



REPORT TO THE BOARD OF TRUSTEES – September 13, 2022 – Exhibit No. 11

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Submissions from Enrollment Management and Student Services Division

VISION

As the premier two-year college in northwest Ohio, Owens Community College will be the first choice for students seeking career credentials and university transfer, and will be recognized as an indispensable partner for businesses, educational institutions and community organizations.

ACCREDITATION

Magnetic Resonance Imaging (MRI) program received the Joint Review Committee on Education in Radiology Technology (JRCERT) award of Maintenance of Accreditation for a period of eight years. The next site visit is tentatively scheduled for 2026 first quarter.

Accreditation Council for Business Schools and Programs (ACBSP) Associate Degree Board of Commissioners reaffirmed accreditation of the business programs at Owens. ACBSP accreditation certifies that the teaching and learning processes within the business degrees and programs offered through Owens. Based on the Baldrige Education Criteria for Performance Excellence, ACBSP accreditation evaluates aspects of leadership, strategic planning, relationships with stakeholders, quality of academic programs, faculty credentials, and educational support to determine whether the business programs offer a rigorous educational experience and demonstrate continuous quality improvement. The institution is required to go through the reaffirmation process every 10 years to maintain ACBSP accreditation. “Owens Community College has shown its commitment to teaching excellence and to the process of quality improvement by participating in the accreditation process,” said ACBSP Chief Accreditation Officer Dr. Steve Parscale. “This reaffirmation of accreditation is evidence that they are committed to maintaining the highest quality business education for their students for the next 10 years, just as they have done since 2012.” (Source: Onews)

PROGRAMS AND INITIATIVES

Ohio Department of Education approved a new Associate of Arts in Paralegal Transfer Concentration degree on August 2. This degree will be offered in the fall semester in Business Technologies. It was designed in collaboration with the University of Toledo for seamless transfer to UT’s Bachelor of Science in Paralegal Studies program.

Representatives from Siena Heights University and Mercy College presented information regarding their bachelor degree programs to Owens’ first-semester MRI students in July, as options for continued professional growth after Associate Degree completion.

An affiliation agreement was signed with Community Hospitals and Wellness Center in Bryan on July 1. This affiliation increases the clinical opportunities for School of Nursing and Health Professions students.

Six Surgical Technology students who graduated in May 2022 passed their credentialing exam, earning a pass rate of 100%.

The new Media Influencer Certificate was promoted by Marketing with a video with Jen Hazel, Professor, English and Program Director, Humanities. Professor Hazel spoke with the following local and national media sources about the certificate: BCAN, WTOL, Blade, Inside Higher Ed, NBC LX News, BestColleges.com, and Business Insider.

The new American Sign Language Certificate is beginning this fall semester. Professor Hazel and Anita Coleman, adjunct professor, spoke with the following media sources: Findlay Courier, WTOL.

Music Business Technology department is now an Avid Certified Learning Partner. Through this partnership, students will receive comprehensive hands-on training in Pro Tools, the industry standard audio recording and mixing software used in professional audio/media studios. Students will then have the opportunity to sit for the official Pro Tools User certification exam, and upon successful completion, students will be able to distinguish themselves as credentialed and certified by Avid. Owens offers Pro Tools User and Pro Tools for Game Audio certifications. (Source: Onews)

STRATEGIC PLAN 2019-2022

GOAL 1: Increase enrollment, completion and student success

Records office awarded a total of 570 degrees and 375 certificates for Spring 2022 semester. Of the 570 degrees awarded, 223 were academic honors, achieving at least a 3.5 grade point average. There were also 57 students who earned two or more degrees.



Admissions office held two One Day Registration events on the Toledo-area Campus in July and August. On these days, more than 200 new students filled out the Admissions application. Participating students had the opportunity to complete new student orientation, placement testing, appointments with an academic advisor and a student financial services advisor, lunch, and register for classes. These events were a true collaboration between Admissions, Advising, Student Financial Services, and Testing Services.

