

**A Content Analysis of
Open-Ended Responses
From the Foundations of Excellence®
Fall 2007
Student Survey**

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Summary

In the Fall of 2007, Owens Community College administered a 102-question survey to all enrolled first-year students on the Toledo- and Findlay-area campuses as part of the Foundations of Excellence® self-study. Two open-ended questions on the survey asked students to list (1) the top three ways the institution helped them in their transition to college and (2) the top three ways the institution could have improved their transition to college. The purpose of this report is to identify common themes in students' responses to these two questions.

In order to identify general themes among students' responses, content analyses were performed for each question using SPSS Text Analysis®. This software identifies common themes based on the frequency with which related words are used. Responses are then inspected to ensure that they fit the theme to which they are assigned, and manual adjustments are made as necessary. All themes include a minimum of three responses, and because several ideas may have been expressed within one response, responses can be classified into more than one theme.

A summary of results is provided below and the text of student responses for each theme is included on pages 5 - 89. Most students report having a smooth college transition, as evidenced by the fact that when asked to identify ways in which the institution could have improved their transition to college, 24% of students said nothing—that their experience was a good one. It is also evidenced by the fact that only 5.5% of students said that the College offered little help with their transition. The top 5 ways that students say the institution helps students in their transition to college include, (1) friendly and helpful faculty and staff (36.4% of respondents), (2) advising (29.6%), (3) low cost of tuition (18.6%), (4) small class sizes and campus (13.4%), and (5) convenient class times (13.2%). The top 5 ways that students say the institution could improve their transition to college are: (1) more advising, (2) nothing—the transition is smooth as is, (3) more and better communication of activities, (4) more help with financial aid, and (5) provide more class times and offerings.

The top ways in which the institution helps students in their transition to college

A total of 365 students responded to this question out of 580 survey respondents, or 62.9%. Of the 365 open-ended responses, 358 (or 98.4%) could be classified into at least one category. A total of 36 themes were identified, and they are listed below along with the percentage of respondents who expressed the themes. Please note that the percentages will not sum to 100% because most responses included more than one theme. The full text of responses within each theme is included on pages 5-54.

Theme	#	%
Friendly / Helpful Faculty and Staff	133	36.4%
Advising (e.g., help selecting courses and planning class schedule)	108	29.6%
Cost	68	18.6%
Small Classes and campus	49	13.4%
Convenient Class Times	48	13.2%
Help with Financial Aid	45	12.3%
Help with General Questions	36	9.9%
Course Offerings	33	9.0%
Tutoring / Academic Help	29	7.9%
Help with Registration / Enrollment	28	7.7%
Other Students	27	7.4%
Environment (e.g., friendly, welcoming, students feel they belong)	26	7.1%
Website and Other Web Tools	23	6.3%
Online Classes	23	6.3%

Theme	#	%
College Provided Little to No Transition Help	20	5.5%
Help with Transferring In / Out	18	4.9%
Not Applicable (e.g., transfer student, here for professional development)	16	4.4%
Location	16	4.4%
Orientation / Registration Rocks / FYE	16	4.4%
Help with Basic Skills (e.g., study habits, time management, writing, etc.)	14	3.8%
Diversity of Students / Students Like Me	14	3.8%
Pace of Courses	12	3.3%
Campus Layout	11	3.0%
Visit / Tour	10	2.7%
Post-Secondary Option	8	2.2%
Emails / Phone Calls / Letters	7	1.9%
Remedial Courses	6	1.6%
Activities / Sports / Clubs	6	1.6%
Flexibility with Work & Family	6	1.6%
Academic Programs	5	1.4%
Bookstore	4	1.1%
Interesting / Challenging Coursework	4	1.1%
Placement Tests	4	1.1%
Catalog	3	0.8%
Organization	3	0.8%
Safe Campus	3	0.8%

The top ways in which the institution could have improved students' transition to college

A total of 325 students responded to this question out of 580 survey respondents, or 56.0%. Of the 325 open-ended responses, 316 (or 97.2%) could be classified into at least one category. A total of 30 themes were identified, and they are listed below along with the percentage of respondents who expressed the themes. Again, the percentages will not sum to 100% because most responses included more than one theme. The full text of responses within each theme is included on pages 5-89.

Theme	#	%
Advising (e.g., assigned advisor, more follow up advising)	87	26.8%
Nothing / Not Applicable	78	24.0%
More / Better Communication of Activities	30	9.2%
More Help with Financial Aid	30	9.2%
More Class Times / Offerings	30	9.2%
Parking / Traffic	27	8.3%
Better Teachers / Instructional Methods	26	8.0%
More Help with Transferring In/Out	22	6.8%
Orientation / First Year Seminar	22	6.8%
Help Students Find Their Way Around (e.g., Signs, maps, tours, etc.)	21	6.5%
Books (e.g., Less expensive, Have books available, better buy-back prices)	19	5.8%
Issues with Program Requirements & Wait Lists	18	5.5%
Friendlier / More Helpful Faculty & Staff	17	5.2%
Greater Student Interaction	17	5.2%
More Academic Help	16	4.9%

Theme	#	%
More Informational Materials (e.g., Brochures, handbooks, emails, etc.)	14	4.3%
Less Expensive Tuition, Fees, & Books	13	4.0%
More help with Registration / Enrollment / Withdrawal	12	3.7%
Longer Office Hours (i.e., Faculty and Business Offices)	10	3.1%
Housing (e.g., On-campus housing, help finding housing)	10	3.1%
Communicate Expectations	7	2.2%
More Personal Attention	6	1.8%
Help with Blackboard & Online Instructional Tools	6	1.8%
More Merit Scholarships	5	1.5%
Better Class Placement	5	1.5%
Better Class Placement	5	1.5%
More Help with Study Skills	5	1.5%
More / Better Computers	4	1.2%
More Challenging Coursework	4	1.2%
Offer Upper Level Courses	4	1.2%

Text of Student Responses by Theme*

Please list the top 3 ways this institution helped you in your transition to college

Friendly / Helpful Faculty & Staff (133 or 36.4% of respondents)

very welcoming, students and faculty friendly and instructors made us feel comfortable to ask questions

This college was very helpful, the staff helped me decide what classes I should take and mapped out the next two years for me as far as classes are concerned.

They worked with me by helping me take the right classes. _ They let me work at my own pace. _ The teachers have been very helpful.

They have offered me courses that are outlined well. _ The instructors are good and they are always there to answer questions or help. _ I haven't been in school in about 10 years and I feel that Owens has been there for me and provided the support that

the teachers help individually, good teaching techniques, helps my education

The staff was friendly enough. However, certain teachers teach ABOVE the literature for that particular course, or below it. In these instances staff members were not helpful in transitioning the situation to a better situation even if the class had a dr

The staff is very helpful. _ The cost of attendance is low. _ Evening, night, weekend, and online classes are offered. _

The small class room size has helped to: have a better relationship (student/teacher), can ask questions easier, and can get help easier.

The instructors make the transition fairly easy. _ Financial Aid helped me out tremendously in getting my funding in place. _ The letters and information I get in the mail.

The instructors helped to direct me to the correct departments when I was unsure of where I need to go. _ The instructors helped me to feel a part of Owens and not just another number. _ The college is welcoming to students of diverse backgrounds and the

The institution helped me by helping me with scheduling my classes, introducing my to other first year attendants, and by introducing me to other faculty.

The faculty and staff are very helpful, friendly and always available. _ The many times available for scheduling classes. _ the invaluable assistance to acquire financial aid and awareness of scholarships available.

The counselors answered all my questions. The professors are nice and will help in anyway they can, and I can always find out where to get my questions answered.

* To protect the identify of individuals, capital "Xs" are used in place of person's names. Some responses are cut off due to the limited number of characters captured by the survey software.

the cost, the help of choosing the right courses, and the friendliness

The cost, class size and support from faculty, all plays a major role in my decision.

the cost of tuition, the fast and friendly help with financial aid and the great counselors who were down to earth and helped me with my career.

The college it self did nothing to help me. _ A few individuals have helped me though, in how they treated me, listened to me, and other students, and the respect they gave me / us... _ XXXX XXXXX, XX XXXX, XXXXX XXXXXX, XXXX XXXXXX, XXXXX XXXXX, XXX XXX

The college helped me feel secure on campus. The faculty helped me transition to thinking like a college student. The people that come to Owens are friendly and I can relate to them.

The classroom size is small so it is easier to learn. It doesn't feel much different than high school (notes, papers, etc). The work is harder but my instructors try to help as much as possible.

The beginning courses for people getting back to school after many years of being out of school. _ The math lab helps a great deal. _ The instructors are very helpful in getting you adjusted.

The advisors helped me find a major, and the advisors helped me with registration. The teachers are very understanding and give good advice.

The advisors at the Findlay campus have made me feel comfortable and have been willing to accept and answer all my questions from semester to semester. _ _ The Findlay campus staff has been very friendly at assisting new students with lab work/tutoring

The advisors are very helpful on picking out classes for the right major and working around your schedule. All of the staff is very helpful on getting you where you need to go, and the campus setup is easy to find everything.

The advisor always has their door open when needed, the teachers work with you, and fellow students attend to stop and ask if you need assistance if you look confused.

teachers are very helpful _ I have met a lot of nice people _ good school

teachers are very helpful _ flexibility having been pregnant _ brings in a lot of local people with common interest

Teacher Help _ Online Library _ Blackboard

student advisors, teachers, and dean

some teachers are very nice others treat dif because I am not 20

some of the teachers I've had _ the campus _ the time on your assignments

some classes prepared me for the next semester class, having wonderful teachers that are there to help and teach, good class hours

Smaller classes, more professor-student communication, and do not have to live on campus.

smaller classes, less tuition, individual teaching

Small classrooms, flexible schedules, individual attention.

small classes, extended help form instructors, advice on courses

small classes _ good instructors _ lots of scheduling options

Small class sizes, Low Costs per class, and Friendly students and faculty

Small class room sizes, The cost didn't have me worrying about where I would get the money, The teachers were every helpful when I need help.

Recommended me taking a first year experience class which has helped. _ Counselors have helped tremendously. _ Staff has been encouraging. _

XXX XXXXXXXX A and P 1, XXXXX XXXX A and P 1 and 2 tutor has been great help to me as teachers and tutors. I learned to love school because of the passion they put into teaching. The resource center is a place I learned how to study and to become an A stud

Owens seemed very much like high school to me which definitely helped, it's not so big that I can't find my way around. The staff is wonderful and very helpful. And lastly, I love being able to take classes online and on campus, it gives me more time for

Owens has provided an atmosphere in which the 'unknown' became a comfortable environment. The flexible class schedules made it possible to work a part-time job while attending school full-time. Last, the instructors encourage class participation in a no

orientation, tour, assistance from teachers

Office workers, such as Financial Aid and Registrar's Office have been very helpful for me, being that I am out of state student with reciprocity issues.

Offering tutoring services if necessary, setting me up with a 2nd student from my program as a mentor, and the great teachers in my program.

Offering a pleasant learning environment, helpful staff, and tutoring labs.

not starting with overwhelming courses _ everyone willing to help _ prosier care

mid step from high school to university, teacher contact, student services

Made it easy to pick classes. Has nice teachers. Instructors are very understanding and help you to the best of their abilities.

It's has small classes and I came from a small high school. The instructors treat you as an adult.

it was a small campus and easy transition one on one with teachers if you didn't understand material, small classes

It is small like my high school so im not overwhelmed, GREAT teachers that go beyond to help you out, and flexible class schedules and office hours to work around my schedule.

It has really friendly staff and it made it so comfortable for me to transition myself into the college. Also there are students just like me that I have connected with and the class rooms are the perfect size to be able to get the attention needed to succeed

Instructors were very understanding and helpful. All the staff are very nice and willing to go the extra mile to help.

instructors know their material usually, diverse people, Fitness are

instructors have given me endless encouragement _ small class _ The fact that I know someone will always be happy to help me in anyway and never gave attitude about it.

Inexpensive classes available during the evening. _ Classes that generally transfer to the university of my choice. _ Professors who understand that many community college students have work and family obligations that sometimes supersede academic obligate

in registration rocks, I was helped by so many staff members, I was informed as to where my needs can be met: bookstore, cafeteria and the students were very helpful.

I was able to meet with an advisor, apply, and register all in the same day. The teachers were helpful in helping me find my way around. The website was EXTREMELY helpful overall.

I was able to meet new people that were willing to help me feel that I fit in, the faculty helped me with my tuition and helped to make the right decision for what classes I needed to take, and all of my professors made sure I understood the topics and

I was a new student and I had no idea what I was doing. The advisors helped me make my schedule, financial aid was very helpful tome in understanding my tuition costs and receiving my aid. My instructors were very helpful. XXXXXXXX XXXXXXXX was my English teacher

I receive financial aid but all the staff at the college have been very helpful.

I can meet new people from different backgrounds. _ Further educate myself in my field of study. _ Provided parent interaction.

honestly they did not do anything about this...I came to college and just started going it was

honestly the professors I have had that have been above and beyond.

Helpful student services _ Understanding teachers _ Ozone website

helpful staff/faculty, experience, warm environment

helpful staff, cheap tuition for a good education, financial aid fits the cost of attendance

help with scheduling classes, some professors know some students are right out of high school so they explain things more clearly.

help in selecting classes _ great instructors _ making classes available around work _

Having tutors there when I need them _ Having teachers available to students when they need them outside of class _

Good one on one with instructors, easy commute, and caring employees.

Good Instructors, Good Advisors, Study Skills Center

friendly faculty, a lot of resources, helpful classmates

friendly environment, some what challenging classes, good teachers

Friendly environment _ All staff is usually kind _ Other Students are friendly

Friendly and courteous staff _ Effective Classrooms _ Class schedule meets my needs

flexible class time, _ different instructors, _ choice of courses

flexibility of schedules _ availability of classes _ staff sincerity

flexibility of classes - offering online _ faculty with desire to see students succeed _ moderate tuition costs

first of all it helped my transition by having very reasonable pricing. It also helped my transition by the smaller class settings. I came from an extremely small school, so I really enjoyed that. It also helped my transition by the one on one help from t

financial aid, assistance with admission, teacher involvement

Financial Aid, access to classes, teacher

Excellent advising, Friendly staff and informative staff, and adequate online classes

Easy to navigate the campus _ _ Plenty of help center (writing lab, math lab) _ _ Approachable instructors

Easy to find rooms and where your going _ Book store is very helpful at helping you find and get what you need _ Teachers are very helpful

Easy enrollment, encouraging and helpful teachers, and enlightening courses.

Covering necessities to register for school. Excellent faculty! Advised on path toward graduation.

counselors, staff, teachers very helpful, friendly! _ affordable tuition _ variety of class times/days to fit my schedule

Class sign up was easy/ Finding Right Books was easy _ Nice Teachers _ Welcoming Staff
cheaper than university _ people friendly _ small classroom sizes

caring instructors, availability of advisors, availability of resources

By providing an instructor who informed me about what I would need to be prepared for. _ By having advisors willing to explain and answer my questions to help me explore my options. _ By getting me used to college level work.

By making it easy to talk to the people I needed to for the major I wanted _ Taking time out of their many appointments to help reach my goals and satisfy my questions _ Being friendly and willing to talk with

By being apart of a student group on campus, I have been able to bridge a relationship with many other faculty and staff members, which is the first thing I enjoy about Owens. Having a strong connection with the faculty and staff has made me more success

Being a 36 year old man with young children the faculty is aware of the stresses related with the balancing act I am faced with between family, work and classes. They are able to assist me from the most basic to the hardest problems I am faced with.

Been able to have more contact with other student and professors and staff members
availability of classes _ financial aid _ understanding of teachers

Allowing students to come in and have everything completed in one day. _ Having everything available to you to start classes. _ Having workers in the main hall the first few weeks of school. _

Affordable _ Professors always helpful _ Courses offered
advisors were available when needed _ faculty giving support _ everyone treating me with respect

advisors helped pick appropriate courses that would transfer _ staff help _ nice people _

Administration was easy to communicate with. The financial aide department help me figure out my financial needs for the year, and told my how to adjust it for the following year. The teaching staff are always there to answer any questions I have. _

accepted instantly. easy to talk to teachers, easy to schedule classes

A couple of my professors helped me to improve my feelings about even being in college. _

1.small classes _ 2.good teachers _ 3. being able to reach teachers outside of class.

1.profesors that actually care about your success 2.the amount of helpful resources available to students 3.the individual help from professors

1.IT IS A SMALL SCHOOL. _ 2.FACULTY ARE EASY TO COMMUNICATE WITH. _ 3.COURSES ARE VERY STRAIGHT FORWARD.

1.)staff/and students continuing and new) are able to answer questions about academics and where things such as financial aid are located. _ 2.) college provides a good variety of majors and courses to choose from _ 3.)is more affordable compared to university

1. The Advisors make it so easy to sign up for your classes they tell you everything you need to know to get signed up. _ 2. They gave multiple tours of the campus so I could learn where everything is at. _ 3. The teachers are kind and understandable if you

1. Small classes not so jam packed _ 2. Almost all good instructors that want you to succeed. _ 3. Fun learning environment.

1. Small class sizes. _ 2. Respectful instructors helping you bring out your potential. _ 3. Easy to set up financial aid/ and web accessible tools

1. Owens has helped me figure out what I would like to do with my life. _ 2. Owens is growing but it still has small classes which allow teachers to interact more with students. _ 3. Owens employees and students are always willing to help when its needed

1. My instructors were very helpful. _ 2. Being able to take my aerobic classes to release my stress is extremely helpful!!! _ 3. The Math and Writing Lab had better instructors this time year.

1. Math Lab and XX. XXXXX for 099 and 095 _ 2. English Lab _ 3. Advisors

1. lots of people to ask for help _ 2. advisor _ 3. CSI

1. It is very affordable _ 2. The teachers care a lot about you as an individual _ 3. The college is very safe and it makes me fell comfortable

1. It is inexpensive. _ 2. The instructors are helpful. _ 3. The counselors have been informative in helping me decide which classes to take.

1. Interesting and challenging coursework _ 2. Talented faculty and staff. _ 3. Improvement of computer related skills, writing, communication and presentation skills.

1. help me chose my classes _ 2. The professors are very friendly and easy to talk with. _ 3. The classes are small

1. Great instructors _ 2. cost of tuition was low _ 3. good classmates

1. Friendly staff _ 2. Easy access to business offices _ 3.The signs pointing people in the right direction

1. Excellent class times _ 2. Knowledgeable staff _ 3. Friendly fellow students

1. course availability that works around my life schedule. 2. financially affordable.
3.understanding instructors

1. Class times that fit into my schedule _ 2. Instructors that are easy to learn from _ 3. Course guidebook is very easy to understand

1. as a pso student it helped me by giving me easy classes to start with _ 2. easy to navigate _ 3. nice instructors
1. Academic advisors helped me choose what classes would be good to start off with for my career choice. 2. College catalog and college website is very organized and answered most of my questions without having to call or go to the college. 3. Professors
1. It is conducive to my schedule _ 2. It has a wide range of availability _ 3. The professors are always willing to help _
- 1)talking with an advisor _ 2)instructors were understanding and helpful _ 3)website gave a lot of info.
- 1) taught/teaching me time management _ 2) taught/teaching me responsibility _ 3) taught/teaching me the true me :)
- 1) kept an easy pace for the beginning of the semester and then began moving quicker. _ 2) my advisors choose classes for me that weren't all 'hard classes'. _ 3) Everyone is understandable and is always there to help you. _
- 1 communication with instructors. 2 all resources available on campus. 3 helps you every step of the way
- 1 - Having weekend and evening classes, and web registration. It's easy to get registered if you are a busy/working person. 2 - They have a new student orientation. 3 - Teachers are always willing to work with you outside of class. If you have any problem
- *a great remedial class to refamiliarize myself with mathematical formulas _ *made me feel at 'home' _ *hands on advisors / counselors / professors to help me with the types of courses I was interested in
- Advising (108 or 29.6% of respondents)**
- Writing Center _ Tutoring _ Advisors
- When I found an advisor who knew what she was doing, she helped tremendously explaining to me what I needed to take, in what order I needed to take the classes and when I needed to apply for certain programs.
- Were very helpful in explaining to me how my credits transferred to them. They helped me to decided on what classes to take. They also are very helpful to new students in telling them where everything is.
- This institution has made the financial aid aspect of college very understandable, provided clear requirements for attaining 2-year degrees, and made clear the use of credits for transfer.
- This college was very helpful, the staff helped me decide what classes I should take and mapped out the next two years for me as far as classes are concerned.
- This college has helped me pick the correct classes for my career path. It has also helped out with a payment plan and with some extra help outside of the classroom.
- They worked with me by helping me take the right classes. _ They let me work at my own pace. _ The teachers have been very helpful.

