 10,000
Toledo, OH 43699-1947

In person:
Toledo-area Campus College Hall 152
Findlay-area Campus Student Services Center
Learning Centers at Arrowhead or The Source – Limited hours, please call ahead

By fax:
(567) 661-7808

Call with questions:
(567) 661-7378 or 1-800-GO-OWENS, ext. 7378
Monitoring the status of your appeal

It may take up to 15 working days after a complete appeal is submitted to Oserve before a decision is made. Students’ appeals will be reviewed in the order they are received based on the date that all required documentation was submitted. If a decision has not been made on your appeal by the time classes begin, it is your responsibility to pay your balance in full or discuss your payment options with Oserve; otherwise, you could be dropped from your registered classes for non-payment.

You will receive written notification of the decision made on your appeal. The status of your appeal can also be viewed on Ozone.

To check on the status:
1. Log into Ozone at ozone.owens.edu
2. On the Financial Info tab, click the View Financial Aid Details link which is listed in the Financial Aid Summary section.
3. Click on Student Requirements to check if your appeal has been reviewed. Below is a listing of what each status means:

   **Received, not yet reviewed:** Your appeal has not been reviewed.

   **Incomplete:** The appeals committee is requesting additional information from you before a decision can be made. You have an active message in Ozone that tells you what additional information is needed to review your appeal. You may also contact Oserve for details.

   **Completed:** Your appeal has been reviewed.

Once your appeal has been reviewed, go back to the Satisfactory Academic Progress page to view your status. Below is a listing of what each appeal status means:

   **SAP Probation:** Your appeal has been approved. Your eligibility to receive grants and loans has been reinstated. You must follow all of the stipulations listed in the appeal approval notice.

   **SAP Ineligible:** Your appeal was not approved based on the information you provided. You are ineligible to receive federal financial aid (which includes grants, work study, and loans), the Ohio College Opportunity Grant, Owens Community College Grant, and some other forms of aid. If you intend to continue enrollment at Owens Community College, you must pay your bill without this aid.

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Should future laws and regulations require modifications of the Satisfactory Academic Progress Policy, students must abide by the new policy.
Satisfactory Academic Progress
Student Appeal Form
OFFICE OF FINANCIAL AID

Please Print

Name________________________________________          OCID_________________________________
Date of Birth ______________________________         Telephone #______________________________

Which term will you be attending next? (check one) ☐ Fall semester  ☐ Spring semester  ☐ Summer semester

What is your current major ________________________   Expected graduation date ________________

Section A.  Complete this section if you are submitting an appeal to request an extension of the 150% maximum timeframe.

1. Attach a typed statement which explains why you have not yet completed your program or indicate if you are working on a second associate’s degree.

2. Provide an academic plan that will include a list of the classes you still need to take at Owens, the semester(s) you will be taking those classes and your expected completion date.

3. Provide a copy of a recent degree evaluation. In Ozone, go to the Academic Info tab. In the Education Planning section, select Degree Evaluation and follow the prompts.

If this is the only reason for which you are submitting an appeal, continue to Section C. However, if your cumulative GPA is below 2.0 or your pace of completion is below 67.0%, continue to Section B.

Section B.  Complete this section if your cumulative GPA is below 2.0 or your pace of completion is below 67.0%.

1. List each semester in which you did not have a pace of completion of 67.0% or more, or in which you did not have a 2.0 semester GPA, and indicate the circumstance. Students are highly encouraged to speak with an Oserve Advocate to make sure that all required semesters are listed. Failure to include an explanation and documentation for all semesters in which SAP requirements were not met will result in a denied appeal.

   Semester (including year): _________________________
   Circumstance: ________________________________________
   ☐ Documentation attached

   Semester (including year): _________________________
   Circumstance: ________________________________________
   ☐ Documentation attached

   Semester (including year): _________________________
   Circumstance: ________________________________________
   ☐ Documentation attached
Semester (including year): _____________________________
Circumstance: _______________________________________

2. Attach a typed statement which explains the following:
   • What were the unforeseen extenuating circumstances that occurred during each semester listed above which prevented you from successfully completing all of your classes. The statement must clearly show that the situation was unforeseen and beyond your control.
   • What has changed that will allow you to successfully complete all classes in the future.

   Appeals submitted without the required typed statement will be denied. The statement must clearly explain how the extenuating circumstances impacted you in each semester listed.

3. Attach documentation which confirms the circumstance you indicated.
   Provide documentation which verifies the unforeseen extenuating circumstances that occurred during each semester listed above. All statements from other individuals or organizations must be on professional letterhead or notarized. Additional documentation may be requested when your appeal is reviewed.

   The appeals committee will only review the materials that you provide; therefore, it is your responsibility to provide adequate documentation to support the circumstances as described within your appeal. Appeals submitted without supporting documentation may be denied.

Continue to Section C.

Section C. Certification and Signature

The information provided on this form, in my written statement and all accompanying documentation, is accurate and complete to the best of my knowledge. I agree to provide additional documentation if requested by the Office of Financial Aid.

If my appeal is approved, I understand that I must meet the following criteria for each semester until I am in good standing according to the Satisfactory Academic Progress policy:

1. Successfully complete all the courses attempted during the semester with no withdrawals from classes (including withdrawals after the financial aid freeze date, even if the class has not started), or a final grade of "F" (failing), "I" (incomplete), "WD" (withdrawn), "AUDIT", "F/NC" (failing), "PR" (progress) or "NGR" (no grade reported).
2. Maintain a semester grade point average of 2.0 or higher.
3. If requesting an extension of the 150% maximum timeframe, successfully complete my degree or certificate within the date listed on my appeal, by following the academic plan and timeframe provided in my appeal.
4. Follow any other stipulations listed in the appeal approval notice.

___________________________________________________  _________________________
Student Signature        Date
V12

SAPAP