



## **REPORT TO THE BOARD OF TRUSTEES – August 4, 2020 – Exhibit No. 10**

Denise Smith, Ph.D., Acting President/Provost/Vice President, Academic Affairs/CAO

Jeff Ganues, Vice President, Business Affairs/CFO

Amy Giordano, Vice President, Enrollment Management and Student Services

Lisa Nagel, Vice President, Administration

### *VISION*

*As the premier two-year college in northwest Ohio, Owens Community College will be the first choice for students seeking career credentials and university transfer, and will be recognized as an indispensable partner for businesses, educational institutions and community organizations.*

### **CARES Act Higher Education Emergency Relief Fund**

The College was awarded \$1.9 million in Higher Education Emergency Relief Funds (HEERF) for students whose lives had been disrupted by coronavirus. The Office of Financial Aid has provided a total of 3,745 awards to students impacted by COVID-19. As of June 15, all funds for the CARES Act HEERF Grant were exhausted. A total of \$999,997.04 in funds was distributed to 3,009 students through the automatic award path and \$968,895.00 in funds was distributed to 736 students through the grant request path. A tremendous amount of work was accomplished on behalf of many offices, including Financial Aid, Student Accounts, Business Affairs, IT, Marketing, and Grants. It truly was a college-wide effort to provide this student support for these challenging times.

### **ACCREDITATIONS/APPROVALS**

Five local unions (Toledo Ironworkers Local #55, Roofers Union Local #188, Roofers Union Local #134, Roofers Union Local #75, and Roofers Union Local #71) were approved by the Higher Learning Commission to partner with the College for the Associate of Technical Studies program.

The Emergency Medical Management Program, within the Center for Emergency Preparedness, completed its Ohio Department of Public Safety (ODPS) accreditation site visit. It was originally scheduled for March, but was moved to a virtual visit, June 30-July 2. The visit summary indicated strong progress and development in the program from the last visit in 2017, and identified minimal areas for further improvement. The final word on re-affirmation of accreditation is scheduled for August 2020.

Several Business Technologies faculty members, the Chair, and Dean attended the virtual Accreditation Council for Business Schools and Programs (ACBSP) conference. The ACBSP serves as the accrediting body for business technologies programs. The lessons learned from this event will improve the program accreditation reporting process on track for submission in September, as well as teaching enhancement initiatives, both planned and underway.

### **PROGRAMS AND INITIATIVES**

The skills training was completed over the summer months for the Spring Semester 2020 students in Food, Nutrition and Hospitality (FNH) and each of the Center for Emergency Preparedness (CEP) programs. In FNH, the Spring 2020 culinary labs resumed mid-June through August 1. The CEP programs resumed in early June through August. The guidelines and regulations for the Centers for Disease Control and Prevention, State of Ohio, Wood County Health Department and the College were followed for safety. In FNH, an alternative at-home culinary lab was used for students who may have had personal or family health issues preventing their return to campus.

Congratulations to the School of Nursing students who participated in the NCLEX-RN exams.

The pass rates for the second quarter of 2020:

- OCC: 91.67%; 33/36 students passed (year to date 91.8%)
- Ohio: 88% (year to date 87.23%)
- National: 88.93% (year to date 89.21%)

Beth Tronolone, Dental Hygiene Department Chair, attended the following webinars for application to the Dental Hygiene curriculum and in providing safe conditions in the Dental Hygiene Clinic:

- *OSHA Hot Topics Compliance Update* relating the latest updates to the interim Centers for Disease Control and Prevention guidelines for dental;
- *A Look to the Future: Dental Hygiene Licensure & Portability (LIVE)*;
- *A Conversation with the ADHA Task Force on Return to Work (LIVE)* reviewing the newly updated interim guidelines for dental hygiene as outlined by the Centers for Disease Control and Prevention.

## **STRATEGIC PLAN 2019-2021**

### **GOAL 1: Increase enrollment, completion and student success**

The Admissions staff provided the following outreach and orientation to prospective students and their parents:

- Online Information Sessions for prospective students and online Parent Information Sessions, as well as a letter campaign to the parents of graduating seniors in the legal service as a reminder that Owens is a great choice in these uncertain times.
- Online Guided New Student Orientation sessions in response to new students seeking more assistance completing orientation with more than 50 students participating.
- Online alternative for the annual Open House with Explore Owens Week. There were 26 online experiences for prospective students with each day highlighting a different program: Express dual admission, School of Business, Health Professions, Liberal Arts, Social & Behavioral Sciences, and STEM. Deans, Chairs and current students were instrumental in the success of the Open House. Additionally, sessions were offered on paying for college, student services, and a parent Q & A. All the sessions were recorded, and they will be available on the College's YouTube channel.

The offices of Advising and Prior Learning Assessment also provided outreach to current students:

- Postcards were mailed postcards to 2,765 current students who were currently registered for Spring or Summer 2020 semesters, but not for the Fall 2020 semester. The postcard included information about Fall classes and reminded students that Owens is here to continue to support them with their educational needs.
- An email campaign from Prior Learning Assessment to 253 students who are returning to Owens after an extended absence, with information about the different ways they can earn credit for experiential learning. The outreach email included a list of courses in their declared program that are eligible to earn credit through either portfolio, proficiency, or CLEP (College-Level Examination Program) examination.

The Transportation Technologies department with Sherri Johnson, Chair; Adaleigh Faulhaber, Corporate Programs Specialist; Drew Grover, Assistant Professor, Caterpillar/Diesel; and Tammy Lewandowski, Secretary, held the Caterpillar ThinkBIG New Student Orientation via Zoom on Saturday, June 13. Representatives from Ohio CAT, Michigan CAT, and MacAllister Machinery attended the meeting. Twenty-five students attended the meeting which provides the requirements and expectations of the program.