They helped me schedule, helped me with financial aid, and answered tons of questions I had from coming from Cincinnati.

They helped me pick out my classes. _ they answered any questions I needed answered, _ they gave me a tour of the buildings.

They helped me pick my classes, tutoring, and a better education.

They help me choose which classes I should attend every semester, told me any missing documents they still needed so I could turn them in, and made me feel comfortable and showed me around the college.

They didn't rush me into taking too many credit hours to start off with urging me to test it out and get good grades the first semester and test the waters even more in my second semester. _

They held times for you to meet with others and get to know so

The transition was very smooth. I retrieved my transcript from a former school and spoke to an advisor who gave me good insight on my classes and curriculum. After speaking with an advisor I completed my financial aid, all within one day. It was painless

The top three ways in which my institution has helped me transition into college is by making classes available almost anytime, most classes are also available online and the advisors work personally with me to help me make sure I am taking the right class

The math science lab _ Helpful advisors _ great online tools
the institution helped me select a major, helped with financial aid, and helped me with getting books for classes.

The institution helped me by helping me with scheduling my classes, introducing my to other first year attendants, and by introducing me to other faculty.

The counselors answered all my questions. The professors are nice and will help in anyway they can, and I can always find out where to get my questions answered.

The counselor who helped me get my financial aid _ The initial courses I took encouraged me to return every semester since _ The fact that there is almost always help in the financial aid department helped me a lot

the cost, the help of choosing the right courses, and the friendliness

the cost of tuition, the fast and friendly help with financial aid and the great counselors who were down to earth and helped me with my career.

The basics: showed me how to sign up, pay, and when to show up.

The advisors made me feel comfortable when I met with them. _ Current students that I've dealt with have been helpful. _ Website is very easy to navigate if I do have a question.

The advisors helped me find a major, and the advisors helped me with registration. The teachers are very understanding and give good advice.

The advisors at the Findlay campus have made me feel comfortable and have been willing to accept and answer all my questions from semester to semester. _ _ The Findlay campus staff has been very friendly at assisting new students with lab work/tutoring

The advisors are very helpful on picking out classes for the right major and working around your schedule. All of the staff is very helpful on getting you where you need to go, and the campus setup is easy to find everything.

The advisor always has their door open when needed, the teachers work with you, and fellow students attend to stop and ask if you need assistance if you look confused.

student advisors, teachers, and dean

small classes, extended help form instructors, advice on courses

Small classes _ Advisors very helpful _ Catalog helps a lot in figuring out my classes

Sitting down with me and discussing all of my options. _ Letting me and my parents decide what options were best for me _ Helping me plan out all of my classes for all of my semesters

Registration Rocks helped _ Meeting with Guidance Counselors. _ Peer Help

Registration Rocks _ Counselors availability _ Website

Recommended me taking a first year experience class which has helped. _ Counselors have helped tremendously. _ Staff has been encouraging. _

Providing counseling, providing testing, and offering tutoring

provided me the right information on selecting courses, kept in contact with me through email, was helpful at providing counselors when I needed

picking the right classes, financial aid and tutors

Open enrollment policy. _ Requirement to take remedial subjects after being out of college for ten years. _ Online classes.

XX. WWW helped me select the proper classes to start out in without overwhelming myself. _ _ _ _

more academic advisors to help schedule class _

meet advisor _ planned out choices _ goals needed to meet

made enrolling easy _ went to counselor once to help get into a class _ provided everything online to make less trips to get ready to attend

Made academic advisors available at times convenient for me. _ Provided me with lots of choices of different courses to take. _ Was easy to fit into my schedule, instead of me having to work around theirs.

It helped me to secure the funds needed to go back to school. Owens also explained what was all required for the nursing program prior to declaring that my major. The hours that classes are available are great.

I was able to meet with an advisor, apply, and register all in the same day. The teachers were helpful in helping me find my way around. The website was EXTREMELY helpful overall.

I was able to meet new people that were willing to help me feel that I fit in, the faculty helped me with my tuition and helped to make the right decision for what classes I needed to take, and all of my professors made sure I understood the topics and

I was a new student and I had no idea what I was doing. The advisors helped me make my schedule, financial aid was very helpful to me in understanding my tuition costs and receiving my aid. My instructors were very helpful. XXXXXXXX XXXXXXXX was my English teacher

helped pick courses, answered all of my questions, still give me advice as needed.

Helped me apply to the college, helped me figure out my major, and helped schedule my first classes.

helped get my classes set up so I was taking the correct courses for my major; helped with financial aid; made me feel comfortable

help with scheduling classes, some professors know some students are right out of high school so they explain things more clearly.

Help set up the Army college fund I was supposed to receive, help set courses for my nursing degree, smaller classroom is easier to communicate with professor over the other college I have been to.

help in selecting classes _ great instructors _ making classes available around work _

Guided me into which classes I should take. Helped me by having a freshman day. Let me ask questions about college.

Got me used to the college experience, helped me figure out what career field I want to go into, very supportive

Good Instructors, Good Advisors, Study Skills Center\

getting used to a college schedule _ getting me started for my 4 year degree _ Helping me with my future options for a career

Gave me direction, timelines on my entrance into my program of study. _ _ Spoke to me in a language I could understand, especially when it came to financial aid. A previous institution talked to me as if I knew what they were trying to tell me. _ _ Gave

Game plan to follow, Schedule flexibility, Organization

First, I started at Owens when I was a senior in high school, which really helped me make the transition into college when I started my first year. Second, I talked to an adviser, and he really helped me know which classes to take that are easily transfer

Financial Aid department, knowing what classes to take, foundations for college

financial aid _ helped select classes _ friendly environment

Figure out my courses, Help me with understanding what PSO was, Helped me work out a plan so I could to attend both High School and College

Excellent advising, Friendly staff and informative staff, and adequate online classes

encouraging me to continue my education regardless of my age. _ explained things to me in regards to grants and loans. _ made deciding on my major an easy selection. _

ease of enrolling, help with financial aid, advisers are great with questions.

discussed my options with me _ Was respectable _ always willing to help

Covering necessities to register for school. Excellent faculty! Advised on path toward graduation.

Course schedules on the weekend _ Advisors simply lay out course plans _ Questions are answered promptly

counselors, staff, teachers very helpful, friendly! _ affordable tuition _ variety of class times/days to fit my schedule

College Advisor, Owens Website, Remedial Courses

caring instructors, availability of advisors, availability of resources

By providing an instructor who informed me about what I would need to be prepared for. _ By having advisors willing to explain and answer my questions to help me explore my options. _ By getting me used to college level work.

By providing a new student orientation, access to academic advisors, and thoroughly explaining what to expect.

By making it easy to talk to the people I needed to for the major I wanted _ Taking time out of their many appointments to help reach my goals and satisfy my questions _ Being friendly and willing to talk with

advisors were available when needed _ faculty giving support _ everyone treating me with respect

advisors helped pick appropriate courses that would transfer _ staff help _ nice people _

Advisor was great in helping myself, a non-traditional student, meet the needed guidelines. _ Price was great

advisor helped with class schedule 2. gave extra help (tutoring) needed for certain class 3. had multiple time options for classes

advising me with the advisers, college visit, and orientation

advising _ lot of course options like web based and class room _ safe campus

Able to work out financial aid quickly _ Able to better identify course work needed _ Able to get a handle on what I wanted I to study

A student advisor helped me decide what classes to register for. The financial aid office helped with financial aid. The ACT test offered at Owens helped to determine where I was at academically.

1.Helped me to identify my major _ 2. Helped me Improved my writing skills _ 3.Helped me stay focused to school activities and achieve academically.

1.) Assigned a very helpful academic adviser. _ 2.) Student Orientation. _ 3.) Testing to help decide the correct level of classes to be in.

1.) advisors very helpful _ 2.) financial aid office very helpful _ 3.) information and expectations communicated thoroughly

1. They have good advisors. 2. They came to my high school. 3. They showed me what standards need to be met for my program.

1. The compass test let me know where I stood academically _ 2. Excellent advisors _ 3. A very informative website

1. The Advisors make it so easy to sign up for your classes they tell you everything you need to know to get signed up. _ 2. They gave multiple tours of the campus so I could learn where everything is at. _ 3. The teachers are kind and understandable if you

1. student advisor very helpful _ 2. Information pertaining to my classes quick and readily accessible _ 3. Information pertaining to tuition very clear and payment options are great...

1. One on one counseling. _ 2. Making sure I took the correct courses.

1. Math Lab and XX. XXXXXX for 099 and 095 _ 2. English Lab _ 3. Advisors

1. lots of people to ask for help _ 2. advisor _ 3. CSI

1. It is inexpensive. _ 2. The instructors are helpful. _ 3. The counselors have been informative in helping me decide which classes to take.

1. helped me decide on a career _ 2. helped me get financial aid to be able to afford to attend college _ 3. offers many different classes to work with my work schedule

1. help me chose my classes _ 2. The professors are very friendly and easy to talk with. _ 3. The classes are small

1. got onto the softball team and received a scholarship _ 2. offered the science learning center _ 3. advisors were willing to help

1. Counselors have been great. Having been out of school for 15 years, I wasn't sure where to start. The advisor walked me through it, and I was enrolled the first day. _ 2. I was unsure of my major, I wanted to go back to school, but wasn't sure what major

1. Academic counselor was helpful. _ 2. Website is easy to use. _ 3. Classrooms were easy to find.

1. Academic advisors helped me choose what classes would be good to start off with for my career choice. 2. College catalog and college website is very organized and answered most of my questions without having to call or go to the college. 3. Professors

1. 2 different pre planned college visitations. _ 2. Cheerleading. _ 3. Pre plan of classes to take

1. Very helpful in easing me back into college after 25 years _ 2. Good at showing me the courses I would need and how to get the most of them _ 3. Provides much information for outside activities, help on classes, etc.

1)talking with an advisor _ 2)instructors were understanding and helpful _ 3)website gave a lot of info.

1)getting some financial aid assistance _ 2) advisor was helpful for telling me what classes I needed to take. _ 3)the maps helped me find my classes.

1) Registration Rocks _ 2) Meeting people in Facebook who asked me to join Newspaper _ 3) The new transfer advisors from Lourdes, BG and UT because they actually know about what classes that need to be taken at the college that students will transfer to.

1) kept an easy pace for the beginning of the semester and then began moving quicker. _ 2) my advisors choose classes for me that weren't all 'hard classes'. _ 3) Everyone is understandable and is always there to help you. _

1) Full Support from my Advisor _ 2) Ease of Use with the Blackboard Internet Program _ 3) Affordable Classes

*a great remedial class to refamiliarize myself with mathematical formulas _ *made me feel at 'home' _ *hands on advisors / counselors / professors to help me with the types of courses I was interested in

Cost (68 or 18.6% of respondents)

Wide range of classes, times, availability, web courses etc. _ Value for the money!

Very well priced.

They make education less expensive than other colleges. _ The small class sizes are similar to high school which is nice. _ Since it is small, it is easier to ask questions and get more help when needed. _

The wide variety of class schedules, not as expensive as other schools so you don't have to look for a job right away, and having small teacher to student ratio.

The top three ways Owens has helped me transition to college would be financially, in the smaller class sizes, and the ability to transfer credits.

The staff is very helpful. _ The cost of attendance is low. _ Evening, night, weekend, and online classes are offered. _

the cost, the help of choosing the right courses, and the friendliness

The cost, class size and support from faculty, all plays a major role in my decision.

the cost of tuition, the fast and friendly help with financial aid and the great counselors who were down to earth and helped me with my career.

The ability to do most things online, close to home, cost effectiveness
Take classes at a lower cost. Prepare me for a four year college.

smaller classes, less tuition, individual teaching

small classes, affordable, range in age groups

Small class sizes; diverse liberal arts selections; affordable tuition

Small class sizes, Low Costs per class, and Friendly students and faculty

Small class room sizes, The cost didn't have me worrying about where I would get the money, The teachers were every helpful when I need help.

Save money _ Good learning experience _

PROMPT ATTENTION AT ENROLLMENT _ ON LINE CLASSES _ PRICE OF CLASSES WAS AFFORDABLE

Price _ Class Load _ Class Times
offered pso classes _ offered basic classes at a good prices _ had smaller classes

Made tuition bearable even with out financial aid. I receive the credits in classes I need to transfer to a state university. Classes can be scheduled around my agenda.

Made it affordable. _ Offered alternatives such as evening, weekend or electronic courses _
Offering lab to assist with assignments outside of class

lower priced, more programs to choose from, and more students with the same goals and age as me.

low cost tuition, flexible classes and online opportunities, help with financial aid.

Location _ Cost of Tuition _ Variety of class time availability

its close to home, the tuition cost is lower, and smaller classes

Its close to home and work. _ Its the cheapest around _ Owens offers a lot of degrees

It's not as expensive as a four year college _ It's smaller than a four year college _ It has the environment of a bigger college but more personal

it's convenient, local, and cost effective

It's cheaper than other schools _ I can still live at home _ Classes weren't too hard to jump right into after high school

It is not too overbearing. _ Doesn't pressure you into killing yourself over school work. _ Helps with the low cost of schooling.

It is cheaper than surrounding colleges, offers the same coursework from those other, bigger colleges, and I get more one-on-one attention from the professor.

It is cheap, but still very educational, and a smaller community which makes it easier to transition from high school classes.

It is Cheap to attend and will help me when I move on to my real college experience

is cost less than UT, but after you have paid for classes that you don't need but have to take and the cost of extra books you don't need, it almost evens out.

Inexpensive classes available during the evening. _ Classes that generally transfer to the university of my choice. _ Professors who understand that many community college students have work and family obligations that sometimes supersede academic obligations

helpful staff, cheap tuition for a good education, financial aid fits the cost of attendance

Flexible schedules _ low tuition _ assistance with financial aid

flexibility of classes - offering online _ faculty with desire to see students succeed _ moderate tuition costs

first of all it helped my transition by having very reasonable pricing. It also helped my transition by the smaller class settings. I came from an extremely small school, so I really enjoyed that. It also helped my transition by the one on one help from t

explained what I needed to do to attend, help me enroll, provide very fair tuition costs did not cost too much _ has small classes for more one on one _ not a huge campus

counselors, staff, teachers very helpful, friendly! _ affordable tuition _ variety of class times/days to fit my schedule

Cost _ Smaller Classes _ Close to Home

Convenient _ Cheap _ Location

cheaper, small classes, variety of classes

cheaper, helpful, and availability for students

cheaper than university _ people friendly _ small classroom sizes

Cheaper than other colleges, so I was able to afford it. Bookstore is less complicated than others. The smaller campus.

Cheap, know where it was and easy to get help.

Cheap _ Local _ Online sign ups

Allowing me to take post-secondary classes, not too far away from home, reasonable cost
affordable, close to home, many choices of classes

Affordable _ Professors always helpful _ Courses offered

Advisor was great in helping myself, a non-traditional student, meet the needed guidelines. _ Price was great

1.the cost os lower than the other colleges I attended _

1.)staff/and students continuuing and new) are able to answer questions about academics and where things such as financial aid are located. _ 2.) college provides a good variety of majors and courses to choose from _ 3.)is more affordable compared to university

1.) being close to home 2.) a good choice- can pick classes and times that work for you 3.) finances

1. wide variety of class times 2. wide variety of courses offered 3. affordable

1. student advisor very helpful _ 2. Information pertaining to my classes quick and readily accessible _ 3. Information pertaining to tuition very clear and payment options are great...

1. Small classes _ 2. Owens has morning, afternoon and night classes to help fit your schedule. _
3. Owens is a lot cheaper than most colleges. _

1. It is very affordable _ 2. The teachers care a lot about you as an individual _ 3. The college is very safe and it makes me fell comfortable

1. It is inexpensive. _ 2. The instructors are helpful. _ 3. The counselors have been informative in helping me decide which classes to take.

1. Great instructors _ 2. cost of tuition was low _ 3. good classmates

1. course availability that works around my life schedule. 2. financially affordable. 3.understanding instructors

1. More affordable _ 2. Easy campus access _ 3. Smaller class size

1) Its affordable _ 2) Small setting compared to most colleges, so it is not overwhelming _ 3) Has many means of helping out academically

1) Full Support from my Advisor _ 2) Ease of Use with the Blackboard Internet Program _ 3) Affordable Classes

Small Classes / Small Campus (49 or 13.4% of respondents)

They make education less expensive than other colleges. _ The small class sizes are similar to high school which is nice. _ Since it is small, it is easier to ask questions and get more help when needed. _

they made me feel comfortable by explaining a lot of procedures to me, the classes are smaller in size, and made the campus small.

The wide variety of class schedules, not as expensive as other schools so you don't have to look for a job right away, and having small teacher to student ratio.

The top three ways Owens has helped me transition to college would be financially, in the smaller class sizes, and the ability to transfer credits.

The small class room size has helped to: have a better relationship (student/teacher), can ask questions easier, and can get help easier.

The cost, class size and support from faculty, all plays a major role in my decision.

The classroom size is small so it is easier to learn. It doesn't feel much different than high school (notes, papers, etc). The work is harder but my instructors try to help as much as possible.

smaller classes, smaller campus, and ozone

Smaller classes, more professor-student communication, and do not have to live on campus.

smaller classes, less tuition, individual teaching

Small classrooms, flexible schedules, individual attention.

small classes, extended help form instructors, advice on courses

small classes, affordable, range in age groups

Small classes compared to other schools, easy building layouts, smaller campus

small classes _ good instructors _ lots of scheduling options

Small classes _ Advisors very helpful _ Catalog helps a lot in figuring out my classes

Small class sizes; diverse liberal arts selections; affordable tuition

Small class sizes, Low Costs per class, and Friendly students and faculty

Small class room sizes, The cost didn't have me worrying about where I would get the money, The teachers were every helpful when I need help.

Owens seemed very much like high school to me which definitely helped, it's not so big that I can't find my way around. The staff is wonderful and very helpful. And lastly, I love being able to take classes online and on campus, it gives me more time for

offered pso classes _ offered basic classes at a good prices _ had smaller classes

Made the Registration Process simple _ Provides hands-on experiences _ Provides classes very similar to high school classes

its close to home, the tuition cost is lower, and smaller classes

It's not as expensive as a four year college _ It's smaller than a four year college _ It has the environment of a bigger college but more personal

It's has small classes and I came from a small high school. The instructors treat you as an adult.

it was a small campus and easy transition one on one with teachers if you didn't understand material, small classes

It is small like my high school so im not overwhelmed, GREAT teachers that go beyond to help you out, and flexible class schedules and office hours to work around my schedule.

It is cheaper than surrounding colleges, offers the same coursework from those other, bigger colleges, and I get more one-on-one attention from the professor.

It is cheap, but still very educational, and a smaller community which makes it easier to transition from high school classes.

It has really friendly staff and it made it so comfortable for me to transition myself into the college. Also there are students just like me that I have connected with and the class rooms are the perfect size to be able to get the attention needed to succeed

instructors have given me endless encouragement _ small class _ The fact that I know someone will always be happy to help me in anyway and never gave attitude about it.