Admissions and Advising worked together to form a team to recruit adult and non-traditional students. Stacy Cupps-Alexander and Sam Beale, Admissions representatives, worked with Adam Wagner, Advisor, Prior Learning Assessment, to target and recruit students who are not coming to Owens directly from high school. Marketing created a flyer that will be strategically placed throughout the legal service district. Staff will work with a variety of social service organizations and community service providers to be in contact with clients.

Admissions staff participated in two professional development days over the summer to advance skills and knowledgeable about academic programs and support. In July, Erin Kramer, Director, Admissions, Yasmine Bachar, Director, Advising, and Catherine Ford, Dean, School of Nursing and Health Professions, planned a day in which the Health Chairs, Admissions team, and Health Advisors gathered together to brainstorm on how best to recruit and work with students in the health profession programs. In August, the Admissions team had a sales training on sales practices, best practices, methods to sell programs and admissions etiquette.

Prior Learning Assessment (PLA) re-introduced skills assessments for students who can earn course credit for prior learning; currently there is success with American Sign Language (ASL) skills assessments and students earning credit for those courses. Further efforts include strengthening the infrastructure for prior learning assessment and implementing improved data tracking of students who are earning course credit with the College's varied assessment methods.

Student Financial Services continues to offer in-person FAFSA workshops every Friday over the summer for prospective and current students. Students do not need to be interested in attending Owens to attend the workshop. The FAFSA workshop provides personalized assistance with the FAFSA application, and identifies next steps once the application has been completed. Most issues that may be encountered can be troubleshooted; however, for those that are not able to be resolved, the student is directed to contact the Department of Education for a resolution. Students from the Findlay-area were scheduled with their Student Financial Services Advisor for assistance with their FAFSA.

School of Business, Hospitality Management and Public Safety launched several new academic outreach initiatives via social media. Center for Emergency Preparedness launched its Instagram platform (i.e., [owens_cep_official1](#)) and Business Technologies launched its offering (i.e., [owens_business](#)). These platforms offer new ways to engage with prospective students about the academic offerings and maintains communication with enrolled students and alumni.

GOAL 2: Improve and enhance the student experience

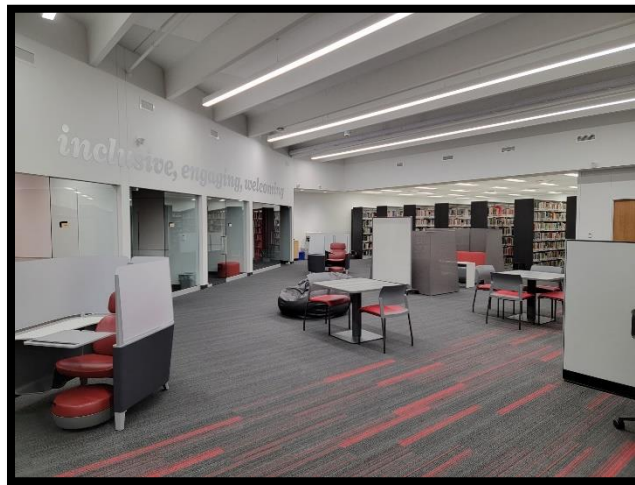
Athletics currently has 115 student-athletes on rosters for five teams: women's volleyball, basketball, softball and men's basketball and baseball. Student-athlete orientations included academic resources available including the Library and Tutoring, Fast Track and Campus and Community Connections. Volleyball is ranked #1 in the nation in the initial NJCAA rankings poll.

A total of 17 paramedic students and six instructors participated in multiple high-fidelity obstetrics simulations in the nursing simulation labs. Paramedic students had hands on experience in a variety of deliveries using the birthing simulator tending to the simulated patient experiencing a normal delivery, breech delivery, and chord prolapse, as well as other challenging scenarios. Instruction for the infant simulator emphasized newborn assessment and emergency resuscitation techniques. The paramedic classes were assisted by adjunct lab assistant Mary Jo Vollmar, full time lab faculty members Cheryl Perlaky and Kristi Ford-Weber and Assistant Nursing Chair, Michelle Shephard. The students reported an excellent experience and felt better prepared to care for the obstetric patient as well as the newborn.

