



REPORT TO THE BOARD OF TRUSTEES – December 6, 2022 – Exhibit No. 10

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Submissions from Enrollment Management and Student Services Division

VISION

As the premier two-year college in northwest Ohio, Owens Community College will be the first choice for students seeking career credentials and university transfer, and will be recognized as an indispensable partner for businesses, educational institutions and community organizations.

PROGRAMS AND INITIATIVES

An affiliation agreement was signed with the Community Hospitals and Wellness Center in Bryan, Ohio. Students from the Radiography, Magnetic Resonance Imaging, and Sonography programs will have the opportunity to rotate to an additional hospital in the western Ohio region.

STRATEGIC PLAN 2019-2022

GOAL 1: Increase enrollment, completion and student success

Advising hosted registration awareness events for current students on both campuses at various locations, November 14. Overall, the advising team spoke with 115 current students to encourage registration for next semester.

Admissions welcomed student groups to campus in November. Student talk with faculty and staff in various areas including advanced manufacturing, welding, dental, transportation, business, and fine and performing arts. Students also learn about support services, take a campus tour, and have lunch on campus:

- +40 students from EHOVE Career Center on November 10
- + 40 students from Bowsher High School on November 18
- + 50 students from North Central High School on November 21

In the community, Admissions represented the College at the Military Appreciation Night at the Toledo Walleye game, November 18. They spoke with Walleye fans and families about Owens programs and support services.

Student Financial Services continued to offer in-person FAFSA workshops on Friday mornings in Heritage Hall for both prospective and current students. Students do not need to be interested in attending Owens for them to attend the workshop. The FAFSA workshop provides personalized assistance with the FAFSA application for students and family members to complete as well as lays out next steps for admissions and registration. Most issues that may be encountered can be troubleshooted; however, for those that are not able to be resolved the student is directed to contact the Department of Education for resolution.

- ProMedica invited Student Financial Services with Admissions and TRIO Educational Opportunity Center presented a FAFSA Workshop, November 8.

- Liberty Center High School invited Ashley Foster, Director, Student Financial Services to facilitate a FAFSA workshop for their College and Career Fair Night, November 14.

Clark State College enrollment team visited the College to collaborate and discuss perspectives regarding student onboarding, the structure of staff and physical space, events, and student services. The following representatives from Owens were in attendance: David Shaffer, Executive Director of Student Services; Yasmine Bachar, Director of Advising; Erin Kramer, Director of Admissions; Marcos Gomez, Assistant Director of Admissions; and Angela McGinnis, Manager of Career and Transfer Services.

Food, Nutrition & Hospitality department reinstated intermittent lunches for the public at the Terrace View Café. The events are student developed and managed (e.g., FNH 130 Dining Room & Beverage Management, FNH 271 Garde Manger, and FNH 112 Fundamentals of Food Production) allowing students to research, to plan, to coordinate, and to produce high quality food items at a larger scale than what is completed in regular class days. Tasks included development of a theme and menu, recipe decision processes, staffing assignments, bulk food item ordering, and serving the meal. In the end, these events allow our students to experience the pressures, stresses, and expectations inherent in the food service industry, but in a controlled environment with support and guidance.

High school students from Penta Career Center, Oak Harbor, and Port Clinton high schools toured and spoke with current students in the Radiography, Sonography, and Magnetic Resonance Imaging (MRI) programs.

GOAL 2: Improve and enhance the student experience

The NJCAA Division III National Runners-up Women's Volleyball team will be recognized at halftime of the women's basketball game on Wednesday, December 7 in the SHAC. The women's volleyball team made it to the national championship game the past four seasons. This year, the team had an overall record of 29-7 and 13-1 in the OCCAC. The team won its 17th OCCAC title since 2001 and this was the 6th straight year the Express qualified for the national championships. In addition, Coach Sonny Lewis was inducted into the NJCAA Volleyball Hall of Fame at the national championship this year. Congratulations!

A Transfer Fair was hosted on the Findlay-area Campus, November 9. Facilitated by Career and Transfer Services, about 11 colleges/universities and 22 students participated in the Transfer Fair. In conjunction with the Transfer Fair, Student Life held a Chili Cook-Off, and about 50 people tasted the chilis and voted for their favorites. The winner was Biologically Appropriate Chili, by Tara Carter and Bob Connour, who are Owens science faculty members.

Second-year Dental Hygiene program students participated in the Kids Access to Dental Care Day, October 3, on campus, providing free dental care to area children 1-18 years of age. The second-year dental hygiene students presented their informative poster session that was judged by area dental hygienists, faculty and staff. On October 22, Dental Hygiene students provided Oral Cancer Screenings at the One Matters Tent City event to bring awareness to Homelessness. Kimberly Moore, full-time faculty, was accompanied by adjunct faculty Brittany Moore, Vielka Cover, and Amy Saltzstein. Over 75 individuals were screened for oral cancer and referred for dental treatment. Also, the second year Dental Hygiene students and adjunct faculty raised funds for the Miles for Smiles 5K run/walk to benefit the Dental Center of Northwest Ohio that provides access to dental care to underserve in the community.

Music Business Technology students presented the second concert of the 2022-23 Accent on the Arts series on November 30 in the Mainstage Theatre. Academy Brass shared *an evening of Baroque, Classical to Jazz, Pop, Big Band and Holiday music!* Accent on the Arts is a free concert series designed, booked, promoted by students.