Help set up the Army college fund I was supposed to receive, help set courses for my nursing degree, smaller classroom is easier to communicate with professor over the other college I have been to.

first of all it helped my transition by having very reasonable pricing. It also helped my transition by the smaller class settings. I came from an extremely small school, so I really enjoyed that. It also helped my transition by the one on one help from t

did not cost to much _ has small classes for more one on one _ not a huge campus

Cost _ Smaller Classes _ Close to Home

cheaper, small classes, variety of classes

cheaper than university _ people friendly _ small classroom sizes

Cheaper than other colleges, so I was able to afford it. Bookstore is less complicated than others. The smaller campus.

1. small classes _ 2. good teachers _ 3. being able to reach teachers outside of class.

1. IT IS A SMALL SCHOOL. _ 2. FACULTY ARE EASY TO COMMUNICATE WITH. _
3. COURSES ARE VERY STRAIGHT FORWARD.

1. Will give me a degree, 2. had classes for me to take, 3. small group learning

1. small college _ 2. good size classes so its not overwhelming _ 3. came to my high school and went on a tour

1. Small classes not so jam packed _ 2. Almost all good instructors that want you to succeed. _ 3. Fun learning environment.

1. Small classes _ 2. Owens has morning, afternoon and night classes to help fit your schedule. _ 3. Owens is a lot cheaper than most colleges. _

1. Small class sizes. _ 2. Respectful instructors helping you bring out your potential. _ 3. Easy to set up financial aid/ and web accessible tools

1. Owens has helped me figure out what I would like to do with my life. _ 2. Owens is growing but it still has small classes which allow teachers to interact more with students. _ 3. Owens employees and students are always willing to help when its needed

1. help me chose my classes _ 2. The professors are very friendly and easy to talk with. _ 3. The classes are small

1. More affordable _ 2. Easy campus access _ 3. Smaller class size

1) Its affordable _ 2) Small setting compared to most colleges, so it is not overwhelming _ 3) Has many means of helping out academically

Flexible Class Times (48 or 13.2% of respondents)

Wide range of classes, times, availability, web courses etc. _ Value for the money!

This institution has helped me in my transition to college by giving me flexible hours for schoolwork, helped me understand how to succeed through it for a better future, and has great ways to communicate with students that I don't get to see.

The wide variety of class schedules, not as expensive as other schools so you don't have to look for a job right away, and having small teacher to student ratio.

The top three ways in which my institution has helped me transition into college is by making classes available almost anytime, most classes are also available online and the advisors work personally with me to help me make sure I am taking the right class

The staff is very helpful. _ The cost of attendance is low. _ Evening, night, weekend, and online classes are offered. _

The faculty and staff are very helpful, friendly and always available. _ The many times available for scheduling classes. _ the invaluable assistance to acquire financial aid and awareness of scholarships available.

The advisors are very helpful on picking out classes for the right major and working around your schedule. All of the staff is very helpful on getting you where you need to go, and the campus setup is easy to find everything.

some classes prepared me for the next semester class, having wonderful teachers that are there to help and teach, good class hours

Small classrooms, flexible schedules, individual attention.

small classes _ good instructors _ lots of scheduling options

Price _ Class Load _ Class Times

Owens has provided an atmosphere in which the 'unknown' became a comfortable environment. The flexible class schedules made it possible to work a part-time job while attending school full-time. Last, the instructors encourage class participation in a no

Made tuition bearable even with out financial aid. I receive the credits in classes I need to transfer to a state university. Classes can be scheduled around my agenda.

Made it easy to pick classes. Has nice teachers. Instructors are very understanding and help you to the best of their abilities.

Made it affordable. _ Offered alternatives such as evening, weekend or electronic courses _ Offering lab to assist with assignments outside of class

Made academic advisors available at times convenient for me. _ Provided me with lots of choices of different courses to take. _ Was easy to fit into my schedule, instead of me having to work around theirs.

low cost tuition, flexible classes and online opportunities, help with financial aid.

Location _ Cost of Tuition _ Variety of class time availability

It is small like my high school so im not overwhelmed, GREAT teachers that go beyond to help you out, and flexible class schedules and office hours to work around my schedule.

It helped me to secure the funds needed to go back to school. Owens also explained what was all required for the nursing program prior to declaring that my major. The hours that classes are available are great.

Inexpensive classes available during the evening. _ Classes that generally transfer to the university of my choice. _ Professors who understand that many community college students have work and family obligations that sometimes supersede academic obligate

help in selecting classes _ great instructors _ making classes available around work _

Game plan to follow, Schedule flexibility, Organization

Friendly and courteous staff _ Effective Classrooms _ Class schedule meets my needs

Flexible schedules _ low tuition _ assistance with financial aid

flexible class time, _ different instructors, _ choice of courses

flexibility of schedules _ availability of classes _ staff sincerity

flexibility of classes - offering online _ faculty with desire to see students succeed _ moderate tuition costs

Financial Aid, access to classes, teacher

Financial Aid _ scheduling _

Course schedules on the weekend _ Advisors simply lay out course plans _ Questions are answered promptly

counselors, staff, teachers very helpful, friendly! _ affordable tuition _ variety of class times/days to fit my schedule

availability of classes _ financial aid _ understanding of teachers

advisor helped with class schedule 2. gave extra help (tutoring) needed for certain class 3. had multiple time options for classes

advising _ lot of course options like web based and class room _ safe campus accepted instantly. easy to talk to teachers, easy to schedule classes

1.) being close to home 2.) a good choice- can pick classes and times that work for you 3.) finances

1. Will give me a degree, 2. had classes for me to take, 3. small group learning

1. wide variety of class times 2. wide variety of courses offered 3. affordable

1. Small classes _ 2. Owens has morning, afternoon and night classes to help fit your schedule. _ 3. Owens is a lot cheaper than most colleges. _

1. helped me decide on a career _ 2. helped me get financial aid to be able to afford to attend college _ 3. offers many different classes to work with my work schedule

1. Excellent class times _ 2. Knowledgeable staff _ 3. Friendly fellow students

1. course availability that works around my life schedule. 2. financially affordable. 3. understanding instructors

1. Class times that fit into my schedule _ 2. Instructors that are easy to learn from _ 3. Course guidebook is very easy to understand

1. Allows me to work at my own pace _ 2. Didn't treat me different from incoming high school students. _ 3. Makes my classes available at all times

1. It is conducive to my schedule _ 2. It has a wide range of availability _ 3. The professors are always willing to help _

1 - Having weekend and evening classes, and web registration. It's easy to get registered if you are a busy/working person. 2 - They have a new student orientation. 3 - Teachers are always willing to work with you outside of class. If you have any problem

(1) Made it easy to get classes set up at any time of the day making it easier to work around classes. _ (2) Very Well designed web site that gives a lot of information making it easy to work with. _ (3) For me personally, I needed to get a job as soon a

Help with Financial Aid (45 or 12.3% of respondents)

This institution has made the financial aid aspect of college very understandable, provided clear requirements for attaining 2-year degrees, and made clear the use of credits for transfer.

This college has helped me pick the correct classes for my career path. It has also helped out with a payment plan and with some extra help outside of the classroom.

They helped me schedule, helped me with financial aid, and answered tons of questions I had from coming from Cincinnati.

They did not help I had to make it by myself. Of course, financial aid did help.

The transition was very smooth. I retrieved my transcript from a former school and spoke to an advisor who gave me good insight on my classes and curriculum. After speaking with an advisor I completed my financial aid, all within one day. It was painless

The top three ways Owens has helped me transition to college would be financially, in the smaller class sizes, and the ability to transfer credits.

The post secondary option program. _ Financial aid help. _ Book Scholarships.

The instructors make the transition fairly easy. _ Financial Aid helped me out tremendously in getting my funding in place. _ The letters and information I get in the mail.

the institution helped me select a major, helped with financial aid, and helped me with getting books for classes.

The faculty and staff are very helpful, friendly and always available. _ The many times available for scheduling classes. _ the invaluable assistance to acquire financial aid and awareness of scholarships available.

The counselor who helped me get my financial aid _ The initial courses I took encouraged me to return every semester since _ The fact that there is almost always help in the financial aid department helped me a lot

the cost of tuition, the fast and friendly help with financial aid and the great counselors who were down to earth and helped me with my career.

picking the right classes, financial aid and tutors

Online courses _ Financial aid _ enrollment

Office workers, such as Financial Aid and Registrar's Office have been very helpful for me, being that I am out of state student with reciprocity issues.

low cost tuition, flexible classes and online opportunities, help with financial aid.

It helped me to secure the funds needed to go back to school. Owens also explained what was all required for the nursing program prior to declaring that my major. The hours that classes are available are great.

It explained the many ways to pay for school, how to get books, and who to talk to when there was a problem.

I was a new student and I had no idea what I was doing. The advisors helped me make my schedule, financial aid was very helpful to me in understanding my tuition costs and receiving my aid. My instructors were very helpful. XXXXXXXX XXXXXXXX was my English teacher

I receive financial aid but all the staff at the college have been very helpful.

I graduated in 2002 and finally enrolled back in to school in fall of 2006. Owens walked me through the whole process. From financial aid, to registering classes, to the different educational opportunities I could pursue through transferring to a 4yr institution

helpful staff, cheap tuition for a good education, financial aid fits the cost of attendance

helped get my classes set up so I was taking the correct courses for my major; helped with financial aid; made me feel comfortable

Help set up the Army college fund I was supposed to receive, help set courses for my nursing degree, smaller classroom is easier to communicate with professor over the other college I have been to.

Gave me direction, timelines on my entrance into my program of study. _ _ Spoke to me in a language I could understand, especially when it came to financial aid. A previous institution talked to me as if I knew what they were trying to tell me. _ _ Gave

Flexible schedules _ low tuition _ assistance with financial aid

financial aid, assistance with admission, teacher involvement

Financial Aid, access to classes, teacher

Financial Aid department, knowing what classes to take, foundations for college

Financial Aid _ scheduling _

financial aid _ helped select classes _ friendly environment

encouraging me to continue my education regardless of my age. _ explained things to me in regards to grants and loans. _ made deciding on my major an easy selection. _

ease of enrolling, help with financial aid, advisers are great with questions.

availability of classes _ financial aid _ understanding of teachers

Administration was easy to communicate with. The financial aide department help me figure out my financial needs for the year, and told my how to adjust it for the following year. The teaching staff are always there to answer any questions I have. _

Able to work out financial aid quickly _ Able to better identify course work needed _ Able to get a handle on what I wanted I to study

A student advisor helped me decide what classes to register for. The financial aid office helped with financial aid. The ACT test offered at Owens helped to determine where I was at academically.

1.guided me where I needed to go 2.answered my questions 3.help with financial aid

1.) advisors very helpful _ 2.) financial aid office very helpful _ 3.) information and expectations communicated thoroughly

1. Small class sizes. _ 2. Respectful instructors helping you bring out your potential. _ 3. Easy to set up financial aid/ and web accessible tools

1. Made it easy to register for classes necessary for my certificate _ 2. Made me feel like I'm not too old to go to school! _ 3. Made it easy for financial aid so I could attend _

1. helped me decide on a career _ 2. helped me get financial aid to be able to afford to attend college _ 3. offers many different classes to work with my work schedule

1. got onto the softball team and received a scholarship _ 2. offered the science learning center _ 3. advisors were willing to help

1. helped me with my financial aid. _ 2. helped me take classes that I need to take to get a job in graphic design _ 3. very good with helping with any questions that I have.

1)getting some financial aid assistance _ 2) advisor was helpful for telling me what classes I needed to take. _ 3)the maps helped me find my classes.

Able to Get Help with General Questions (36 or 9.9% of respondents)

Were very helpful in explaining to me how my credits transferred to them. They helped me to decided on what classes to take. They also are very helpful to new students in telling them where everything is.

very welcoming _ willing to help and answer questions _ good environment _

They make education less expensive than other colleges. _ The small class sizes are similar to high school which is nice. _ Since it is small, it is easier to ask questions and get more help when needed. _

they made me feel comfortable by explaining a lot of procedures to me, the classes are smaller in size, and made the campus small.

They helped me schedule, helped me with financial aid, and answered tons of questions I had from coming from Cincinnati.

They helped me pick out my classes. _ they answered any questions I needed answered, _ they gave me a tour of the buildings.

They have offered me courses that are outlined well. _ The instructors are good and they are always there to answer questions or help. _ I haven't been in school in about 10 years and I feel that Owens has been there for me and provided the support that

THEY ANSWERED ALL OF MY STUPID QUESTIONS VERY POLITELY!

The small class room size has helped to: have a better relationship (student/teacher), can ask questions easier, and can get help easier.

The instructors helped to direct me to the correct departments when I was unsure of where I need to go. _ The instructors helped me to feel a part of Owens and not just another number. _ The college is welcoming to students of diverse backgrounds and the

The counselors answered all my questions. The professors are nice and will help in anyway they can, and I can always find out where to get my questions answered.

The college offered us tutoring basically for free, Helping us sign up for classes, and answering any questions we had about a course.

The advisors made me feel comfortable when I met with them. _ Current students that I've dealt with have been helpful. _ Website is very easy to navigate if I do have a question.
Small class room sizes, The cost didn't have me worrying about where I would get the money,

The teachers were every helpful when I need help.

Returning telephone calls promptly..directed me to where I needed to go...computer help
not starting with overwhelming courses _ everyone willing to help _ prosier care

It explained the many ways to pay for school, how to get books, and who to talk to when there was a problem.

I receive emails informing me of the things that I can make use of in the courses I'm enrolled in. _ There was always someone available to point me in my direction. _ Questions that I've had could always be answered even if it meant calling someone other

I feel I belong as a non-traditional student. _ I am able to follow new technology for just coming back to school after a 20 year hiatus. _ I can easily find help when I need it.

helped pick courses, answered all of my questions, still give me advice as needed.

Guided me into which classes I should take. Helped me by having a freshman day. Let me ask questions about college.

felt comfortable. _ easy to get into the habit of things. _ places I could go fro help.

discussed my options with me _ Was respectable _ always willing to help

Course schedules on the weekend _ Advisors simply lay out course plans _ Questions are answered promptly

Cheap, know where it was and easy to get help.

By making it easy to talk to the people I needed to for the major I wanted _ Taking time out of their many appointments to help reach my goals and satisfy my questions _ Being friendly and willing to talk with

By allowing me to ask questions when I was not clear about what they were asking. _ _ By explaining what is expected of me.

Being a 36 year old man with young children the faculty is aware of the stresses related with the balancing act I am faced with between family, work and classes. They are able to assist me from the most basic to the hardest problems I am faced with.

Administration was easy to communicate with. The financial aide department help me figure out my financial needs for the year, and told my how to adjust it for the following year. The teaching staff are always there to answer any questions I have. _

1.guided me where I needed to go 2.answered my questions 3.help with financial aid

1.)staff/and students continuig and new) are able to answer questions about academics and where things such as financial aid are located. _ 2.) college provides a good variety of majors and courses to choose from _ 3.)is more affordable compared to university

1. working on campus really helped since my coworkers and boss helped me in some questions I had. _ 2. activities on campus were good because it let me get to know various people on campus and not just the people in my classes. _ 3. classes are simple and

1. lots of people to ask for help _ 2. advisor _ 3. CSI

1. Academic advisors helped me choose what classes would be good to start off with for my career choice. 2. College catalog and college website is very organized and answered most of my questions without having to call or go to the college. 3. Professors

1. helped me with my financial aid. _ 2. helped me take classes that I need to take to get a job in graphic design _ 3. very good with helping with any questions that I have.

1 communication with instructors. 2 all resources available on campus. 3 helps you every step of the way

Variety of Course Offerings (33 or 9.0% of respondents)

Wide range of classes, times, availability, web courses etc. _ Value for the money!

They have offered me courses that are outlined well. _ The instructors are good and they are always there to answer questions or help. _ I haven't been in school in about 10 years and I feel that Owens has been there for me and provided the support that

The staff is very helpful. _ The cost of attendance is low. _ Evening, night, weekend, and online classes are offered. _

The counselor who helped me get my financial aid _ The initial courses I took encouraged me to return every semester since _ The fact that there is almost always help in the financial aid department helped me a lot

The classes that they provided to help you refresh what you have learned in the past, but have forgot.

The beginning courses for people getting back to school after many years of being out of school. _ The math lab helps a great deal. _ The instructors are very helpful in getting you adjusted.

some classes prepared me for the next semester class, having wonderful teachers that are there to help and teach, good class hours

Small class sizes; diverse liberal arts selections; affordable tuition

Owens seemed very much like high school to me which definitely helped, it's not so big that I can't find my way around. The staff is wonderful and very helpful. And lastly, I love being able to take classes online and on campus, it gives me more time for

Open enrollment policy. _ Requirement to take remedial subjects after being out of college for ten years. _ Online classes.

offering a variety of course options such as online or in class, most classes have diversity among students, made transferring in easy

offered pso classes _ offered basic classes at a good prices _ had smaller classes

Made it affordable. _ Offered alternatives such as evening, weekend or electronic courses _ Offering lab to assist with assignments outside of class

Made academic advisors available at times convenient for me. _ Provided me with lots of choices of different courses to take. _ Was easy to fit into my schedule, instead of me having to work around theirs.

It is cheaper than surrounding colleges, offers the same coursework from those other, bigger colleges, and I get more one-on-one attention from the professor.

it helped me prepare for the classes that were required for the degree. _ if needed they give students remedial classes to brush up on courses before going into the required classes _ They helped me with the whole process of entering college

Helped me to get the graduation courses needed.

flexible class time, _ different instructors, _ choice of courses

flexibility of schedules _ availability of classes _ staff sincerity

Excellent advising, Friendly staff and informative staff, and adequate online classes

Easy enrollment, encouraging and helpful teachers, and enlightening courses.

College Advisor, Owens Website, Remedial Courses

cheaper, small classes, variety of classes

availability of classes _ financial aid _ understanding of teachers

affordable, close to home, many choices of classes

Affordable _ Professors always helpful _ Courses offered

advising _ lot of course options like web based and class room _ safe campus

1.)staff/and students continuing and new) are able to answer questions about academics and where things such as financial aid are located. _ 2.) college provides a good variety of majors and courses to choose from _ 3.)is more affordable compared to university

1. Will give me a degree, 2. had classes for me to take, 3. small group learning

1. wide variety of class times 2. wide variety of courses offered 3. affordable

1. Providing interesting classes. _ 2. Providing flexible classes like online or many section of live class. _ 3. Using very good technology in teaching.

1. course availability that works around my life schedule. 2. financially affordable. 3.understanding instructors

1. Clear class-to-class development. _ 2. Internet classes including hybrid courses. _ 3. Top of the line resources available.

Tutoring & Academic Help (29 or 7.9% of respondents)

Writing Center _ Tutoring _ Advisors

This college has helped me pick the correct classes for my career path. It has also helped out with a payment plan and with some extra help outside of the classroom.

They helped me pick my classes, tutoring, and a better education.

The math science lab _ Helpful advisors _ great online tools

The Math Lab. Otherwise it hasn't. I was given my schedule and that told me when to be here. Talking with other students is how I learn anything.

The college offered us tutoring basically for free, Helping us sign up for classes, and answering any questions we had about a course.

The beginning courses for people getting back to school after many years of being out of school. _ The math lab helps a great deal. _ The instructors are very helpful in getting you adjusted.