On June 20, Lori Maynard, Chair of Surgical Technology and Sterile Processing accompanied ten Surgical Technology students in attending an in-service hosted by Toledo Clinic for Robotic draping, tips and tricks, and manipulation. This provides students opportunities to utilize current technology and better prepare them for clinical education.

The Library hosted a Summer Book Club to discuss this year's The Big Read book, *What My Bones Know*, by Stephanie Foo. Discussion questions and activities were also created during these sessions in preparation for teaching and working with the book this academic year.

The Library “merged” with the formerly named Academic Success Centers (tutoring) and moved to the new space in College Hall. Now called the Library/Learning Commons, students can work on their studies and receive tutoring services in one location (Learning Commons CH 173)*. These streamlined services will enhance a student’s academic performance by making it more convenient for them to get the assistance they need. (Science tutoring continues to be located in the Math/Science Center, Room 105.) An “open house” was held to introduce the area to the Owens community who were on campus this summer! The theme for this event was “Better Together”, and is indicative of the team spirit that is evident in the blending of these two vital areas.



GOAL 3: Develop workforce and labor market outcomes

Career & Transfer Services hosted virtual Mock Interviews for 36 students, August 19 - 21.

Angie McGinnis, Manager, Career & Transfer Services, recorded several interviews with Robert Thomas, Assistant Professor of Broadcast Technology on the ways Career & Transfer Services can assist students and discussed upcoming career and transfer-related events for the fall semester.

The School of Business, Hospitality Management and Public Safety continued to increase participation in its internship programs. For academic year 2021-2022, there were a total of 26 students who had internships across a number of companies. Academic year 2022-2023 begins with 8 eight students who completed summer internships. Additionally, Reti Shutina, Internship and Career Manager, facilitated several employment opportunities including one with the Toledo Zoo and Aquarium.

Rene Downour, Advisor, Career Services, and Janice Hall, Admissions Representative, staffed an Owens table at Maritime Academy, and they spoke with approximately 16 high school students and several parents about Owens and Career & Transfer Services on August 11.

MRI program begun placing students at Mercy Health Perrysburg Hospital, June 2022. In addition, the MRI program has acquired affiliation agreements for MRI clinical education at Mercy Health St. Vincent's Medical Center and Mercy Health Arrowhead Imaging. This is a direct result of the Mercy Health System hiring previous Owens MRI graduates over the past few years who have impressed their employers with their skill and level of preparation.

The City of Toledo completed their annual Industry Spill Training on August 16 through WCS corporate training. Below are pictures with Veterans Hall in the background.



GOAL 4: Cultivate community image and advancement

Workforce and Community Services (WCS) with the School of Nursing & Health Professions, invited incoming freshman from the new Toledo Pre-Medical and Health Science Academy. During the two-day August event, 72 students were trained in CPR and First Aid; each student received their e-certification card in both areas. This will become an annual event.

WCS offered summer programs for 80 children ranging from ages 3 – 14, which included: Engineering, Robotics, Cybersecurity, Fun with Food: Kitchen Chemistry, and Junior Detectives.

WCS hosted an international delegation in partnership with the Regional Growth Partnership (RGP) and JobsOhio on August 18, which included 15 representatives from OCO Global in France, SSH Consulting in Germany, Ancoris in Spain, and Wavteq in South Korea. The representatives toured various colleges, manufacturing facilities, headquarters, and industries throughout Ohio to promote foreign direct investment (FDI).

A partnership with Perrysburg High School was created by Professor Hazel and Marcos Gomez, Assistant Director, Admissions, to deliver ASL 212 (Intermediate American Sign Language II) to high schools students in order to be able to finish the intermediate language sequence. Next spring semester, Owens and Perrysburg High School will continue to offer classes toward the College's new American Sign Language Certificate to further the students' knowledge of Deaf Culture and ASL skills.

