



Get started on an
in-demand career.

AUTOMOTIVE SERVICE MANAGEMENT

Associate of Applied Science

This program focuses on your automotive career to work more directly with customers, and gives you the necessary skills and knowledge to be successful. You'll learn techniques to maximize profitability and customer satisfaction. You will also develop your communication skills and learn how psychology applies to workplace relationships. Upon completion, you'll be ready to assume a management role in service or customer relations. You will be given some basic automotive knowledge that will assist you when talking with customers and the service technicians.

JOB OPPORTUNITIES FOR GRADUATES

Employment of automotive service technicians and mechanics is projected to grow 9 percent from 2012 to 2022, about as fast as the average for all occupations.

As the number of vehicles in use continues to rise, more entry-level service technicians will be needed to do basic maintenance and repair, such as replacing brake pads and changing oil. The increasing lifespan of late-model cars and light trucks will further increase demand for qualified workers.

With some employers reporting difficulty finding workers with the right skills and education, job opportunities for qualified applicants should be very good. Jobseekers who have completed formal postsecondary training programs—especially candidates with training in advanced automotive technology, such as hybrid fuel or computer systems—should enjoy the best job prospects. Those without formal automotive training are likely to face strong competition for entry-level jobs.

SALARY

The median annual wage for automotive service technicians and mechanics was \$36,610 in May 2012. The median wage is the wage at which half the workers in an occupation earned

more than that amount and half earned less. The lowest 10 percent earned less than \$20,810, and the top 10 percent earned more than \$60,070.

LOCATION

Toledo-area Campus

EMPLOYER TESTIMONIALS

Over the last 10 years, AAA Northwest Ohio has had the opportunity to hire several Owens Community College students in our AAA Car Care Plus facilities. The Automotive Technology Department has done an excellent job in preparing students for the interview, knowing the expectations of the businesses they are interviewing with, and the overall job itself. This has been accomplished through collaboration with the College and local businesses.

The students themselves are taking what they have learned from their instructors seriously and putting it to use in everything from filling out the application, setting an appointment for the interview, the interview, and the ability to perform the job itself. All of the students / graduates we have hired are among the best with a desire to perform quality service for our AAA Members and customers.

"We are proud at AAA Car Care Plus to say that we have Owens Community College graduates / students working with us. We appreciate the faculty and staff at Owens for their commitment to a quality education for their students."

Bob Kazmierczak
VP Automotive Services & Enterprise Development
AAA Northwest Ohio

For more information, visit www.owens.edu or call:

Office of Admissions

Toledo-area Campus - (567) 661-7777
Findlay-area Campus - (567) 429-3509

Transportation Technologies

(567) 661-7388



OWENS
COMMUNITY COLLEGE

Program Curriculum

AUTOMOTIVE SERVICE MANAGEMENT Associate of Applied Science

REQUIRED COURSES

High school and adult career-technical students who successfully complete specified technical programs are eligible to have technical credit transfer. For more information on career-technical course work that students can complete for transfer, visit The University System of Ohio Board of Regents, Career-Technical Credit Transfer (CT)² website or contact your Advisor.

1ST SEMESTER

AUT 101	Auto Career Job Search	Credits: 1(Lec: 1)
AUT 110	Automotive Service Fundamental	Credits: 2(Lec: 1 Lab: 3)
AUT 113	Automotive Brakes	Credits: 3(Lec: 1 Lab: 6)
BUS 101	Contemporary Business	Credits: 3(Lec: 3)
IST 100	Fundamentals of Computing	Credits: 1(Lec: 1)
ENG 111	Composition I *	Credits: 3(Lec: 3)
or		
ENG 111P	Composition I Plus *	Credits: 4(Lec: 4)

2ND SEMESTER

STM 105	Technology in Society	Credits: 2(Lec: 2)
BUS 130	Introduction to Small Business	Credits: 3(Lec: 3)
BUS 120	Principles of Management	Credits: 3(Lec: 3)
AUT 214	Wheel Alignment & Suspensions	Credits: 3(Lec: 1 Lab: 6)
MTH 143	Applied Industrial Mathematics	Credits: 3(Lec: 3)

3RD SEMESTER

ACC 101	Introductory Financial Acct	Credits: 3(Lec: 3)
ECO 201	Microeconomics *	Credits: 3(Lec: 3)
ENG 112	Composition II *	Credits: 3(Lec: 3)
or		
HON 201	Interpretations Seminar *	Credits: 3(Lec: 3)
AUT 130	Vehicle Electric & Electronics	Credits: 3(Lec: 2 Lab: 3)
PHY 143	Applied Industrial Physics	Credits: 3(Lec: 3)
SPE 101	Public Speaking	Credits: 3(Lec: 3)

4TH SEMESTER

AUT 249	Hybrid Elect & Fuel Cell Veh	Credits: 2(Lec: 1.50 Lab: 1.50)
ENG 120	Business Communications	Credits: 3(Lec: 3)
MKT 101	Marketing	Credits: 3(Lec: 3)
SPE 210	Small Group Communication	Credits: 3(Lec: 3)
IST 235	Spreadsheet Applications-Excel	Credits: 3(Lec: 3)
PSY 111	Indust/Organization Psych	Credits: 3(Lec: 3)



*Ohio Transfer Module Course

More information about the Ohio Transfer Module Course can be found at www.ohiohighered.org/transfer/transfermodule

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Your *Success* Starts Here.



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