The advisors at the Findlay campus have made me feel comfortable and have been willing to accept and answer all my questions from semester to semester. _ _ The Findlay campus staff has been very friendly at assisting new students with lab work/tutoring

study skills , learning more of what is expected of the student in different classes. communication abilities. _

providing on-campus help and assistance for classes, like the computer labs, math labs, and library assistance. friendly environment to help find the places you need to go, as well as the information that is needed to successfully transfer to higher levels

Providing counseling, providing testing, and offering tutoring
picking the right classes, financial aid and tutors

XXX XXXXXXXX A and P 1, XXXXX XXXX A and P 1 and 2 tutor has been great help to me as teachers and tutors. I learned to love school because of the passion they put into teaching. The resource center is a place I learned how to study and to become an A stud

Offering tutoring services if necessary, setting me up with a 2nd student from my program as a mentor, and the great teachers in my program.

Offering a pleasant learning environment, helpful staff, and tutoring labs.

Meeting new people, writing center to help with writing

Made it affordable. _ Offered alternatives such as evening, weekend or electronic courses _
Offering lab to assist with assignments outside of class

I appreciated the math and writing center.

Having tutors there when I need them _ Having teachers available to students when they need them outside of class _

Good Instructors, Good Advisors, Study Skills Center

Easy to navigate the campus _ _ Plenty of help center (writing lab, math lab) _ _ Approachable instructors

Classes are available online. _ Tutoring is available if needed. _ Great knowing age differences in classroom

advisor helped with class schedule 2. gave extra help (tutoring) needed for certain class 3. had multiple time options for classes

1. Registration rocks _ 2. Given me the option of online class and 2 campus's plus other class location options. _ 3. Give me resources any time I need it; math lab, writing center, library online etc.

1. My instructors were very helpful. _ 2. Being able to take my aerobic classes to release my stress is extremely helpful!!! _ 3. The Math and Writing Lab had better instructors this time year.

1. Math Lab and XX. XXXXX for 099 and 095 _ 2. English Lab _ 3. Advisors

1. if extra help is needed it is offered _ 2. positive environment _ 3. excellent learning facilities

1. got onto the softball team and received a scholarship _ 2. offered the science learning center _ 3. advisors were willing to help

1) Its affordable _ 2) Small setting compared to most colleges, so it is not overwhelming _ 3) Has many means of helping out academically

Registration / Enrollment Process (28 or 7.7% of respondents)

The college offered us tutoring basically for free, Helping us sign up for classes, and answering any questions we had about a course.

The basics: showed me how to sign up, pay, and when to show up.

The advisors helped me find a major, and the advisors helped me with registration. The teachers are very understanding and give good advice.

PROMPT ATTENTION AT ENROLLMENT _ ON LINE CLASSES _ PRICE OF CLASSES WAS AFFORDABLE

Online courses _ Financial aid _ enrollment

Office workers, such as Financial Aid and Registrar's Office have been very helpful for me, being that I am out of state student with reciprocity issues.

Made the Registration Process simple _ Provides hands-on experiences _ Provides classes very similar to high school classes

made enrolling easy _ went to counselor once to help get into a class _ provided everything online to make less trips to get ready to attend

It was east to enroll in classes that I wanted to take. _

It is very easy to understand how to enroll and get help with my classes.

it helped me prepare for the classes that were required for the degree. _ if needed they give students remedial classes to brush up on courses before going into the required classes _ They helped me with the whole process of entering college

I'm not a first time college student, but the internet classes are amazing here, registration is quick and easy, and the online set up is easy to use

I was able to meet with an advisor, apply, and register all in the same day. The teachers were helpful in helping me find my way around. The website was EXTREMELY helpful overall.

I graduated in 2002 and finally enrolled back in to school in fall of 2006. Owens walked me through the whole process. From financial aid, to registering classes, to the different educational opportunities I could pursue through transferring to a 4yr institution

Helped me apply to the college, helped me figured out my major, and helped schedule my first classes.

financial aid, assistance with admission, teacher involvement
explained what I needed to do to attend, help me enroll, provide very fair tuition costs

Easy to gain information. _ Easy to enroll and register for classes. _ Student friendly campus.

Easy enrollment, encouraging and helpful teachers, and enlightening courses.

ease of enrolling, help with financial aid, advisers are great with questions.

Ease of class sign up via internet, program class sets, and maps of the school grounds.

E-mails _ web register _ informative

Covering necessities to register for school. Excellent faculty! Advised on path toward graduation.

Class sign up was easy/ Finding Right Books was easy _ Nice Teachers _ Welcoming Staff

Allowing students to come in and have everything completed in one day. _ Having everything available to you to start classes. _ Having workers in the main hall the first few weeks of school. _

A student advisor helped me decide what classes to register for. The financial aid office helped with financial aid. The ACT test offered at Owens helped to determine where I was at academically.

1. Made it easy to register for classes necessary for my certificate _ 2. Made me feel like I'm not too old to go to school! _ 3. Made it easy for financial aid so I could attend _

1 - Having weekend and evening classes, and web registration. It's easy to get registered if you are a busy/working person. 2 - They have a new student orientation. 3 - Teachers are always willing to work with you outside of class. If you have any problem

Other Students (27 or 7.4% of respondents)

very welcoming, students and faculty friendly and instructors made us feel comfortable to ask questions

The Math Lab. Otherwise it hasn't. I was given my schedule and that told me when to be here. Talking with other students is how I learn anything.

The institution helped me by helping me with scheduling my classes, introducing my to other first year attendants, and by introducing me to other faculty.

The college it self did nothing to help me. _ A few individuals have helped me though, in how they treated me, listened to me, and other students, and the respect they gave me / us... _ XXXX XXXXX, XX. XXXX, XXXXXX XXXXXX, XXXX XXXXX, XXXXX XXXX, XXX XXX

The college helped me feel secure on campus. The faculty helped me transition to thinking like a college student. The people that come to Owens are friendly and I can relate to them.

The advisors made me feel comfortable when I met with them. _ Current students that I've dealt with have been helpful. _ Website is very easy to navigate if I do have a question.

The advisor always has their door open when needed, the teachers work with you, and fellow students attend to stop and ask if you need assistance if you look confused.
teachers are very helpful _ I have met a lot of nice people _ good school
stay positive, awareness; social contacts

Small class sizes, Low Costs per class, and Friendly students and faculty

Registration Rocks helped _ Meeting with Guidance Counselors. _ Peer Help

Provided people to talk to prior to decision, also allowed us to tour (really enjoyed the CSI tour program), being able to talk to previous students.

Offering tutoring services if necessary, setting me up with a 2nd student from my program as a mentor, and the great teachers in my program.

Meeting new people, writing center to help with writing

Lots of open community space, nice looking girls, good food.

It's a relaxed environment so I'm not so stressed all the time. _ There's a lot of people who are in my shoes that are new also so I consult with them. _

in registration rocks, I was helped by so many staff members, I was informed as to where my needs can be met: bookstore, cafeteria and the students were very helpful.

I was able to meet new people that were willing to help me feel that I fit in, the faculty helped me with my tuition and helped to make the right decision for what classes I needed to take, and all of my professors made sure I understood the topics and

friendly faculty, a lot of resources, helpful classmates

Friendly environment _ All staff is usually kind _ Other Students are friendly

By being apart of a student group on campus, I have been able to bridge a relationship with many other faculty and staff members, which is the first thing I enjoy about Owens. Having a strong connection with the faculty and staff has made me more success

Been able to have more contact with other student and professors and staff members

1.)staff/and students continuing and new) are able to answer questions about academics and where things such as financial aid are located. _ 2.) college provides a good variety of majors and courses to choose from _ 3.)is more affordable compared to university

1. Great instructors _ 2. cost of tuition was low _ 3. good classmates

1. Excellent class times _ 2. Knowledgeable staff _ 3. Friendly fellow students

1. Bringing familiarity of college-level material _ 2. Bringing familiarity of other college students _ 3. Not over working new students to immediately burn them out

1) Registration Rocks _ 2) Meeting people in Facebook who asked me to join Newspaper _ 3) The new transfer advisors from Lourdes, BG and UT because they actually know about what classes that need to be taken at the college that students will transfer to.

Environment (26 or 7.1% of respondents)

very welcoming, students and faculty friendly and instructors made us feel comfortable to ask questions

very welcoming _ willing to help and answer questions _ good environment _

They help me choose which classes I should attend every semester, told me any missing documents they still needed so I could turn them in, and made me feel comfortable and showed me around the college.

the ease of online classes _ I have had only one class room class and I felt like I belonged

providing on-campus help and assistance for classes, like the computer labs, math labs, and library assistance. friendly environment to help find the places you need to go, as well as the information that is needed to successfully transfer to higher levels

people my age there _ students with families _ great atmosphere to be in
Owens has provided an atmosphere in which the 'unknown' became a comfortable environment. The flexible class schedules made it possible to work a part-time job while attending school full-time. Last, the instructors encourage class participation in a no

Offering a pleasant learning environment, helpful staff, and tutoring labs.

More laid back than high school, made me feel part of the institution, and made it feel like a community.

It's not as expensive as a four year college _ It's smaller than a four year college _ It has the environment of a bigger college but more personal

It's a relaxed environment so I'm not so stressed all the time. _ There's a lot of people who are in my shoes that are new also so I consult with them. _

it made me grow up a bit and take on responsibility _ I have learned how to do math that I never seen before _ it made me feel welcome and I liked that very much _

I went to BGSU prior to coming here, and I think this is a better environment to help adjust to a university life. So I recommend attending Owens for an easier transitioning.

helpful staff/faculty, experience, warm environment

helped get my classes set up so I was taking the correct courses for my major; helped with financial aid; made me feel comfortable

Got me used to the college experience, helped me figure out what career field I want to go into, very supportive friendly environment, some what challenging classes, good teachers

Friendly environment _ All staff is usually kind _ Other Students are friendly

financial aid _ helped select classes _ friendly environment

felt comfortable. _ easy to get into the habit of things. _ places I could go fro help.

Easy to gain information. _ Easy to enroll and register for classes. _ Student friendly campus.

accepted instantly. easy to talk to teachers, easy to schedule classes

1. Small classes not so jam packed _ 2. Almost all good instructors that want you to succeed. _ 3. Fun learning environment.

1. if extra help is needed it is offered _ 2. positive environment _ 3. excellent learning facilities

1. I feel very welcome as a mother of three and not been in school in 15 years. _ 2. With all the different age groups it is easy to understand different perspectives. _ 3. I know exactly what is expected of me and what needs to be done in order to achieve

*a great remedial class to refamiliarize myself with mathematical formulas _ *made me feel at 'home' _ *hands on advisors / counselors / professors to help me with the types of courses I was interested in

Website and Other Web Tools (23 or 6.3% of respondents)

The math science lab _ Helpful advisors _ great online tools

The advisors made me feel comfortable when I met with them. _ Current students that I've dealt with have been helpful. _ Website is very easy to navigate if I do have a question.

The ability to do most things online, close to home, cost effectiveness

Teacher Help _ Online Library _ Blackboard

smaller classes, smaller campus, and ozone

Registration Rocks _ Counselors availability _ Website
made enrolling easy _ went to counselor once to help get into a class _ provided everything
online to make less trips to get ready to attend

Information online is complete and helpful.

I'm not a first time college student, but the internet classes are amazing here, registration is quick and easy, and the online set up is easy to use

I was able to meet with an advisor, apply, and register all in the same day. The teachers were helpful in helping me find my way around. The website was EXTREMELY helpful overall.

Helpful student services _ Understanding teachers _ Ozone website

got a tour _ got a map _ the web page is organized well so that I could find information on it

Ease of class sign up via internet, program class sets, and maps of the school grounds.

E-mails _ web register _ informative

College Advisor, Owens Website, Remedial Courses

1. The compass test let me know where I stood academically _ 2. Excellent advisors _ 3. A very informative website

1. Small class sizes. _ 2. Respectful instructors helping you bring out your potential. _ 3. Easy to set up financial aid/ and web accessible tools

1. Academic counselor was helpful. _ 2. Website is easy to use. _ 3. Classrooms were easy to find.

1. Academic advisors helped me choose what classes would be good to start off with for my career choice. 2. College catalog and college website is very organized and answered most of my questions without having to call or go to the college. 3. Professors

1)talking with an advisor _ 2)instructors were understanding and helpful _ 3)website gave a lot of info.

1) Full Support from my Advisor _ 2) Ease of Use with the Blackboard Internet Program _ 3) Affordable Classes

1 - Having weekend and evening classes, and web registration. It's easy to get registered if you are a busy/working person. 2 - They have a new student orientation. 3 - Teachers are always willing to work with you outside of class. If you have any problem

(1) Made it easy to get classes set up at any time of the day making it easier to work around classes. _ (2) Very Well designed web site that gives a lot of information making it easy to work with. _ (3) For me personally, I needed to get a job as soon a

Online Classes (23 or 6.3% of respondents)

Wide range of classes, times, availability, web courses etc. _ Value for the money!

The top three ways in which my institution has helped me transition into college is by making classes available almost anytime, most classes are also available online and the advisors work personally with me to help me make sure I am taking the right class

The staff is very helpful. _ The cost of attendance is low. _ Evening, night, weekend, and online classes are offered. _

The math science lab _ Helpful advisors _ great online tools

the ease of online classes _ I have had only one class room class and I felt like I belonged

The ability to do most things online, close to home, cost effectiveness

PROMPT ATTENTION AT ENROLLMENT _ ON LINE CLASSES _ PRICE OF CLASSES WAS AFFORDABLE

Owens seemed very much like high school to me which definitely helped, it's not so big that I can't find my way around. The staff is wonderful and very helpful. And lastly, I love being able to take classes online and on campus, it gives me more time for

Open enrollment policy. _ Requirement to take remedial subjects after being out of college for ten years. _ Online classes.

Online courses _ Financial aid _ enrollment

offering a variety of course options such as online or in class, most classes have diversity among students, made transferring in easy

Made it affordable. _ Offered alternatives such as evening, weekend or electronic courses _ Offering lab to assist with assignments outside of class

low cost tuition, flexible classes and online opportunities, help with financial aid.

I'm not a first time college student, but the internet classes are amazing here, registration is quick and easy, and the online set up is easy to use

flexibility of classes - offering online _ faculty with desire to see students succeed _ moderate tuition costs

Excellent advising, Friendly staff and informative staff, and adequate online classes

Classes are available online. _ Tutoring is available if needed. _ Great knowing age differences in classroom

Cheap _ Local _ Online sign ups

>I was able to take post-secondary classes (online) before I came even though I lived hours away. _

>Orientation seemed fun and informational

1. Registration rocks _ 2. Given me the option of online class and 2 campus's plus other class location options. _
3. Give me resources any time I need it; math lab, writing center, library online etc.

1. Providing interesting classes. _ 2. Providing flexible classes like online or many section of live class. _ 3.
Using very good technology in teaching.

1. Being able to do a lot online _ 2. Providing me with a list of area apartments and places to look at to live _ 3.

1. Clear class-to-class development. _ 2. Internet classes including hybrid courses. _ 3. Top of the line resources available.

College Provided Little to No Transition Help (20 or 5.5% of respondents)

This institution did not make it easy for me at all. I was not told what paperwork to fill out or where to go half the time. This College made me pay out of state tuition and told me I was not eligible for reciprocity even though I came to find out I was

they really haven't helped me at all it's always that I am being transferred to someone else. what ever I have learned I have did it on my own

They didn't really help me transition to college very much.

they did not help me I fell very lost . I did get any help without having to hunt it down on my own _ . _

They did not help I had to make it by myself. Of course, financial aid did help.

The Math Lab. Otherwise it hasn't. I was given my schedule and that told me when to be here. Talking with other students is how I learn anything.

The college it self did nothing to help me. _ A few individuals have helped me though, in how they treated me, listened to me, and other students, and the respect they gave me / us... _ XXXX XXXXXX, XX. XXXX, XXXXX XXXXXX, XXXX XXXXXX, XXXXX XXXXXX, XXX XXX

Not at all, the college has treated me terrible as a student and as a person

None at all, I came to the college the week before classes began, enrolled and started the following week. When I was at the registration desk, I said I wanted to register or just talk to a counselor (I don't remember which one I said), and I sat down with

none

It really hasn't

It hasn't, I actually hate everything about it.

it didn't help me at al. I had to schedule an appt with the health field advisor to know what courses to take during my first year and how to get accepted into the major I wish to take.

I really was not helped in making the transition to college at all. I went to speak with a counselor and they did not listen to me and what my needs were. They rushed me in and rushed me out as quick as they could so they could see the next student.

I honestly cannot name one way. I do not believe that they have done a very good job of this at all.

I had to figure out everything for myself. When I did ask for help I was sent around in circles and eventually back to the place that I started.

Honestly, it barely did so. _ If it wasn't for my uncle, I would be completely lost.

honestly they did not do anything about this...I came to college and just started going it was honestly the professors I have had that have been above and beyond.

financial aide needs to better communicate with the needs of the student and not wait until the last min to make student aware of their problems.

Didn't, my children helped me.

Help with Transferring In / Out (18 or 4.9% of respondents)

Were very helpful in explaining to me how my credits transferred to them. They helped me to decided on what classes to take. They also are very helpful to new students in telling them where everything is.

This institution has made the financial aid aspect of college very understandable, provided clear requirements for attaining 2-year degrees, and made clear the use of credits for transfer.

The top three ways Owens has helped me transition to college would be financially, in the smaller class sizes, and the ability to transfer credits.

Take classes at a lower cost. Prepare me for a four year college.

providing on-campus help and assistance for classes, like the computer labs, math labs, and library assistance. friendly environment to help find the places you need to go, as well as the information that is needed to successfully transfer to higher levels

Owens has helped me prepare for real Business opportunities. _ Owens has helped me become more knowledgeable in Business Transactions. _ Owens has helped me to succeed and earn then knowledge that I need in order to move onto a four year institution.

offering a variety of course options such as online or in class, most classes have diversity among students, made transferring in easy

Made tuition bearable even with out financial aid. I receive the credits in classes I need to transfer to a state university. Classes can be scheduled around my agenda.

made the transfer process easy

It is Cheap to attend and will help me when I move on to my real college experience

Inexpensive classes available during the evening. _ Classes that generally transfer to the university of my choice. _ Professors who understand that many community college students have work and family obligations that sometimes supersede academic obligate

I graduated in 2002 and finally enrolled back in to school in fall of 2006. Owens walked me through the whole process. From financial aid, to registering classes, to the different educational opportunities I could pursue through transferring to a 4yr institution

getting used to a college schedule _ getting me started for my 4 year degree _ Helping me with my future options for a career

First, I started at Owens when I was a senior in high school, which really helped me make the transition into college when I started my first year. Second, I talked to an adviser, and he really helped me know which classes to take that are easily transfer

easy transfer from another school,

Easy to transfer credits from another University. Understanding to your personal needs

advisors helped pick appropriate courses that would transfer _ staff help _ nice people _

1) Registration Rocks _ 2) Meeting people in Facebook who asked me to join Newspaper _ 3) The new transfer advisors from Lourdes, BG and UT because they actually know about what classes that need to be taken at the college that students will transfer to.

Not Applicable (16 or 4.4% of respondents)

This question does not apply to me. I am attending Owens via the Web to complete the last 4 elective courses needed to complete my Bachelors in Business Management (Fast Track) through Tiffin University.

Not sure

Not Applicable- Transferred from another school

Not applicable - I have a four year degree from another institution already, so I didn't have really have a transition.

none

n/a-this is my 2nd time around, so I knew what to expect..

n/a

n/a

n/a

n/a

n/a

n/a

N/a

I graduated from another college before I attended this institution so I don't feel this question applies to me.

I am already a college graduate enrolled at Owens for continuing professional development.

1. _ 2. _ 3. _

Location (16 or 4.4% of respondents)

The classes are slightly easier than a 4 year college. _ I have been able to live close to home. _

The ability to do most things online, close to home, cost effectiveness

Looking for a place that I could pursue my credentialing goals through education _ Located within driving distance _ Respected college community

Location _ Cost of Tuition _ Variety of class time availability

its close to home, the tuition cost is lower, and smaller classes

Its close to home and work. _ Its the cheapest around _ Owens offers a lot of degrees

it's convenient, local, and cost effective

Good one on one with instructors, easy commute, and caring employees.