Two faculty and 19 Occupational Therapy Assistant (OTA) attended three sessions at Perrysburg Heights over the summer to learn how to manage groups, facilitate learning, and observe other volunteers and play of children during their day camp and processing occupational therapy skills of the individuals while there. OTA students processed and observed occupational therapy needs of the children and then facilitated group sessions the final day of three visits at Perrysburg

Heights. Students completed two four-part assignments including reports, activity analyses, group work, and discussion boards.

One faculty and 19 Occupational Therapy Assistant students completed home accessibility forms in an actual apartment of the Louisiana House. Students learned about a volunteer couple who lives in the senior neighborhood who were willing to share their living arrangements, personal and medical knowledge and experience.

The Library's Big Read has delivered four shelves to the following locations:

- Zepf Center
- Jobs and Family Services (Lucas County)
- LaPosada Family Shelter
- All-Stars after school care located in Reynolds Elementary School

These agencies will encourage their clients to take any book home for the intent of developing more readers in our community! All books for this project have been graciously donated by members of our Owens community; will re-stock agencies' book shelves, as needed.

Owens is a corporate sponsor for EPIC Toledo (Toledo Chamber of Commerce) through the School of Business, Hospitality Management and Public Safety. EPIC Toledo's vision is to accelerate the influence of diverse-emerging leaders in the region. Completing its first year, 7 members of the College community attended EPIC events. Students, faculty members, and administrative members of the College between the ages of 20 – 40 are eligible to attend EPIC events and programs. Discussions are underway to develop a second organization for 40+ aged professionals in the Toledo area, an Owens collaboration with EPIC.

GOAL 5: Improve college culture and quality of life

Recognitions of Students, Faculty and Staff

- **Vascular Sonography student, Taylor Smith**, was a recipient of the Anne Jones Scholarship from the Society of Vascular Ultrasound in the amount of \$1,000. The Anne Jones Scholarship Fund provides four qualified students in Commission on Accreditation of Allied Health Education Programs (CAAHEP) accredited vascular ultrasound schools with funds toward their education in vascular ultrasound and encourages them to pursue careers in the field.
- The American Dental Hygienists' Association (ADHA) announced that the **Owens Community College ADHA Student Chapter** won first place for the ADHA Outstanding Student Chapter nationally! The Owens ADHA Student Chapter received \$2,000 for their efforts in State association participation, advocacy initiatives, governance involvement and student activity leadership plus community work in oral health supporting those affected by homelessness.
- **Shelley Whitaker**, Director, Athletics, was voted Ohio Community College Athletic Conference (OCCAC) Athletic Director of the Year for 2021-22.
- **David Shaffer**, Executive Director of Student Services, served on a career panel at a Support Staff workshop hosted by the Ohio Association of Collegiate Registrars and Admissions Officers on July 29 at Franklin University.
- **Beth Tronolone**, Dental Hygiene Department Chair, attended the American Dental Hygienists' Association (ADHA) Annual Conference in Louisville, June 22-26, for ten credit hours in continuing education. She accompanied three second-year students.