### **GOAL 2: Improve and enhance the student experience**

Nursing student, Barbara Rowe received the Barbara Rood Student Choice Award. This award is named in memory of Barbara Rood, one of the first nursing faculty members at Owens Community College. Each theory course section of the graduating class selects a student who exemplifies the professional nurse. This student has demonstrated excellent clinical skills and has been recognized for their professionalism and role as patient and student advocate.

## **GOAL 2: Improve and enhance the student experience**

In lieu of the formal Nursing Pinning ceremony, the Nursing Program provided an opportunity for students to be pinned by a nurse at home, record it, and then submit the recording to Professor Cecilia Tolson. Professor Tolson compiled the various videos along with videos of congratulations from Nursing administration and faculty into one virtual pinning ceremony. This video has been made available to all graduating nursing students as a keepsake of completing their Nursing Program.

The Library staff is in the process of making library instruction available on Blackboard for faculty to utilize as needed. Faculty members recorded story books for children to listen to while parents are studying in the Library. The EmpowerU program was posted on WebEx and the Library social media pages that focused on financial fitness and mindfulness/meditation presented by Jackie Haskins, Counselor

## **GOAL 3: Develop workforce and labor market outcomes**

Career & Transfer Services created a new group on LinkedIn called Owens Community College-Career Services with 80 members. The focus is to provide career-related information to Owens students, alumni, faculty, staff, and community members as well as promoting the services, resources, and events offered by Career & Transfer Services. Efforts are continuing to grow the group and share content on a weekly basis.

The Workforce and Community Services, in partnership with the Zepf Center, offered online Behavioral Health Services Aide classes, mid-June through October. This partnership recently completed the online Peer Support course for Ohio. In partnership with the Toledo Refining Company, a Stationary Engineer License course is scheduled to finish in August.

The Truck Driving program passed a state inspection with “no issues”. Tammy Leonard-Challen, Truck Driving Manager, is in training to be a State-Certified Truck Driving Instructor. There are 10 students registered or Truck Driving classes starting on August 3.

For Fall Semester, all Skilled Trades lecture classes will be delivered online, and the maximum enrollment was increased to 25 students. All Skilled Trades lab classes will be held on-campus.

## **GOAL 4: Cultivate community image and advancement**

In partnership with Ed2Go, a third-party online education provider, ten online classes were offered for free during the month of June. The College’s Marketing Office created a social media video and scheduled Quinton Roberts, Dean, Workforce and Community Services to be on WTOL on June 24 to promote the free classes. As a result, 2,086 students registered for a total of 6,110 classes.

## **GOAL 5: Improve college culture and quality of life**

### **Faculty and Staff Recognitions**

- **Veronica Burgert**, Chair Medical Assisting, was re-elected as President of the Northwest Ohio Chapter of Medical Assistants, the local chapter of the Ohio State Society of Medical Assistants. She also serves as Alternate District #4 Councilor at the State Board meetings of the Ohio State Society of Medical Assistants. This participation allows students to work closely with those in leadership positions.
- **Chris Kinkade**, Instructor, Automotive/GM ASEP, Transportation Technologies department completed web-based training through General Motors, as required for Automotive Service Excellence program accreditation and General Motors Automotive Service Educational Program instructor certification.

### **Faculty and Staff Recognitions**

- Congratulations to faculty who achieved rank promotions for the 2020-2021 academic year:
  - **Suellen Barnum**, Assistant Professor and Chair, Magnetic Resonance Imaging Program
  - **Deborah Sullivan**, Assistant Professor, Nursing
  - **Debra Baumgartner**, Assistant Professor, Nursing (Findlay)
  - **Sarah Long**, Associate Professor, Math
  - **Brenda Ludwig**, Professor, Office Administration (Findlay)
  - **Janine Rosenthal**, Professor, Accounting
  - **Jami Williamson**, Professor, Therapeutic Services

### **GOAL 6: Building financial strength and capacity**

Information Technology Services upgraded the enterprise firewall protecting both the internet connection and the servers in the data center. This upgrade improves log aggregation, which improves traffic analytics and dashboards for cybersecurity.

The Radiology Program received a donation of an OEC 9800 fluoroscopy C-Arm from Bay Park Hospital. This allows students to practice using the equipment in a controlled, educational setting. Students benefit from the low stress learning environment and develop confidence in their abilities prior to having to perform with the surgical department staff and surgeons in the clinical setting.

The Offices of Fund Development and Alumni Relations in coordination with the Foundation strives to engage alumni and donors through cultivation that helps strengthen loyalty and increase support to the College. Fundraising efforts have continued through the COVID-19 pandemic in support of the 2020 Annual Giving Campaign and the Dana Center Capital Campaign.

- The annual giving campaign progress reported as of July 14, 2020, includes: \$296,378 raised so far; reaching 66% of the \$450,000 goal. Employee participation is at 26% with 134 employees contributing and board giving is at 63%.
- An appeal for the student emergency fund raised \$2,750 during the COVID-19 pandemic.
- The Dana Center Capital Campaign has raised \$1,149,291 from corporate partners and individual donors as of July 14.

Significant gifts received from donors include:

- \$256,560 for the Dana AMTC capital campaign
- \$177,026 for Gifts In Kind
- \$35,281 for The Owens Fund
- \$51,717 from Owens Employees
- \$21,045 from the Board of Trustees and Foundation Board Members
- \$64,736 for Scholarships
- \$5,850 for the Student Emergency Assistance Fund & Harvest Food Pantry