Cost _ Smaller Classes _ Close to Home

Convenient _ Cheap _ Location

Cheap, know where it was and easy to get help.

Cheap _ Local _ Online sign ups

Allowing me to take post-secondary classes, not too far away from home, reasonable cost affordable, close to home, many choices of classes

1.) being close to home 2.) a good choice- can pick classes and times that work for you 3.) finances

1. Registration rocks _ 2. Given me the option of online class and 2 campus's plus other class location options. _
3. Give me resources any time I need it; math lab, writing center, library online etc.

Orientation / Registration Rocks / FYE (16 or 4.4% of respondents)

Provided people to talk to prior to decision, also allowed us to tour (really enjoyed the CSI tour program), being able to talk to previous students.

orientation, tour, assistance from teachers

Guided me into which classes I should take. Helped me by having a freshman day. Let me ask questions about college.

By providing a new student orientation, access to academic advisors, and thoroughly explaining what to expect.

advising me with the advisers, college visit, and orientation

>I was able to take post-secondary classes (online) before I came even though I lived hours away. _

>Orientation seemed fun and informational

1.) Assigned a very helpful academic adviser. _ 2.) Student Orientation. _ 3.) Testing to help decide the correct level of classes to be in.

Registration Rocks helped _ Meeting with Guidance Counselors. _ Peer Help

Registration Rocks _ Counselors availability _ Website

in registration rocks, I was helped by so many staff members, I was informed as to where my needs can be met: bookstore, cafeteria and the students were very helpful.

1. Registration rocks _ 2. Given me the option of online class and 2 campus's plus other class location options. _
3. Give me resources any time I need it; math lab, writing center, library online etc.

1) Registration Rocks _ 2) Meeting people in Facebook who asked me to join Newspaper _ 3) The new transfer advisors from Lourdes, BG and UT because they actually know about what classes that need to be taken at the college that students will transfer to.

1. lots of people to ask for help _ 2. advisor _ 3. CSI

1 - Having weekend and evening classes, and web registration. It's easy to get registered if you are a busy/working person. 2 - They have a new student orientation. 3 - Teachers are always willing to work with you outside of class. If you have any problem

Recommended me taking a first year experience class which has helped. _ Counselors have helped tremendously. _ Staff has been encouraging. _

Financial Aid department, knowing what classes to take, foundations for college

Help with Basic Skills (e.g., study habits, time management, writing, etc.) (14 or 3.8% of respondents)

They helped to prepare me for college _ They helped me become more organized _ They helped me to have better study habits

Taught me time management, How to study, and also what to expect

study skills , learning more of what is expected of the student in different classes. communication abilities. _

providing on-campus help and assistance for classes, like the computer labs, math labs, and library assistance. friendly environment to help find the places you need to go, as well as the information that is needed to successfully transfer to higher levels

Owens has helped me prepare for real Business opportunities. _ Owens has helped me become more knowledgeable in Business Transactions. _ Owens has helped me to succeed and earn then knowledge that I need in order to move onto a four year institution.

It provided me the chance to strengthen my reading and writing skills, it allowed me to have a job at the same time that I attended classes, and it has enabled me to grow as a student.

it made me grow up a bit and take on responsibility _ I have learned how to do math that I never seen before _ it made me feel welcome and I liked that very much _

it helped me prepare for the classes that were required for the degree. _ if needed they give students remedial classes to brush up on courses before going into the required classes _ They helped me with the whole process of entering college

1.Helped me to identify my major _ 2. Helped me Improved my writing skills _ 3.Helped me stay focused to school activities and achieve academically.

1. My instructors were very helpful. _ 2. Being able to take my aerobic classes to release my stress is extremely helpful!!! _ 3. The Math and Writing Lab had better instructors this time year.

1. Interesting and challenging coursework _ 2. Talented faculty and staff. _ 3. Improvement of computer related skills, writing, communication and presentation skills.

1) taught/teaching me time management _ 2) taught/teaching me responsibility _ 3) taught/teaching me the true me :)

1) allowed me a chance to be more open to people of different backgrounds _ 2) money management _ 3) helped me to learn time management with homework

Diversity of Students / Students Like Me (14 or 3.8% of respondents)

The instructors helped to direct me to the correct departments when I was unsure of where I need to go. _ The instructors helped me to feel a part of Owens and not just another number. _ The college is welcoming to students of diverse backgrounds and the

The college helped me feel secure on campus. The faculty helped me transition to thinking like a college student. The people that come to Owens are friendly and I can relate to them.

teachers are very helpful _ flexibility having been pregnant _ brings in a lot of local people with common interest

small classes, affordable, range in age groups

people my age there _ students with families _ great atmosphere to be in

offering a variety of course options such as online or in class, most classes have diversity among students, made transferring in easy

lower priced, more programs to choose from, and more students with the same goals and age as me.

It has really friendly staff and it made it so comfortable for me to transition myself into the college. Also there are students just like me that I have connected with and the class rooms are the perfect size to be able to get the attention needed to succeed

instructors know their material usually, diverse people, Fitness are

I feel I belong as a non-traditional student. _ I am able to follow new technology for just coming back to school after a 20 year hiatus. _ I can easily find help when I need it.

I can meet new people from different backgrounds. _ Further educate myself in my field of study. _ Provided parent interaction.

Classes are available online. _ Tutoring is available if needed. _ Great knowing age differences in classroom

1. I feel very welcome as a mother of three and not been in school in 15 years. _ 2. With all the different age groups it is easy to understand different perspectives. _ 3. I know exactly what is expected of me and what needs to be done in order to achieve

1) allowed me a chance to be more open to people of different backgrounds _ 2) money management _ 3) helped me to learn time management with homework

Pace of Courses (12 or 3.3% of respondents)

They worked with me by helping me take the right classes. _ They let me work at my own pace. _ The teachers have been very helpful.

The classes are slightly easier than a 4 year college. _ I have been able to live close to home. _

some of the teachers I've had _ the campus _ the time on your assignments
not starting with overwhelming courses _ everyone willing to help _ prosier care

Made the Registration Process simple _ Provides hands-on experiences _ Provides classes very similar to high school classes

It's cheaper than other schools _ I can still live at home _ Classes weren't too hard to jump right into after high school

It is not too overbearing. _ Doesn't pressure you into killing yourself over school work. _ Helps with the low cost of schooling.

1. working on campus really helped since my coworkers and boss helped me in some questions I had. _ 2. activities on campus were good because it let me get to know various people on campus and not just the people in my classes. _ 3. classes are simple and

1. Bringing familiarity of college-level material _ 2. Bringing familiarity of other college students _ 3. Not over working new students to immediately burn them out

1. as a pso student it helped me by giving me easy classes to start with _ 2. easy to navigate _ 3. nice instructors

1. Allows me to work at my own pace _ 2. Didn't treat me different from incoming high school students. _ 3. Makes my classes available at all times

1) kept an easy pace for the beginning of the semester and then began moving quicker. _ 2) my advisors choose classes for me that weren't all 'hard classes'. _ 3) Everyone is understandable and is always there to help you. _

Campus Layout (11 or 3.0% of respondents)

Small classes compared to other schools, easy building layouts, smaller campus

Owens seemed very much like high school to me which definitely helped, it's not so big that I can't find my way around. The staff is wonderful and very helpful. And lastly, I love being able to take classes online and on campus, it gives me more time for

Lots of open community space, nice looking girls, good food.

Easy to navigate the campus _ _ Plenty of help center (writing lab, math lab) _ _ Approachable instructors

Easy to find rooms and where your going _ Book store is very helpful at helping you find and get what you need _ Teachers are very helpful

Ease of class sign up via internet, program class sets, and maps of the school grounds.

1. Friendly staff _ 2. Easy access to business offices _ 3. The signs pointing people in the right direction

1. as a pso student it helped me by giving me easy classes to start with _ 2. easy to navigate _ 3. nice instructors

1. Academic counselor was helpful. _ 2. Website is easy to use. _ 3. Classrooms were easy to find.

1. More affordable _ 2. Easy campus access _ 3. Smaller class size

1) getting some financial aid assistance _ 2) advisor was helpful for telling me what classes I needed to take. _
3) the maps helped me find my classes.

Visit / Tour (10 or 2.7% of respondents)

They helped me pick out my classes. _ they answered any questions I needed answered, _ they gave me a tour of the buildings.

They help me choose which classes I should attend every semester, told me any missing documents they still needed so I could turn them in, and made me feel comfortable and showed me around the college.

Provided people to talk to prior to decision, also allowed us to tour (really enjoyed the CSI tour program), being able to talk to previous students.

orientation, tour, assistance from teachers

got a tour _ got a map _ the web page is organized well so that I could find information on it

advising me with the advisers, college visit, and orientation

1. They have good advisors. 2. They came to my high school. 3. They showed me what standards need to be met for my program.

1. The Advisors make it so easy to sign up for your classes they tell you everything you need to know to get signed up. _ 2. They gave multiple tours of the campus so I could learn where everything is at. _ 3. The teachers are kind and understandable if you

1. small college _ 2. good size classes so its not overwhelming _ 3. came to my high school and went on a tour

1. 2 different pre planned college visitations. _ 2. Cheerleading. _ 3. Pre plan of classes to take

Post-Secondary Option (8 or 2.2% of respondents)

The post secondary option program. _ Financial aid help. _ Book Scholarships.

PSO (post-secondary option)

offered pso classes _ offered basic classes at a good prices _ had smaller classes

First, I started at Owens when I was a senior in high school, which really helped me make the transition into college when I started my first year. Second, I talked to an adviser, and he really helped me know which classes to take that are easily transfer

Figure out my courses, Help me with understanding what PSO was, Helped me work out a plan so I could to attend both High School and College

Allowing me to take post-secondary classes, not too far away from home, reasonable cost

>I was able to take post-secondary classes (online) before I came even though I lived hours away. _

>Orientation seemed fun and informational

1. as a pso student it helped me by giving me easy classes to start with _ 2. easy to navigate _ 3. nice instructors

Emails / Phone Calls / Letters (7 or 1.9% of respondents)

The instructors make the transition fairly easy. _ Financial Aid helped me out tremendously in getting my funding in place. _ The letters and information I get in the mail.

Returning telephone calls promptly..directed me to where I needed to go...computer help

provided me the right information on selecting courses, kept in contact with me through email, was helpful at providing counselors when I needed

Letters, calls, emails

I receive emails informing me of the things that I can make use of in the courses I'm enrolled in. _ There was always someone available to point me in my direction. _ Questions that I've had could always be answered even if it meant calling someone other

E-mails _ web register _ informative

1. Academic advisors helped me choose what classes would be good to start off with for my career choice. 2. College catalog and college website is very organized and answered most of my questions without having to call or go to the college. 3. Professors

Remedial Courses (6 or 1.6% of respondents)

The classes that they provided to help you refresh what you have learned in the past, but have forgot.

The beginning courses for people getting back to school after many years of being out of school. _ The math lab helps a great deal. _ The instructors are very helpful in getting you adjusted.

Open enrollment policy. _ Requirement to take remedial subjects after being out of college for ten years. _ Online classes.

it helped me prepare for the classes that were required for the degree. _ if needed they give students remedial classes to brush up on courses before going into the required classes _ They helped me with the whole process of entering college

College Advisor, Owens Website, Remedial Courses

*a great remedial class to refamiliarize myself with mathematical formulas _ *made me feel at 'home' _ *hands on advisors / counselors / professors to help me with the types of courses I was interested in

Activities / Sports / Clubs (6 or 1.6% of respondents)

I like the intramurals to get to meet new people.

1. working on campus really helped since my coworkers and boss helped me in some questions I had. _ 2. activities on campus were good because it let me get to know various people on campus and not just the people in my classes. _ 3. classes are simple and

1. got onto the softball team and received a scholarship _ 2. offered the science learning center _ 3. advisors were willing to help

1. 2 different pre planned college visitations. _ 2. Cheerleading. _ 3. Pre plan of classes to take

1. Very helpful in easing me back into college after 25 years _ 2. Good at showing me the courses I would need and how to get the most of them _ 3. Provides much information for outside activities, help on classes, etc.

1) Registration Rocks _ 2) Meeting people in Facebook who asked me to join Newspaper _ 3) The new transfer advisors from Lourdes, BG and UT because they actually know about what classes that need to be taken at the college that students will transfer to.

Flexibility with Work & Family (6 or 1.6% of respondents)

teachers are very helpful _ flexibility having been pregnant _ brings in a lot of local people with common interest

Owens has provided an atmosphere in which the 'unknown' became a comfortable environment.

The flexible class schedules made it possible to work a part-time job while attending school full-time. Last, the instructors encourage class participation in a no

It provided me the chance to strengthen my reading and writing skills, it allowed me to have a job at the same time that I attended classes, and it has enabled me to grow as a student.

Inexpensive classes available during the evening. _ Classes that generally transfer to the university of my choice. _ Professors who understand that many community college students have work and family obligations that sometimes supersede academic obligate

help in selecting classes _ great instructors _ making classes available around work _

Being a 36 year old man with young children the faculty is aware of the stresses related with the balancing act I am faced with between family, work and classes. They are able to assist me from the most basic to the hardest problems I am faced with.

Academic Programs (5 or 1.4% of respondents)

the institution helped me select a major, helped with financial aid, and helped me with getting books for classes.

lower priced, more programs to choose from, and more students with the same goals and age as me.

Its close to home and work. _ Its the cheapest around _ Owens offers a lot of degrees

getting used to a college schedule _ getting me started for my 4 year degree _ Helping me with my future options for a career

1.)staff/and students continuing and new) are able to answer questions about academics and where things such as financial aid are located. _ 2.) college provides a good variety of majors and courses to choose from _ 3.)is more affordable compared to university

Bookstore (4 or 1.1% of respondents)

in registration rocks, I was helped by so many staff members, I was informed as to where my needs can be met: bookstore, cafeteria and the students were very helpful.

Easy to find rooms and where your going _ Book store is very helpful at helping you find and get what you need _ Teachers are very helpful

Class sign up was easy/ Finding Right Books was easy _ Nice Teachers _ Welcoming Staff

Cheaper than other colleges, so I was able to afford it. Bookstore is less complicated than others. The smaller campus.

Interesting / Challenging Coursework (4 or 1.1% of respondents)

friendly environment, some what challenging classes, good teachers

Easy enrollment, encouraging and helpful teachers, and enlightening courses.

1. Providing interesting classes. _ 2. Providing flexible classes like online or many section of live class. _ 3. Using very good technology in teaching.

1. Interesting and challenging coursework _ 2. Talented faculty and staff. _ 3. Improvement of computer related skills, writing, communication and presentation skills.

Placement Tests (4 or 1.1% of respondents)

Providing counseling, providing testing, and offering tutoring

A student advisor helped me decide what classes to register for. The financial aid office helped with financial aid. The ACT test offered at Owens helped to determine where I was at academically.

1.) Assigned a very helpful academic adviser. _ 2.) Student Orientation. _ 3.) Testing to help decide the correct level of classes to be in.

1. The compass test let me know where I stood academically _ 2. Excellent advisors _ 3. A very informative website

Catalog (3 or 0.8% of respondents)

Small classes _ Advisors very helpful _ Catalog helps a lot in figuring out my classes

1. Class times that fit into my schedule _ 2. Instructors that are easy to learn from _ 3. Course guidebook is very easy to understand

1. Academic advisors helped me choose what classes would be good to start off with for my career choice. 2. College catalog and college website is very organized and answered most of my questions without having to call or go to the college. 3. Professors

Organization (3 or 0.8% of respondents)

Game plan to follow, Schedule flexibility, Organization

1. Friendly staff _ 2. Easy access to business offices _ 3. The signs pointing people in the right direction

1 communication with instructors. 2 all resources available on campus. 3 helps you every step of the way

Safe Campus (3 or 0.8% of respondents)

The college helped me feel secure on campus. The faculty helped me transition to thinking like a college student. The people that come to Owens are friendly and I can relate to them.

advising _ lot of course options like web based and class room _ safe campus

1. It is very affordable _ 2. The teachers care a lot about you as an individual _ 3. The college is very safe and it makes me feel comfortable

Uncategorized (6 or 1.6%)

experience college classroom life, managing my free time, responsibility

First of all, I am still attending Owens and I am not close to transferring to a college. But, if I had to name some possibly helpful concepts that have been acquired I guess it would be as follows: _ _ 1. Since I have been out of school at least almost

attitude,

understndf _ standifng whfssdfere need to be

They told me what was available but must institutions, in my opinion, want you to act on all situations yourself. I guess if your motivated you will do what is needed to succeed in college which I am, but for some individuals not as motivated may quit school

give out surveys such as these and help out with out of state students, since we get charged double.

Please list the top 3 ways this institution could have improved your transition to college**Advising (87 or 26.8% of respondents)**

When I first enrolled there was not a TU advisor readily available to help assist me in the classes that were transferable. Since my enrollment the staff at Owens has been equipped with the necessary information that has allowed me to better utilize the

transfer classes to other colleges much better _ advisors be helpful, without making you take a course you don't need _

tour of college, informed how to get involved, better advising

They should have warned new students how difficult and how much work it takes to do well. My advisors have not been very helpful in scheduling classes and now I just do it myself online. Also my advisors put me in classes they did not count toward my ma

They lost my transcript, which I did not know until one day I questioned my adviser about why she was suggesting that I take courses that I had already taken. I had to reorder the transcript and they eventually added the credit for the courses they allow

They could institute a mandatory meeting with a counselor every semester to make sure the person is on the right track.

They could have nicer advisors. They could have a fun introductory class. They should better explain what each service they offer is for.

They could have helped after I made the transition. I was not sure how to get to certain classes, or what classes to schedule. They were good introducing me to the Dean and to some faculty but after that I was on my own.

the institution could have helped me more with feedback on classes that I needed to be taking and classes that I could substitute for the classes I transferred with. I feel like I've been sent on the run around the majority of the time since I've been at th

The counselors aren't that interested in helping you at all. _ I tried to get some direction on how to get going toward my major and they just blew me off and pretty much said I have to go to another school.

The advisers know nothing about the requirements of specific programs. New engineering students should talk to the engineering department head, not an adviser.

Taken a little more time with advisor...advisors being a little more prepared for the older student..more help with deadlines

Set advisors for each student- too confusing going back and forth, map/packet explaining where each place (bursars, enrollment, etc.) is located, more information on financial aid

scheduling appts with new students to talk about their program of choice and what classes he/she needs to take to get started.

Provided more advise in scheduling semester class schedule. Advisors more familiar with and encouraging involvement in clubs and organizations. Bookstore better at projecting demand for textbooks.

Provide more diversified course offerings at the Findlay Campus _ Better guidance on course selections and planning _

Provide close follow-up with course of study. _ Allow for custom study programs. _ Sensitivity to adults re-entering college.

Parking is horrible. _ The cost of books is ridiculous. _ It seems like some of the instructors/advisors don't know what they're talking about or don't care to be there.

Offered more time slots and more seats for popular classes. Offer counseling to make sure your transition is comfortable. Testing for learning strengths and weaknesses.

more student interaction, more precise prerequisites, better communication

More personal support, more encouraging than discouraging when you go to counselor to sign up for classes. My first time there I was told that it was impossible to make it if I worked full time and attend school full time. My daughter was with me and to

more parking. more clear and helpful counselors.

MORE PARKING _ follow-up by advisors _ info on direct deposit for financial aid

More involvement from advisors. _ An advisor in chosen course of study.

More information about what you need to do and someone to make sure that you have done it all.

Maybe a checklist that way you know what is needed to start. I had to figure it all out for myself.