- **Susan Nichols**, Instructor, Dental Hygiene, was funded through the Owens' Center for Teaching and Innovation to attend the dental hygiene methods of education courses on Dental Hygiene Preclinic Instrumentation Workshop, How to Teach Dental Hygiene Preclinic, How to Teach Periodontology, July 24-26. This new knowledge will be shared with other Dental Hygiene faculty and students will benefit from its implementation.
- **Lori Maynard**, Chair, Surgical Technology and Sterile Processing accompanied ten Surgical Technology students in attending a suture and stapling device in-service presented by Ethicon representative Coit Black, June 30.
- **Irene Jones**, Chair, Nursing began the Doctorate in Educational Leadership program at the University of the Cumberlands. It provides resources to lead students from diverse educational backgrounds through ethical and practical processes with the goal of student success within graduate research.
- **Julie Posey**, Chair, Sonography, passed the breast sonography credentialing exam through the American Registry for Diagnostic Medical Sonography. Being credentialed demonstrates the level of knowledge and expertise this department chair brings to the Diagnostic Medical Sonography program. Breast sonography content will be used in interprofessional education activities for radiography, magnetic resonance imaging, and sonography students.
- **Eileen Alexander**, MSN, RN, Instructor, completed certification renewal for the neonatal resuscitation program in July at Flower Hospital.
- **Julie Posey**, Chair, Sonography, attended the International Foundation for Sonography Education and Research Educator's Summit in Costa Mesa, California, July 15-16. The two-day conference brought sonography educators together to network and learn about various topics related to sonography education and program accreditation.
- Dental Hygiene faculty **Janice Darah, Vielka Cover, and Debra Manore** planned and attended the second Annual Bike Reunion sponsored by the Toledo Dental Hygienists' Association, August 5. The bike ride was a fundraiser for Ohio Hygienist PAC (O-HY-PAC) to raise money to advance Access to Dental Care in the State of Ohio. Beth Tronolone, Chair, and Susan Nichols and Kimberly Moore, full-time Dental Hygiene faculty; and second year students attended this event.
- **L. Scott Deaner**, Chair, Social and Behavioral Sciences, attended the August 4 Better Toledo: LGBTQ+ Allyship workshop presented by Equality Toledo.
- **Social and Behavioral Sciences Faculty** began reading the book, *Inclusive Teaching: Strategies for Promoting Equity in the College Classroom* by Kelly A. Hogan and Viji Sathy. Department faculty will be reading the book as professional development for the Fall 2022 semester.
- **Casey Cook**, Animation Instructor, conducted an "Animation Mashup" which highlighted design components and the history of the artform. Ten community members participated in this session which was held at the Center for Fine and Performing Arts on June 1.
- **Jeremy Meier**, Chair, Fine and Performing Arts, presented a free auditioning workshop through WCS, July 20. He performed his one-man show on Robert F. Kennedy as part of the Greenville Chautauqua from June 10 through 18. Performances took place in Swannanoa and Brevard (North Carolina), Athens (Georgia), and Greenville, Spartanburg and Mauldin (South Carolina). He participated in the Big River Chautauqua from July 14 through 16 in Bonne Terre, Missouri.

- **Rob Thomas**, Assistant Professor, Broadcast Media, presented “Learn How to Podcast” for Toledo Public Libraries on June 14 (Oregon Branch), June 15 (Mott Branch) and June 23 (Sylvania Branch). He conducted a Podcasting Fundamentals workshop through WCS, July 12 and 14.
- **Denise Grupp-Verbon**, Internship Manager, School of Liberal Arts, and **Shelby Stoots**, Manager, Center of Fine & Performing Arts, completed The Experts’ Guide to Marketing the Arts program in partnership with the Pennsylvania Council on the Arts and National Arts Marketing Project.
- **Chloé Whiting-Stevenson**, Theatre Adjunct, completed Central Illinois Stage Combat Organization Teacher Training for inclusive and safe practices for teaching stage combat. She is re-certified with Society of American Fight Directors (SAFD) in theatrical firearms. She participated in the Fredricksen Intensive Workshop in Ann Arbor for 10 hours of small sword training; 10 hours of sword and shield training, and she received a passing certification in broadsword.
- **Simone Spruce**, Fine Art Adjunct, was featured in the following exhibits this summer: *"Dissecting the Meaning of Community"*, Walter E. Terhune Art Gallery, Owens Community College, June 9 - Aug. 12, (Artist-In-Residence); and *"From Toledo and Beyond"*, June 18 - July 29, Toledo Main Public Library.

GOAL 6: Building financial strength and capacity

Diagnostic Medical Sonography program was awarded funding for an intracavitary female pelvis phantom and a neonatal head phantom through the Perkins Grant. The phantoms will be used to develop student scanning skills and techniques in the laboratory setting, which will prepare them to then perform these exams in the clinical setting.

Radiography program was awarded Perkins Grant funds to purchase a new kV meter and field alignment tool. With the movement of X-ray imaging to the digital platforms, new testing tools are needed to evaluate X-ray equipment for accuracy. The kV meter and field alignment tool will allow Radiography students to learn the most current methods of quality control for their x-ray equipment.