More info about withdrawals, have a emergency fund for students, and more cousenlor who know their jobs.

more help with financial aid, career advice, more availibility for some cources that are only available once a year

more help at registry _ more insite before enrolling _

More handouts. _ Better counseling center staff (behind the desk). _ None.

More guidance when choosing academic programs. More assistance when registering for classes. More on-campus activities.

More extracurricular activities, a little more academic advising and more arts (performing/visual) on campus would have improved my transition to college.

More direction on which classes I need to take. _ Provide more parking spaces in well lit areas. _ Have Snack bar and book store open on Weekends.

more communication from advisors, harder courses, better computers

maybe making meeting with an advisor for the first year in planning classes mandatory...did it on

my own but learned i could have done things differently to make them easier on myself

It could have been better if a adviser did not tell me to never come to his office to ask for class scheduling help after my first semester. _ Properly prepare new professors for the classes they will have to teach.

I wish advisors were available later on fridays and on sundays (I don't think they are now). _

i saw 3 different advisors to enroll. Each advisor told me something different. They had no clue as to whether my 20 year old credits would transfer in or not. One told me yes, one told me no and the other had no idea. Each gave me different advice on wh

I have been bounced around trying to find enrollment and class questions, given wrong information thus having to take the ACT twice instead of once becuse I was sent from Owens to another college to take a remedial which was worthless at Owens, more infor

I feel like I have been on an island deciding what classes to take when. There has been no follow up by an advisor-and has been out when I had questions, I figure I'll figure it out. _ _ Credits transfer but the classes don't count-no one explained why/h

I AM VERY DISSAPOINTEED THAT THE STAFF NEVER MENTIONED THAT THERE WAS A WAITING LIST TO GET INTO MY PROGRAM. I OVERHEARD OTHER STUDENTS TALKING ABOUT THE 2 YEAR WAITING LIST.

Helped alot more with choosing classes. _ Given better information on transferring to a different college. _ Explained book vouchers.

Help me understand the procedure of how to get excepted in special programs.

having an advisor to discuss courses with would be nice

Given better information about classes needed for different majors. _ Administration better organized and not causing problems due to mistakes with my information. _ More information about classes and what is needed to get into programs.

Get on more personal level with students _ Have overnight stay for new students entering college _ More advisor meetings

gave a specific academic counselor to each student instead of waiting to see whomever is available

Emphasis on how important advisors are _ Clearer notification of financial status and aid _ Better computers in the library..Microsoft Word installed to print out papers

Could have made the process of receiving finacial aid less complicated. _ Could have trained the advising staff better. _ Could have given all new students a hand book for a guild to the college invronment.

Compass test should also include a section on computer skills. Many students come in with no computer skills and struggle through class. _ _ I've not heard from my advisor since I enrolled. It would be nice to have them follow up and be more active in

Classes could be a little more difficult or deliberate with the material _ A few more sections for some of the classes to better help with schedule fitting _ Help the students meet their advisors and discuss what the advisors can do for the students

Better overall explanation of how classes will be different and what to expect.

better involvement of advisors for incoming freshmens.

better explain the program i am getting into, explain living choices, and explain what i can get after i leave owens

Better describe what you all need to do, explain financial situations better since I could not get finacial aid and it wasnt easy paying for classes by myself, and explain transfering to a different college better.

better communication, assigned academic adviser and more student activities that are at better times.

better advisors, more difficult classes, higher language classes

Better advisors is the only thing i could thing of.

Better advising from advisors

Better advising and support. Follow up.

Been more helpful in class scheduling. _ Had more open houses. _ Been more descriptive about class courses.

All advisors being on the same page, had more information available in high school, had more people help me find more scholarships

After registration could have used more help other than from peers _

a little more help with registering for classes; gave me a better tour; helped with parking situations

a councelor to help decide a major _ more resources for young parents _ more information regarding resources available to first time students

>I had to seek help from an advisor 4 times before/during/after starting and only 2 times was i

actually helped, the other two times they kept tossing me back and forth between people and buildings, did not answer my question and were no help at all _ >up

1. They could display who the teacher is earlier then a week before the class starts. 2. They could have given an orientation. 3. They could have gave us the low down on exactly how long the degree will take because all most every degree will take you lon

1. The advisors I've spoken to have been somewhat misinformed on some things. Only one really understood how to help me and made some helpful suggestions as to how to maximize my experience here (I've spoken with 5 or 6). _ 2. When transitioning to Owens

1. Tell the advisers to not make students or future students feel that they should leave the school and go to a regular four year college! _ 2. Tell the advisers to be more helpful when a student is in tears from a death in the family and added stress, to

1. staff (student workers) could be a little more informed on topics _ 2. guidance counselors should be a little more informed of all the majors at the campus and specific classes that could be helpful to each _ 3. maybe more meetings or handouts on speci

1. More social activities to interact students _ 2. Orientations to tour the campus and tell where everything is (different buildings, offices, etc) _ 3. More communication because I have never scheduled once with an advisor and I don't know who I would go

1. more instructions from consulers on classes. 2. offices being open at later times. 3. math and writing labs are always full

1. I think the college could do a better job on helping students find scholarships. 2. I think academic advisors could help talk to you more about the transfer program and what classes you can/can't or should/shouldn't take if you want to transfer to a fo

1. I think a clearer explanation of requirements for degrees in the course cata log may have helped. _ 2. More classes offered at the Findlay campus that are only offered at the Toledo campus at this time. _ 3. More information available about transferrin

1. help to teach students to study _ 2. explained how to get into the program desired _ 3. make some classes more available

1. Help me pick out classes that are of use for my major. _ 2. Answer my questions (about my major) more effectively. _ 3. (unsure)

1. get advisors who know what they are talking about.

1. Freshman orientation. _ 2. Freshman handouts on what to expect , where places are. _ 3. Nicer staff in record, finacial aid and advising

1. Excellent couniling staff _ 2. Caring teaching staff _ 3. Group activities in classroom, which encourages communication among peers

1. Charged a little less for tuition, 2. Made more of an effort in my major, 3. Periodically checked up on students to see how their doing.

1. Bit more assistance in lab. _ 2. ' ' academic advisory followup. _ 3. assignment of an advisor.

1. advisors didnt help me at all-had to figure most out on my own _ 2. offer tuition assistance for academics not only need based _ 3. had no idea how to get involved- had to find that out myself also

1. Too long of wait on nursing clinicals..... _ 2. Should require meetings with advisors throughout to be sure you are on the right course with classes, etc _ 3. Should have a class for older students returning to college - an information class or s

1. Nobody offered help. I pretty much just signed up and went along with the process and corrected my own mistakes which were often times to late. _ 2. A suggested order of class scheduling would have been nice. _ 3. It can be hard to find the right p

1)advisors are often unavailable at needed times(evenings) and many times there has been over one hour wait _ 2)FAFSA and fin. aid info was very confusing even when we talked with employee in fin. aid center _ 3)---

1) Better regular Owens advisors _ 2) A required, but free, seminar-like class for new students, basically to get to know each other and talk about problems and concerns as a new student. _ 3) If the scholarship opportunities were made more public and obv

1 - The advisers could have been more knowledgeable about the programs and more certain on advising which classes to take. Sometimes advisers don't seem certain on what they're telling you. 2 - I wish students were given more individual attention on the fi

-more help planning students' schedules/classes _ -better bookstore options _ -example-don't force students to buy a package of books for a course by wrapping them together (keep them separate)

Nothing / Not Applicable (78 or 24.0% of respondents)

This question does not apply to me. I am attending Owens via the Web to complete the last 4 elective courses needed to complete my Bachelors in Business Management (Fast Track) through Tiffin University.

they did a fine job

There are none.

there are none that I can think of. owens helped me transfer to their college from highschool very smoothly and quickly.

The institution has been great.
so far so good

Since moving over to the new building I have to say that there is nothing negative that I encountered while getting back into the swing of things.

Nothing off the top of my head

Not sure on this either

not sure

not applicable

None. Thank you!!

None

None

None

none

na

na

NA

NA

n/a

More handouts. _ Better counseling center staff (behind the desk). _ None.

maybe orintation for people of the same program, _ n/a

Making text books cheaper. _ I really have no other improvement suggestions as my college experience has been wonderful.

known, easy transition

It probably couldn't, I'm just extremely cynical.

it has'nt

I'm satisfied with the level of help that Owens has offered me in transitioning to college as an adult student.

I'm not sure

I think they did a fine job.

I think they did a excellent job for me and I will always tell me friends to come here. I did tell my mother in law and this was her first semester.

I think they are already doing the things they need to do and can not think of any ways to improve.

I think the ways the school providing is excellent and i dont think of other ways.

I think it was pretty good already.

I think it was pretty easy. I'm not sure anything could have made it easier.

I really had no problems with the transition

I really don't have any complaints they try the best they can to make your transition the best you just have to be able to do what they say and it will work out

I really can't think of any, I came here after attending Lourdes College and compared to them Owens has the best staff in the world

I like everything about Owens Community College. I have no complaints.

I honestly can't give any examples. They were very helpful to me in getting my schedule together. I think they do a great job in helping students.

I have no opinion that would improve the transition to owens. It was extremely smooth to me.

I had a very pleasant transition back into college.

i dont know.

i dont know

I don't think it could have been any simpler.

I don't think it could be improved upon.

I don't know

I do not really have any reasons to better it. My experience was/is great!

i do not have an answer

I do not believe that there is anyway that this institution could change. The whole process has been a great experience.

I could not ask for more then the above.

I cannot think of any ways that needed improvement in my experience.

i can't think of anything right now

I can't think of any. You did good for me.

I can't really think of any.

I can't really think of any I'm very satisfied with owens

I believe that Owen's did everything they could to help with my transition to college.

I am pleased and could not ask for more, there are not alot of young girls around, only older ones.

I am completely satisfied

I am already a college graduate enrolled at Owens for continuing professional development.

explained or shown how to register class online insted of telling us we had to do it this way _ told me more about my major _ got nothing else

Closer drive, In all honesty Owens Community College is perfect for me

Can't think of any.

can't think of anything at this time

Again it hasn't

1. even more time options, (e.g. more morning times) 2. more help in explaining financial aid 3. can't think of anymore

More / Better Communication of Activities (30 or 9.2% of respondents)

tour of college, informed how to get involved, better advising

The top three ways that Owens could have improved my transition would be to make textbooks less expensive, offer more signs at the entrances so I knew where I was going, and secondly have general student emails so I knew of important events that were on c

The college could hold more social functions so i could meet more people. The college could have given me a list of the activites going on so i didnt have to guess when they are. The college could have more parking.

teachers inform class on the dif. opportunities owens has to offer (when it comes to advice, tutoring, or even job opportunities) _ teachers can make some sort of connection with each

student _ details about school activities should be advertised better _

Special first year student events _ School Spirit _ Football team to create togetherness _

someone could have responded to my emails about joining different organizations, _ the college could have not switched anatomy teacher 1/3 of the way through the class _ They school needs more clubs and organizations and more people to be involved in them

Some of the introductory courses could be a little more challenging, require all new students to take at least one remedial course to strengthen their skills, and provide more activities that the

students can participate in out side of class.

Provided more advise in scheduling semester class schedule. Advisors more familiar with and encouraging involvement in clubs and organizations. Bookstore better at projecting demand for textbooks.

Overall, the non-teaching staff could be a little more knowledgeable in the happenings of the school, there could be more on-campus activities, and they should build a fricking parking structure.

More/Better promoted out of school activities, More flexibile cafeteria, Newer computers in some of the classrooms

More physical and social activities on campus. Make bookstore prices more affordable, it is hard to work and go to class to pay for all the outrageously priced materials.

More parking _ More student activities _ A little bit more serious

More guidance when choosing academic programs. More assistance when registering for classes. More on-campus activities.

More extracurricular activities, a little more academic advising and more arts (performing/visual) on campus would have improved my transition to college.

More activities, Professors more availability, and having housing on campus

I do miss out on making a lot of close friends not living in a dorm, I wish more student activities were made known to us, and I do wish there could be more time in between classes in the scheduled(especially when the next one is all the way across campus

have more social activities to meet other students that are not in your classes, _ have smoking by the buildings, _ get more flowers

Have an orientation where you can meet new people, have different orientations in your career so that you can find people to study with and/or just communicate with, more activities

encourage more group activities because nobody seems to make many friends outside of the ones they already knew from before.

Dormitories, Frats and sarorities?, and more after school activities.

dorm rooms or apartments made available to rent, have intramurals set up

Contact freshmen with opportunities to meet other freshman. _ Make Owens-sponsored events known to all students. _ Hiring teachers that speak good English. _

classes for majors are too spread out... should be able to make a more plausible schedule _ make activities easier for everyone to attend _ more knowledge about events

better communication, assigned academic adviser and more student activities that are at better times.

Activities _ Activities _ Activities

accepting transcripts, talking to students more when entering college, more social areas

1.) Better explain clubs, groups etc etc that are available for students to join. They do somewhat, but it needs more of an emphasis made on it.

1. They could of interduced me to more of the students so it would be easier to meet people. _ 2. They could have taught study tatics to prepare me for the college work. _ 3. They could havve informed me more about the schools athletics which I still don'

1. staff (student workers) could be a little more informed on topics _ 2. guidance counselors should be a little more informed of all the majors at the campus and specific classes that could be helpful to each _ 3. maybe more meetings or handouts on speci

1. Owens could have had assemblies or more school related events to get the students all together. _ 2. Owens needed student housing. _ 3. Owens need some kind of club for students who want to make new friends.

1. More social activities to interact students _ 2. Orientations to tour the campus and tell where everything is (different buildings, offices, etc) _ 3. More communication because I have never scheduled once with an advisor and I don't know who I would go

1. class scheduling could have been better (times of class could be spread out more rather than most being the same time and day) _ 2. include more activities on the Findlay campus _ 3. improve the atrium

1. better organized student activities 2. better promotion of college athletics 3. more involved student government

1. advisors didnt help me at all-had to figure most out on my own _ 2. offer tuition assistance for academics not only need based _ 3. had no idea how to get involved- had to find that out myself also

1) be aware of how the teachers are teaching. I had problems with one of mine not showing up on time or even to class at all and the class was never cancelled. _ 2) send in the mail a calendar of events, and calendar for when the breaks are, school closings

1) tell us about the teachers before we take their class _ 2) Owens could get some more apartments around it _ 3) have more student bonding activities in the court yard or something...with FREE things!

More Help with Financial Aid (30 or 9.2% of respondents)

They could have prepared for availability of classes _ They could have prepared financial aid process better _ They could have made library more diverse

Set advisors for each student- too confusing going back and forth, map/packet explaining where each place (bursars, enrollment, etc.) is located, more information on financial aid

Parking procedures could have been explained, Financial aid seminar could have been in place at introduction, and better course descriptions.

parking could have been better, financial aid could have been handled a lot better, and maybe some better faculty

Need more classes, better teachers who care and more aid.

need better notice on dropping classes tell you when not to lose financial aid how about when not to be charged for a class ? Let me add after drop was allowed then charged us 1000 for classes we did not take records did drop wrong and I have attempted th

More personalized attention, a more organized institution, and more help with financial aid.

MORE PARKING _ follow-up by advisors _ info on direct deposit for financial aid

More information on financial aid procedures and awards

more help with financial aid, career advice, more availability for some courses that are only available once a year

more financial aid , better tutor hours, more majors

Financial Aid department not very helpful or friendly.

Emphasis on how important advisors are _ Clearer notification of financial status and aid _ Better computers in the library..Microsoft Word installed to print out papers

Discussing more about the possible grants available _ Help me filling out my financial aid _ Not have such a long waiting list for clinicals

detailed explanation of the grading procedures. detailed expl. on the financial aid, more knowledgeable people working in the financial aid department.

Could have made the process of receiving financial aid less complicated. _ Could have trained the advising staff better. _ Could have given all new students a hand book for a guide to the college environment.

By giving explicit information about dropping classes. _ By giving explicit information about how financial aid works. _ By providing opportunities for students to learn how to handle difficult situations.

Better financial aid _ A user- friendly parking lot _ More specialty teachers so that there isn't a 2 year wait. _

Better explained the steps needed to be taken by me, as a high school graduate to apply for financial aid.

Better describe what you all need to do, explain financial situations better since I could not get financial aid and it wasn't easy paying for classes by myself, and explain transferring to a different college better.

A LOT MORE GUIDANCE FOR NEW STUDENTS _ MORE INFO FROM FINANCIAL AIDE OFFICE _ MORE TIME MANAGEMENT PROGRAMS FOR THE NONCONVENTIONAL STUDENT

1. I think the college could do a better job on helping students find scholarships. 2. I think academic advisors could help talk to you more about the transfer program and what classes you can/can't or should/shouldn't take if you want to transfer to a fo

1. Give more information on financial aid. _ 2. Make the Science Learning Lab more available. _ 3. Make the use of Debit or Credit cards in the Cafe available.

1. Friendlier staff in all buildings. _ 2. Adequated parking. _ 3. More help with Financial Aid. I was only given a website, and when I emailed a question, got the wrong answer!

1. Freshman orientation. _ 2. Freshman handouts on what to expect , where places are. _ 3. Nicer staff in record, financial aid and advising

1. Financial help for students who actually use it and need it. _ 2. Parking. _ 3. Tour the entire campus.

1. even more time options, (e.g. more morning times) 2. more help in explaining financial aid 3. can't think of anymore

1. advisors didnt help me at all-had to figure most out on my own _ 2. offer tuition assistance for academics not only need based _ 3. had no idea how to get involved- had to find that out myself also

1)advisors are often unavailable at needed times(evenings) and many times there has been over one hour wait _ 2)FAFSA and fin. aid info was very confusing even when we talked with employee in fin. aid center _ 3)---

1) parking inorder to be on time to classes. _ 2) understanding financial aid procedures _ 3) Teachers making sure due dates for things stay the same if not varify asap.

More Class Times / Offerings (30 or 9.2% of respondents)

This institution could of improved my transition to college by giving me a larger range of oportunties, have the professors give more time to discuss problems in the course, and they campus could have signs to help with getting around to buildings and cl

They should tailor classes for older students that have been out of school for a long period of time. _ More classes in metallurgy. _ More PC classes

They could offer alot more online courses _ Better trade in value on books _

They could have prepared for availability of classes _ They could have prepared financial aid process better _ They could have made library more diverse

Provide more diversified course offerings at the Findlay Campus _ Better guidance on course selections and planning _

Offered more time slots and more seats for popular classes. Offer counseling to make sure your transition is comfortable. Testing for learning strengths and weaknesses.

Need more classes, better teachers who care and more aid.

more remdial classes _ later starting times _ more sections

more online classes,

more help with financial aid, career advice, more availability for some cources that are only available once a year

more flexibility to more of the classes, that's it. some but few are only available once.

More flexiable class schedules _ parking is becaming a problem with the other lot _ Cut the cost at the book store

More classes.

More classes in the summer

Maybe explain the blackboard system better, before newstudents attempt to use it for the first time. Provide better hours and more classes during the spring semester (they have crazy hours, and not many of the classes that I need to take for spring08).

less on-line classes _ more land line classes _

I think maybe there should be classes available earlier than 8:00am, I've talked to quite a few students who would love 6:00am classes to get out of the way. Also, I think some offices should be open longer like the bookstore or enrollment services. If ca

I do miss out on making a lot of close friends not living in a dorm, I wish more student activities were made known to us, and I do wish there could be more time in between classes in the scheduled(especially when the next one is all the way across campus

Have music classes in Findlay.

HAD a set standard on getting into the nursing program _ Cheaper books _ more bio classes to pick from (days & times)

Could offer some more degree courses at the Findlay Campus, I would like to see the Medical Imaging Programs offered at the college.

classes offered on both campuses, different class times, dorms.

classes for majors are too spread out... should be able to make a more plausible schedule _ make activities easier for everyone to attend _ more knowledge about events

Classes could be a little more difficult or deliberate with the material _ A few more sections for some of the classes to better help with schedule fitting _ Help the students meet their advisors and discuss what the advisors can do for the students

1.SOME CLASSES/INSTRUCTORS WERE NOT VERY GOOD, I HAD A LOT OF TROUBLE LAST YEAR. _ 2.LESS BUILDINGS, COURSES SO SPREAD OUT. _ 3.BETTER SCHEDULING.

1. I think a clearer explanation of requirements for degrees in the course catalog may have helped. _ 2. More classes offered at the Findlay campus that are only offered at the Toledo campus at this time. _ 3. More information available about transferring

1. help to teach students to study _ 2. explained how to get into the program desired _ 3. make some classes more available

1. even more time options, (e.g. more morning times) 2. more help in explaining financial aid 3. can't think of anymore

1. class scheduling could have been better (times of class could be spread out more rather than most being the same time and day) _ 2. include more activities on the Findlay campus _ 3. improve the atrium

1) Staff could be more helpful at times _ 2) More availability of classes (especially on Findlay campus) _ 3)

Parking / Traffic (27 or 8.3% of respondents)

Traffic is a little crazy at times. If a course is partly done online it needs to be noted before a student signs up for the class.

The college could hold more social functions so i could meet more people. The college could have given me a list of the activities going on so i didn't have to guess when they are. The college could have more parking. smaller class sizes _ easier to find way around campus _ better parking situations

Parking procedures could have been explained, Financial aid seminar could have been in place at introduction, and better course descriptions.

Parking is horrible. _ The cost of books is ridiculous. _ It seems like some of the instructors/advisors don't know what they're talking about or don't care to be there.

parking could have been better, financial aid could have been handled a lot better, and maybe some better faculty

Parking

Overall, the non-teaching staff could be a little more knowledgeable in the happenings of the school, there could be more on-campus activities, and they should build a fricking parking structure.

more tutors _ more parking _ more security around

more parking. more clear and helpful counselors.

more parking, better comp teachers, and when you sign up for a class that is not an online based class, not everything should be online the teacher should do something, aka print out the homework, or the tests and quizzes.

More parking _ More student activities _ A little bit more serious

MORE PARKING _ follow-up by advisors _ info on direct deposit for financial aid

More flexiable class schedules _ parking is becaming a problem with the other lot _ Cut the cost at the book store

More direction on which classes I need to take. _ Provide more parking spaces in well lit areas. _ Have Snack bar and book store open on Weekends.

less traffic and more parking to be able to properly make it on time for school, help the teachers by giving paper evaluations, rather than computer based evalutaions so that more people will express their opinions about the teaching issues that go on thr

have dorms would of been great b/c looking for an apartment is hard, more parking spaces, offer more campus jobs.

bigger bookstore _ more parking _ better by back money for used books

Better parking, because when you can't find parking it discourages you to even want to try to come to class. It's such a hassle.

better parking :), more informing

Better financial aid _ A user- friendly parking lot _ More specialty teachers so that there isn't a 2 year wait. _

a little more help with registering for classes; gave me a better tour; helped with parking situations

1. Friendlier staff in all buildings. _ 2. Adequated parking. _ 3. More help with Financial Aid. I was only given a website, and when I emailed a question, got the wrong answer!

1. Financial help for students who actually use it and need it. _ 2. Parking. _ 3. Tour the entire campus.

1) parking in order to be on time to classes. _ 2) understanding financial aid procedures _ 3) Teachers making sure due dates for things stay the same if not vary asap.

1) Lower Cost of Textbooks _ 2) Easier Map to read of the Campus _ 3) More Available Parking!

(1) The first few weeks trying to deal with the park lots was harder than I thought it was going to be and it affected my classes. We pay for parking passes but you needed luck to find a parking spot. _ (2) They have many services that help in many ways b

Better Teachers / Instructional Methods (26 or 8.0% of respondents)

teachers inform class on the dif. opportunities owens has to offer (when it comes to advice, tutoring, or even job opportunities) _ teachers can make some sort of connection with each student _ details about school activities should be advertised better _

someone could have responded to my emails about joining different organizations, _ the college could have not switched anatomy teacher 1/3 of the way through the class _ They school needs more clubs and organizations and more people to be involved in them

Some teachers way of teaching _ Not clear on the assignments _ teachers not showing up for class

Provide accurate and skilled employees, hire professors that actually care about their students and/or the subject they teach, hire teachers who are not self-centered

Parking is horrible. _ The cost of books is ridiculous. _ It seems like some of the instructors/advisors don't know what they're talking about or don't care to be there.

parking could have been better, financial aid could have been handled a lot better, and maybe some better faculty

Need more classes, better teachers who care and more aid.

more parking, better comp teachers, and when you sign up for a class that is not an online based class, not everything should be online the teacher should do something, aka print out the homework, or the tests and quizzes.

more hands on activities in certain classes, more teacher involvement and just knowing the campus better

Making sure that all the teachers are not grading at a higher level than they are teaching.

less traffic and more parking to be able to properly make it on time for school, help the teachers by giving paper evaluations, rather than computer based evalutaions so that more people will express their opinions about the teaching issues that go on thr

It could have had an orientation. _ They could let you know what to expect. _ They could let you know that instructors think their class is the only class you have and that is all you have to do. Instructors are not understanding of the fact that you m

It could have been better if a adviser did not tell me to never come to his office to ask for class scheduling help after my first semester. _ Properly prepare new professors for the classes they will have to teach.

I have had a couple of instructors that didn't seem to be organized (incomplete syllabus/class cancellation). Also, I've been in a situation of two where the students seemed to run the classroom, not the instructor. Credibility is important!!!

I did not always have a good teacher

I can't remember my very first A and P 1 teacher but she was horrible. She (XXXXX XXXXX) was late several times. She did not commit to her outside class hours in the resource center. Several times I schedule to meet with her in the resource center XXXXX

have all credits transfer to 4 yr universities, give the choice of professor, closely examine course programs and the professors teaching them

Contact freshmen with opportunities to meet other freshmen. _ Make Owens-sponsored events known to all students. _ Hiring teachers that speak good English. _

1. SOME CLASSES/INSTRUCTORS WERE NOT VERY GOOD, I HAD A LOT OF TROUBLE LAST YEAR. _ 2. LESS BUILDINGS, COURSES SO SPREAD OUT. _ 3. BETTER SCHEDULING.

1. They could display who the teacher is earlier than a week before the class starts. 2. They could have given an orientation. 3. They could have given us the low down on exactly how long the degree will take because almost every degree will take you long

1. Some Prof. still have a bias for international students, and that's not a nice thing to treat students in class. _ 2. Some Prof. still reading the book out loud as the way of teaching, but I think the undergrad students can read that themselves. I think

1. More help from the instructors of web based courses. _ 2. Better people who know how to schedule subs. for clinicals. (nursing) _ 3. Subs. who want to actually teach and don't act like they are just there for the money.

1. Excellent counseling staff _ 2. Caring teaching staff _ 3. Group activities in classroom, which encourages communication among peers

1) be aware of how the teachers are teaching. I had problems with one of mine not showing up on time or even to class at all and the class was never cancelled. _ 2) send in the mail a calendar of events, and calendar for when the breaks are, school closings

1) tell us about the teachers before we take their class _ 2) Owens could get some more apartments around it _ 3) have more student bonding activities in the courtyard or something...with FREE things!

1) parking in order to be on time to classes. _ 2) understanding financial aid procedures _ 3) Teachers making sure due dates for things stay the same if not vary asap.

More Help with Transferring In/Out (22 or 6.8% of respondents)

When I first enrolled there was not a TU advisor readily available to help assist me in the classes that were transferable. Since my enrollment the staff at Owens has been equipped with the necessary information that has allowed me to better utilize the

transfer classes to other colleges much better _ advisors be helpful, without making you take a course you don't need _

They lost my transcript, which I did not know until one day I questioned my adviser about why she was suggesting that I take courses that I had already taken. I had to reorder the transcript and they eventually added the credit for the courses they allow

The Owens representative showed me which classes i should look at for my degree, the UT representative showed me what i had to do transfer my transcript to UT and she also showed me what classes transfer to UT.

the institution could have helped me more with feedback on classes that i needed to be taking and classes that i could substitute for the classes i transferred with. i feel like i've been sent on the run around the majority of the time since i've been at th

Owens could provide a booklet that comes along with the college catalogue, something that might show the course requirements for transfer degrees to UT and BGSU. _ Students who opt to test out of certain classes during the semester should not be made to d

Offer more flexibility in general course transfer of credit.

more knowledge about what is a transfer course to other colleges.

meet and greet to meet other students, better transfer assistance, and orientation should be sooner

Lower tuition even more. Remove the remedial requirements on classes, I mean we are college students so we obviously made it through highschool stop making us retake our highschool courses. Make more courses transferable.

i saw 3 different advisors to enroll. Each advisor told me something different. They had no clue as to whether my 20 year old credits would transfer in or not. One told me yes, one told me no and the other had no idea. Each gave me different advice on wh

I feel like I have been on an island deciding what classes to take when. There has been no follow up by an advisor-and has been out when I had questions, I figure I'll figure it out. _ _ Credits transfer but the classes don't count-no one explained why/h

Helped alot more with choosing classes. _ Given better information on transferring to a different college. _ Explained book vouchers.

have all credits transfer to 4 yr universities, give the choice of professor, closely examine course programs and the professors teaching them

had more classes transfer from hocking college

Better explanation of the transferring degrees _ The people who answer the phone do not seem that interested in helping you.

Better describe what you all need to do, explain financial situations better since I could not get financial aid and it wasn't easy paying for classes by myself, and explain transferring to a different college better.

accepting transcripts, talking to students more when entering college, more social areas

accepted my credits from 25 years ago _ accepted on-the-job experience for certain classes _ more used book availability

1. I think the college could do a better job on helping students find scholarships. 2. I think academic advisors could help talk to you more about the transfer program and what classes you can/can't or should/shouldn't take if you want to transfer to a fo

1. I think a clearer explanation of requirements for degrees in the course cata log may have helped. _ 2. More classes offered at the Findlay campus that are only offered at the Toledo campus at this time. _ 3. More information available about transferrin

1. Have a link on its website that gives complete and updated degree audits for each partnering school and compatible degrees.

Orientation / First Year Seminar (22 or 6.8% of respondents)

They could have nicer advisors. They could have a fun introductory class. They should better explain what each service they offer is for.

the program that was set up to help new attendies was not that helpful _ i thought they would help me do all of the things not just show me where to do them _ could have someone or a list of all of the things that need to be done before the school year st

offered new students a discount to see if college is for them. _ Make it a requirement that new students go to orientation since I was not informed of the orientation I did not get the opportunity to go. _ Evaluate current student's GPA and for those who

More information about what you need to do and someone to make sure that you have done it all. Maybe a checklist that way you know what is needed to start. I had to figure it all out for myself.

More improving study habits courses, easier access to Owens Scholarships, Required Orientation.

meet and great to meer other students, better transfer assistance, and orientation should be sooner

maybe orintation for people of the same program, _ n/a

Let the new student know there is a course about going back to school. It tells how to college is designed and what is usually epected in the classes. _ Have a link to website just for new students. To get to know other new students there and maybe make

It could have had an orientation. _ They could let you know what to expect. _ They could let you know that instructors think their class is the only class you have and that is all you have to do. Instructors are not understanding of the fact that you m

If ther was an orientation for me.

Have an orientation where you can meet new people, have different orientations in your career so that you can find people to study with and/or just communicate with, more activities

Explain more to new student, most of what I know was learned from other students not staff. For example I was told this is the Job office, I was never told what was available to me like student work programs. _ Rate the instructors so that when you register

Class Study groups, More Detailed Orientation, Better Transit System

Been more helpful in class scheduling. _ Had more open houses. _ Been more descriptive about class courses.

An orientation for first year college students. ??

a possible list of things that every college student should know before starting college, maybe a 24-7 answering service for any questions future students may have, bigger signs on where to go for certain things and what certain buildings are for ie; bur

1. They could display who the teacher is earlier than a week before the class starts. 2. They could have given an orientation. 3. They could have gave us the low down on exactly how long the degree will take because all most every degree will take you lon

1. More social activities to interact students _ 2. Orientations to tour the campus and tell where everything is (different buildings, offices, etc) _ 3. More communication because I have never scheduled once with an advisor and I don't know who I would go

1. Freshman orientation. _ 2. Freshman handouts on what to expect , where places are. _ 3. Nicer staff in record, financial aid and advising

1. Too long of wait on nursing clinicals..... _ 2. Should require meetings with advisors throughout to be sure you are on the right course with classes, etc _ 3. Should have a class for older students returning to college - an information class or s

1. Better orientation for commuter students. _ 2. Don't allow unprepared students to take more advanced classes, slows those who are prepared for the course work. _ 3. Better customer service with phone etiquette, out-of-town students just can't run d

1) Better regular Owens advisors _ 2) A required, but free, seminar-like class for new students, basically to get to know each other and talk about problems and concerns as a new student. _ 3) If the scholarship opportunities were made more public and obv

Help Students Find Their Way Around (Tours, Maps, Signs) (21 or 6.5% of respondents)

tour of college, informed how to get involved, better advising

This institution could of improved my transition to college by giving me a larger range of opportunities, have the professors give more time to discuss problems in the course, and they campus could have signs to help with getting around to buildings and cl

They could have helped after I made the transition. I was not sure how to get to certain classes, or what classes to schedule. They were good introducing me to the Dean and to some faculty but after that I was on my own.

The top three ways that Owens could have improved my transition would be to make textbooks less expensive, offer more signs at the entrances so I knew where I was going, and secondly have general student emails so I knew of important events that were on c

smaller class sizes _ easier to find way around campus _ better parking situations

Set advisors for each student- too confusing going back and forth, map/packet explaining where each place (bursars, enrollment, etc.) is located, more information on financial aid

Phone call saying what all will be happening _ Personal tour of building _
Offers campus tours while still in high school _ offer a first year student hand book _ have more one on one meeting during the first month _

more hands on activities in certain classes, more teacher involvement and just knowing the campus better

If every class would have worked with blackboard. _ I wish they had more supplies for my art class. _ I think some of the buildings are confusing.

Giving me a tour. Introduced me to people I will be having class with. Discussed what I should expect about attending this college.

Explain more where the labs are. Have more helpers in the offices.

by me coming 2-3 hrs out the way, just to attend this school, i feel that they should be able to give accurate driving directions as well as give bus information (like sometimes i get the greyhound, they should be able to give direction's as to what bus

Better information on where specific offices are and which ones handle certain things. Also, publicly claiming to have an honors class program, and not having one, is false advertisement and is unfair to students who work very hard with the notion that th

better classroom directions

a possible list of things that every college student should know before starting college, maybe a 24-7 answering service for any questions future students may have, bigger signs on where to go for certain things and what certain buildings are for ie; bur

a little more help with registering for classes; gave me a better tour; helped with parking situations

1. staff could have been more helpful _ 2. nicer environment instead of so negative _ 3. easier to find where you need to go for certain classes or questions

1. More social activities to interact students _ 2. Orientations to tour the campus and tell where everything is (different buildings, offices, etc) _ 3. More communication because I have never scheduled once with an advisor and I don't know who I would go

1. Financial help for students who actually use it and need it. _ 2. Parking. _ 3. Tour the entire campus.

1) Lower Cost of Textbooks _ 2) Easier Map to read of the Campus _ 3) More Available Parking!

**Books (Less expensive, Better buy-back prices, Don't require unnecessary books, Have books available)
(19 or 5.8% of respondents)**

They could offer alot more online courses _ Better trade in value on books _

The top three ways that Owens could have improved my transition would be to make textbooks less expensive, offer more signs at the entrances so I knew where I was going, and secondly have general student emails so I knew of important events that were on c

Provided more advise in scheduling semester class schedule. Advisors more familiar with and encouraging involvement in clubs and organizations. Bookstore better at projecting demand for textbooks.

Parking is horrible. _ The cost of books is rediculous. _ It seems like some of the instructors/advisors don't know what they're talking about or don't care to be there.

More physical and social activities on campus. Make bookstore prices more affordable, it is hard to work and go to class to pay for all the outrageously priced materials.

more focus on providing courses that are USEFUL to students. Stop making students take extra classes they don't need so the college can make more money. Stop selling extra books the students don't need just so the college can make extra money. Listen to s

More flexiable class schedules _ parking is becaming a problem with the other lot _ Cut the cost at the book store

More direction on which classes I need to take. _ Provide more parking spaces in well lit areas. _ Have Snack bar and book store open on Weekends.

Making text books cheaper. _ I really have no other improvement suggestions as my college experience has been wonderful.

Less expensive books, less frustrating web sites used for classes, more quiet areas to study at school

Helped alot more with choosing classes. _ Given better information on transferring to a different college. _ Explained book vouchers.

HAD a set standard on getting into the nursing program _ Cheaper books _ more bio classes to pick from (days & times)

bigger bookstore _ more parking _ better by back money for used books
accepted my credits from 25 years ago _ accepted on-the-job experience for certain classes _ more used book availability

1. Make sure the books for your classes are there for the people who get there books bought for them and may need a week to get the money. Really two weeks would be better. _ 2.

1. Make books more affordable _ 2. Have the learning centers open longer _ 3. Have the daycare be available for younger children

1) Lower Cost of Textbooks _ 2) Easier Map to read of the Campus _ 3) More Available Parking!

1 closer campus. 2 available books. 3 easier scheduling process

-more help planning students' scheduals/classes _ -better bookstore options _ -example-don't force students to buy a package of books for a course by wrapping them together (keep them seperate)

Issues with Program Requirements & Program Wait Lists (18 or 5.5% of respondents)

There is a lot of red tape and paperwork with this institution. Students are made to take classes that are unnecessary, in my opinion, because they are classes I've already taken and they refuse to recognize them. I had to submit a lot of paperwork to b

The advisers know nothing about the requirements of specific programs. New engineering students should talk to the engineering department head, not an adviser.

more student interaction, more precise prerequisites, better communication

more focus on providing courses that are USEFUL to students. Stop making students take extra classes they don't need so the college can make more money. Stop selling extra books the students don't need just so the college can make extra money. Listen to s

mark the qualifacations on the degrees.

Lower tuition even more. Remove the remedial requirments on classes, I mean we are college students so we obvisouly made it through highscool stop making us retake our highscool courses. Make more courses transferable.

Less of a waiting list for prgrams. Let evryone in and have very high standards to stay in the program.

I really don.t have any. I just wish it wasn't so difficult to get in to clinicals for the nursing program!!!!!! _

I AM VERY DISSAPOINTEED THAT THE STAFF NEVER MENTIONED THAT THERE WAS A WAITING LIST TO GET INTO MY PROGRAM. I OVERHEARD OTHER STUDENTS TALKING ABOUT THE 2 YEAR WAITING LIST.

HAd a set standard on getting into the nursing program _ Cheaper books _ more bio classes to pick from (days & times)

Do not make us take a class that has nothing to do with our major. I am interested in psychology, not theater.

Discussing more about the possible grants available _ Help me filling out my financial aid _ Not have such a long waiting list for clinicals

come up with a plan to make waiting lists not as long _ allow you to take classes within your major before you start it if you have to wait so many years to get in _ have a BA degree available _

Better financial aid _ A user- friendly parking lot _ More specialty teachers so that there isn't a 2 year wait. _

1. By allowing me to only have to take the classes I need for my major only. _ 2. By not putting so much pressure on me when I was having such a hard time in math. I felt like I was going to be kicked out. _ 3. I don't know right now.

1. It is dumb for bursar and records to be in a different building from student services, and financial aid. _ 2. waiting lists for programs are too long. _ 3.

1. By not having such a hard math requirement for the program

1. Too long of wait on nursing clinicals..... _ 2. Should require meetings with advisors throughout to be sure you are on the right course with classes, etc _ 3. Should have a class for older students returning to college - an information class or s

Friendlier / More Helpful Faculty & Staff (17 or 5.2% of respondents)

They could have nicer advisors. They could have a fun introductory class. They should better explain what each service they offer is for.

They could have improved my transition by actually taking the time to hear what I had to say and answer the questions that I had in order to make me feel more comfortable about making the decision to go to college.

Provide accurate and skilled employees, hire professors that actually care about their students and/or the subject they teach, hire teachers who are not self-centered

Parking is horrible. _ The cost of books is ridiculous. _ It seems like some of the instructors/advisors don't know what they're talking about or don't care to be there.

Overall, the non-teaching staff could be a little more knowledgeable in the happenings of the school, there could be more on-campus activities, and they should build a fricking parking structure.

More personal support, more encouraging than discouraging when you go to counselor to sign up for classes. My first time there I was told that it was impossible to make it if I worked full time and attend school full time. My daughter was with me and to

more patience, tutoring, pamphlets

More handouts. _ Better counseling center staff (behind the desk). _ None.

Financial Aid department not very helpful or friendly.

Better explanation of the transferring degrees _ The people who answer the phone do not seem that interested in helping you.

1. staff could have been more helpful _ 2. nicer environment instead of so negative _ 3. easier to find where you need to go for certain classes or questions

1. staff (student workers) could be a little more informed on topics _ 2. guidance counselors should be a little more informed of all the majors at the campus and specific classes that could be helpful to each _ 3. maybe more meetings or handouts on speci

1. Friendlier staff in all buildings. _ 2. Adequated parking. _ 3. More help with Financial Aid. I was only given a website, and when I emailed a question, got the wrong answer!

1. Freshman orientation. _ 2. Freshman handouts on what to expect , where places are. _ 3. Nicer staff in record, finacial aid and advising

1. Better communication with ALL students. Not just the ones without US Citizenship. Because many people with US Citizenship come to college from a foreign college (like me!!) _ 2. Let the students feel college like home. Not a public place where you don?

1. Better orientation for commuter students. _ 2. Don't allow unprepared students to take more advanced classes, slows those who are prepared for the course work. _ 3. Better customer service with phone etiquette, out-of-town students just can't run d

1) Staff could be more helpful at times _ 2) More availability of classes (especially on Findlay campus) _ 3)

Greater Student Interaction (17 or 5.2% of respondents)

The college could hold more social functions so i could meet more people. The college could have given me a list of the activites going on so i didnt have to guess when they are. The college could have more parking.

Special first year student events _ School Spirit _ Football team to create togetherness _

One way Owens could have improved my transition into college is to have the opening day of class a day to get to know eachother. Some teachers do this, but not many. I believe that it is good to get to know the students around you and it helps to gain fri

more student interaction, more precise prerequisites, better communication

meet and great to meer other students, better transfer assistance, and orientation should be sooner

Let the new student know there is a course about going back to school. It tells how to college is designed and what is usually epected in the classes. _ Have a link to website just for new students. To get to know other new students there and maybe make

I do miss out on making a lot of close friends not living in a dorm, I wish more student activities were made known to us, and I do wish there could be more time in between classes in the scheduled(especially when the next one is all the way across campus

have more social activities to meet other students that are not in your classes, _ have smoking by the buildings, _ get more flowers

Have an orientation where you can meet new people, have different orientations in your career so that you can find people to study with and/or just communicate with, more activities

Giving me a tour. Introduced me to people I will be having class with. Discussed what I should expect about attending this college.

encourage more group activities because nobody seems to make many friends outside of the ones they already knew from before.

Contact freshmen with opportunities to meet other freshman. _ Make Owens-sponsored events known to all students. _ Hiring teachers that speak good English. _

accepting transcripts, talking to students more when entering college, more social areas

1. They could of interduced me to more of the students so it would be easier to meet people. _ 2. They could have tought study tatics to prepare me for the college work. _ 3. They could havve informed me more about the schools athletics which I still don'

1. Owens could have had assemblies or more school related events to get the students all together. _ 2. Owens needed student housing. _ 3. Owens need some kind of club for students who want to make new friends.

1) tell us about the teachers before we take their class _ 2) Owens could get some more apartments around it _ 3) have more student bonding activitys in the court yard or something...with FREE things!

1) Better regular Owens advisors _ 2) A required, but free, seminar-like class for new students, basically to get to know eachother and talk about problems and concerns as a new student. _ 3) If the scholarship oportunites were made more public and obv

More Academic Help (16 or 4.9% of respondents)

more tutors _ more parking _ more security around

more patience, tutoring,pamplets

More improving study habits courses, easier access to Owens Scholarships, Required Orientation.

more fincial aid , better tutor hours, more majors

Having the labs on campus is HUGE. _ _

Get better study habits _ Missing out on the interaction of others in dorms

Class Study groups, More Detailed Orientation, Better Transit System

1.By allowing me to only have to take the classes I need for my major only. _ 2. By not putting so much pressure on me when I was having such a hard time in math. I felt like I was going to be kicked out. _ 3. I don't know right now.

1. They could of interduced me to more of the students so it would be easier to meet people. _ 2. They could have tought study tatics to prepare me for the college work. _ 3. They could havve informed me more about the schools athletics which I still don'

1. more instructions from consulers on classes. 2.offices being open at later times. 3.math and writing labs are always full

1. More help from the instructors of web based courses. _ 2. Better people who know how to schedule subs. for clinicals. (nursing) _ 3. Subs. who want to actually teach and don't act like they are just there for the money.

1. more 110 math time in the Math Lab _ 2. Combined math labs _ 3. Adjunt teachers to have more available time.Especially since there are so many

1. Make books more affordable _ 2. Have the learning centers open longer _ 3. Have the daycare be available for younger children

1. help to teach students to study _ 2. explained how to get into the program desired _ 3. make some classes more available

1. Give more information on financial aid. _ 2. Make the Science Learning Lab more available. _ 3. Make the use of Debit or Credit cards in the Cafe available.

1. Bit more assistance in lab. _ 2. ' ' academic advisory followup. _ 3. assignment of an advisor.

More Informational Materials (Brochures, Handbooks, Emails) (14 or 4.3% of respondents)

The top three ways that Owens could have improved my transition would be to make textbooks less expensive, offer more signs at the entrances so I knew where I was going, and secondly have general student emails so I knew of important events that were on c

Phone call saying what all will be happening _ Personal tour of building _ Owens could provide a booklet that comes along with the college catalogue, something that might show the course requirements for transfer degrees to UT and BGSU. _ Students who opt to test out of certain classes during the semester should not be made to d

Offers campus tours while still in high school _ offer a first year student hand book _ have more one on one meeting during the first mounth _

more patience, tutoring,pamplets

More information about what you need to do and someone to make sure that you have done it all. Maybe a checklist that way you know what is needed to start. I had to figure it all out for myself.

More handouts. _ Better counseling center staff (behind the desk). _ None.

More emails- alert more _ Not all teachers use blackboard _ It would have been nice (not being famillar with the computer system) to have been shown how to register for classes. I was lost, and needed guidance.

helped explain tuition. _ told me were to go for help. _ and not have me run around campus from building to building just to get one answer.

Could have made the process of receiving financial aid less complicated. _ Could have trained the advising staff better. _ Could have given all new students a hand book for a guide to the college environment.

a counselor to help decide a major _ more resources for young parents _ more information regarding resources available to first time students

1. staff (student workers) could be a little more informed on topics _ 2. guidance counselors should be a little more informed of all the majors at the campus and specific classes that could be helpful to each _ 3. maybe more meetings or handouts on speci

1. Freshman orientation. _ 2. Freshman handouts on what to expect, where places are. _ 3. Nicer staff in record, financial aid and advising

1) be aware of how the teachers are teaching. I had problems with one of mine not showing up on time or even to class at all and the class was never cancelled. _ 2) send in the mail a calendar of events, and calendar for when the breaks are, school closings

Less Expensive Tuition, Fees, & Books (13 or 4.0% of respondents)

tuition _ in class observations _

The top three ways that Owens could have improved my transition would be to make textbooks less expensive, offer more signs at the entrances so I knew where I was going, and secondly have general student emails so I knew of important events that were on c

Parking is horrible. _ The cost of books is ridiculous. _ It seems like some of the instructors/advisors don't know what they're talking about or don't care to be there.

offered new students a discount to see if college is for them. _ Make it a requirement that new students go to orientation since I was not informed of the orientation I did not get the opportunity to go. _ Evaluate current student's GPA and for those who

More physical and social activities on campus. Make bookstore prices more affordable, it is hard to work and go to class to pay for all the outrageously priced materials.

More flexible class schedules _ parking is becoming a problem with the other lot _ Cut the cost at the bookstore

Making text books cheaper. _ I really have no other improvement suggestions as my college experience has been wonderful.

Lower tuition even more. Remove the remedial requirements on classes, I mean we are college students so we obviously made it through highschool stop making us retake our highschool courses. Make more courses transferable.

Less expensive books, less frustrating web sites used for classes, more quiet areas to study at school

HAD a set standard on getting into the nursing program _ Cheaper books _ more bio classes to pick from (days & times)

1. Make books more affordable _ 2. Have the learning centers open longer _ 3. Have the daycare be available for younger children

1. Charged a little less for tuition, 2. Made more of an effort in my major, 3. Periodically checked up on students to see how their doing.

1) Lower Cost of Textbooks _ 2) Easier Map to read of the Campus _ 3) More Available Parking!

Registration / Enrollment / Withdrawal (12 or 3.7% of respondents)

The college should make registrar open to all student at the same time. It should not matter how many credit hour you have to registrar first. Tution remains the same. My tution is not lower because I have less credit hours. Open registrar need to be the sam

need better notice on dropping classes tell you when not to lose financial aid how about when not to be charged for a class ? Let me add after drop was allowed then charged us 1000 for classes we did not take records did drop wrong and I have attempted th

More info about withdrawals, have a emergency fund for students, and more cousenlor who know their jobs.

more help at registry _ more insite before enrolling _

More guidance when choosing academic programs. More assistance when registering for classes. More on-campus activities.

More emails- alert more _ Not all teachers use blackboard _ It would have been nice (not being famillar with the computer system) to have been shown how to register for classes. I was lost, and needed guidance.

I have been bounced around trying to find enrollment and class questions, given wrong information thus having to take the ACT twice instead of once becuse I was sent from Owens to another college to take a remedial which was worthless at Owens, more infor

I had some problems with filling out my application, they thought I was a boy and not a US citizen. It was somewhat difficult to take care of those problems. _

explained or shown how to register class online insted of telling us we had to do it this way _ told me more about my major _ got nothing else

By giving explicit information about dropping classes. _ By giving explicit information about how finanical aid works. _ By providing opportunities for students to learn how to handle difficult situations.

a little more help with registering for classes; gave me a better tour; helped with parking situations

1 closer campus. 2 available books. 3 easier scheduling process

Longer Office Hours (Faculty & Business Offices) (10 or 3.1% of respondents)

This institution could of improved my transition to college by giving me a larger range of oportunities, have the professors give more time to discuss problems in the course, and they campus could have signs to help with getting around to buildings and cl

More direction on which classes I need to take. _ Provide more parking spaces in well lit areas. _ Have Snack bar and book store open on Weekends.

More activities, Professors more availability, and having housing on campus

Maybe explain the blackboard system better, before newstudents attempt to use it for the first time. Provide better hours and more classes during the spring semester (they have crazy hours, and not many of the classes that I need to take for spring08).

I wish advisors were available later on fridays and on sundays (I don't think they are now). _

I think maybe there should be classes available earlier than 8:00am, I've talked to quite a few students who would love 6:00am classes to get out of the way. Also, I think some offices should be open longer like the bookstore or enrollment services. If ca

1. more instructions from consulers on classes. 2.offices being open at later times. 3.math and writing labs are always full

1. more 110 math time in the Math Lab _ 2. Combined math labs _ 3. Adjunt teachers to have more available time.Especially since there are so many

1. Make books more affordable _ 2. Have the learning centers open longer _ 3. Have the daycare be available for younger children

1)advisors are often unavailable at needed times(evenings) and many times there has been over one hour wait _ 2)FAFSA and fin. aid info was very confusing even when we talked with employee in fin. aid center _ 3)---

Housing (On-Campus Housing, Help Finding Housing) (10 or 3.1% of respondents)

More activities, Professors more availability, and having housing on campus

I do miss out on making a lot of close friends not living in a dorm, I wish more student activities were made known to us, and I do wish there could be more time in between classes in the scheduled(especially when the next one is all the way across campus

have dorms would of been great b/c looking for an apartment is hard, more parking spaces, offer more campus jobs.

Get better study habits _ Missing out on the interaction of others in dorms

Dormitories, Frats and sarorities?, and more after school activities.

dorm rooms or apartments made available to rent, have intramurals set up

classes offered on both campuses, different class times, dorms.

better explain the program i am getting into, explain living choices, and explain what i can get after i leave
owens

1. Owens could have had assemblies or more school related events to get the students all together. _ 2. Owens needed student housing. _ 3. Owens need some kind of club for students who want to make new friends.

1) tell us about the teachers before we take their class _ 2) Owens could get some more apartments around it _
3) have more student bonding activitys in the court yard or something...with FREE things!

Communicate Expectations (7 or 2.2% of respondents)

They should have warned new students how difficult and how much work it takes to do well.

My advisors have not been very helpful in scheduling classes and now I just do it myself online. Also my advisors put me in classes they did not count toward my ma

Making sure that all the teachers are not grading at a higher level than they are teaching.

Let me know what to expect _ Help me feel more comfortable with the classes Im taking _ Know what to expect from instructors

It could have had an orientation. _ They could let you know what to expect. _ They could let you know that instructors think their class is the only class you have and that is all you have to do. Instructors are not understanding of the fact that you m

Giving me a tour. Introduced me to people I will be having class with. Discussed what I should expect about attending this college.

detailed explanation of the grading procedures. detailed expl. on the finacial aid, more knowledgeable people working in the finacial aid department.

Better overall explanation of how classes will be different and what to expect.

More Personal Attention (6 or 1.8% of respondents)

They should give more attention so the drop rate decreases.

More personalized attention, a more organized institution, and more help with financial aid.

More personal support, more encouraging than discouraging when you go to counselor to sign up for classes. My first time there I was told that it was impossible to make it if I worked full time and attend school full time. My daughter was with me and to

Get on more personal level with students _ Have overnight stay for new students entering college _ More advisor meetings

get involved w/ students!!

1 - The advisers could have been more knowledgeable about the programs and more certain on advising which classes to take. Sometimes advisers don't seem certain on what they're telling you. 2 - I wish students were given more individual attention on the fi

Blackboard & Online Instructional Tools (6 or 1.8% of respondents)

Traffic is a little crazy at times. If a course is partly done online it needs to be noted before a student signs up for the class.

more parking, better comp teachers, and when you sign up for a class that is not an online based class, not everything should be online the teacher should do something, aka print out the homework, or the tests and quizzes.

More emails- alert more _ Not all teachers use blackboard _ It would have been nice (not being familiar with the computer system) to have been shown how to register for classes. I was lost, and needed guidance.

Maybe explain the blackboard system better, before new students attempt to use it for the first time. Provide better hours and more classes during the spring semester (they have crazy hours, and not many of the classes that I need to take for spring08).

If every class would have worked with blackboard. _ I wish they had more supplies for my art class. _ I think some of the buildings are confusing.

I would have benefited from some instruction with blackboard and some other issues since I am a non-traditional student returning to college after an almost 15 year absence.

More Merit Scholarships (5 or 1.5% of respondents)

More improving study habits courses, easier access to Owens Scholarships, Required Orientation.

All advisers being on the same page, had more information available in high school, had more people help me find more scholarships

1. I think the college could do a better job on helping students find scholarships. 2. I think academic advisers could help talk to you more about the transfer program and what classes you can/can't or should/shouldn't take if you want to transfer to a fo

1. advisers didn't help me at all-had to figure most out on my own _ 2. offer tuition assistance for academics not only need based _ 3. had no idea how to get involved- had to find that out myself also

1) Better regular Owens advisers _ 2) A required, but free, seminar-like class for new students, basically to get to know each other and talk about problems and concerns as a new student. _ 3) If the scholarship opportunities were made more public and obv

Better Class Placement (5 or 1.5% of respondents)

Only one gripe. In the compass test I scored extremely high on the math portion, but still had to take a math class where I knew just about everything that was taught.

Lower tuition even more. Remove the remedial requirements on classes, I mean we are college students so we obviously made it through high school stop making us retake our high school courses. Make more courses transferable.

I have been bounced around trying to find enrollment and class questions, given wrong information thus having to take the ACT twice instead of once because I was sent from Owens to another college to take a remedial which was worthless at Owens, more info

Compass test should also include a section on computer skills. Many students come in with no computer skills and struggle through class. _ _ I've not heard from my advisor since I enrolled. It would be nice to have them follow up and be more active in

1. Better orientation for commuter students. _ 2. Don't allow unprepared students to take more advanced classes, slows those who are prepared for the course work. _ 3. Better customer service with phone etiquette, out-of-town students just can't run d

More Help with Study Skills (5 or 1.5% of respondents)

More improving study habits courses, easier access to Owens Scholarships, Required Orientation.

Get better study habits _ Missing out on the interaction of others in dorms

A LOT MORE GUIDANCE FOR NEW STUDENTS _ MORE INFO FROM FINANCIAL AIDE OFFICE _ MORE TIME MANAGEMENT PROGRAMS FOR THE NONCONVENTIONAL STUDENT

1. They could of introduced me to more of the students so it would be easier to meet people. _ 2. They could have taught study tactics to prepare me for the college work. _ 3. They could have informed me more about the schools athletics which I still don't

1. help to teach students to study _ 2. explained how to get into the program desired _ 3. make some classes more available

More / Better Computers (4 or 1.2% of respondents)

More/Better promoted out of school activities, More flexible cafeteria, Newer computers in some of the classrooms

more communication from advisors, harder courses, better computers

Emphasis on how important advisors are _ Clearer notification of financial status and aid _

Better computers in the library..Microsoft Word installed to print out papers

1. longer classes _ 2. more computer labs _ 3. more time in class for notes

More Challenging Coursework (4 or 1.2% of respondents)

Some of the introductory courses could be a little more challenging, require all new students to take at least one remedial course to strengthen their skills, and provide more activities that the students can participate in outside of class.

more communication from advisors, harder courses, better computers

Classes could be a little more difficult or deliberate with the material _ A few more sections for some of the classes to better help with schedule fitting _ Help the students meet their advisors and discuss what the advisors can do for the students

better advisors, more difficult classes, higher language classes

Offer Upper Level Courses (4 or 1.2% of respondents)

It would be nice that Owens offer a few four year programs. _

I wish they would offer more higher level courses.

come up with a plan to make waiting lists not as long _ allow you to take classes within your major before you start it if you have to wait so many years to get in _ have a BA degree available _
better advisors, more difficult classes, higher language classes

Uncategorized (9 or 2.8% of respondents)

They could have prepared for availability of classes _ They could have prepared financial aid process better _
They could have made library more diverse
They are doing wonderful now, maybe more people so waiting is less but that is probably my only complaint.

The BIGGEST way Owens could better serve the students is for the 'higher up' people...Such as yourself, XXXXX XXXXXXXXX, XXXXX XXXXX, XXXXXXXX XXXXX, XXXX XXXXX, and others that feel students are voting with our feet for taking web based courses. As a stud

provide mental health services

making me do everything with one person

help when coming in after getting GED _

Emphasis on how important advisors are _ Clearer notification of financial status and aid _

Better computers in the library..Microsoft Word installed to print out papers

Better communication and acting on the policies that the college claims benefits it's students.

Be more prepared when you start a new program for a degree. Don't just throw students into it without having a director of that department that knows and understands the field that they are in charge of. Don't tell the students one thing to get them into