All in the Timing was presented at the Center for Fine and Performing Arts, November 10-13. Christopher Smith, alumnus, and John Toth, adjunct faculty, directed the fall theatre production. The show included six Owens students acting in the production alongside three alumni. Two Owens students served as stage managers along with two alumni. Technical Direction, Sound Design and Lighting Design was by Rick Clever, Technical Director, and Nichole Newman, Costume Shop Manager, served as Costume and Properties Designer.



The goal of the College's BIG Read is to bring awareness of different perspectives through books and accompanying activities on campus and in our surrounding communities.

- The EVAC project, Experiencing Veterans and Artists Collaborations, opened, October 31 at the Walter E. Terhune Art Gallery. The exhibit showcased printed artwork from stories from different war veterans. A reception was held, November 10.
- Owens Community College Radio regularly host Jen Hazel, Professor, English, and Jane Berger, Director, Library Services, "Let's Talk Big with Jane and Jen." about The Big Read.
- The Library hosted its third annual Human Library with 12 "human" books in an effort to break down stereotypes, November 3. Each book had a 15-minute conversation with a human reader about their title (topic). The goal of these conversations is to open dialogue in a safe space in the hope that readers will be educated and any stigma that surrounded the book's title can be eliminated. The goal of a Human Library is for readers to "unjudge" someone simply by learning more about them.
- Ms. Hazel and Ms. Berger delivered a revitalized bookshelf filled with donated books to the Cherry Street Mission, as part of the BIG Read(ing) Shelf with the goal of connecting individuals and families with books.
- Ms. Hazel, Ms. Berger, and Dr. Michelle Arbogast, Chair, Education and Human Services, delivered donated toiletries and clothes to the Zepf Center as part of a Big Read Community Engagement Activity.

GOAL 3: Develop workforce and labor market outcomes

Career & Transfer Services hosted:

- Professional Interview Experience and Networking event, November 2. About 25 students completed mock interviews with area employers.
- Pop-Up Career Closet, November 8. About 6 students participated and received professional clothing for entering the job market.
- Virtual Job Fair via College Central Network, November 9-15. About 60 employers and 20 job seekers participated.

- “Utilizing the Workplace for Mental Health Stability” work shop with Jodi Rupp, Mental Health Professional, as the speaker, November 15. The event was included in the Big Read activities for this academic year.

School of STEM hosted a job fair, October 4 with 10 area employers and 44 Owens Community College students participated. Media coverage of the event included the Toledo Blade and Channel WTOL 11 news, with the STEM Internship Manager, Pete Kowal making a brief appearance on the 11 o'clock news coverage that night!



School of Liberal Arts presented the third annual *Discover Your Possibilities, A Celebration of Career Development Month*. Students joined in on a series of 9 informal, interactive sessions presented by employers, educators and alumni through the month of November, including:

- Running a Business and Creating Relationships
- Motion Design and Animation Careers
- The Social Work Profession
- A Career in Audio Engineering Demystified
- Great Communicators Never Take the Air out of the Room.
- Scroll. Scroll. Click. Click. Using Social Media to Spread Your “Brand”
- Taking Control of Your Creative Career
- Childcare Leadership: What does it take to run a center?
- How to be Noticed With Your Writing

GOAL 4: Cultivate community image and advancement

Library had a team member participate in The Toledo Blade Spelling Bee. This fun event allowed the Owens Community College team to compete for a wonderful cause of raising money for Read For Literacy!



Strategic Marketing and Communication staff collaborated with Bowling Green State University, the University of Findlay and the University of Toledo on two key partnership stories. These stories generated positive news coverage on TV, radio, newspapers and social media and publicly promoted partnerships between Owens and our 4-year higher education partners.

- **BGSU, University of Findlay and Owens Community College name executive director for Center for Advanced Manufacturing and Logistics**
 - <https://www.owens.edu/news-releases/2022/10/13/bgsu-university-of-findlay-and-owens-community-college-name-executive-director-for-center-for-advanced-manufacturing-and-logistics/#.Y3erFVfXoHQ.link>
- **UToledo, Owens Renew Rocket Express Admission Program**
 - <https://www.owens.edu/news-releases/2022/10/18/utoledo-owens-renew-rocket-express-admission-program/#.Y3erWc2eDB4.link>

Veterans Services hosted the first annual Veterans Luncheon, November 10, to honor student veterans, employee veterans and others who are military-affiliated. There were 17 veterans and 6 veteran employees, about a total of 45 people were served. The guest speakers were Tim Hauser, Desert Storm veteran who spoke on the PACT Act and burn pits; and, advocate Susan Zeier of Sandusky, Ohio; the PACT Act was named after her son-in-law, Sergeant First Class Heath Robinson who served in the Ohio Army National Guard in Kosovo and Iraq as a combat medic; he died from lung cancer in 2020. Owens staff also presented services and resources for students in areas of prior learning assessment, career and transfer services, TRIO Educational Opportunity Center, and a representative from the Veterans Administration presented on the process to sign up for VA medical services. This was a meaningful event, developed by Veterans Services staff. Sharron Pappas, Manager, Veterans Services, attended the Findlay roundtable in August on the PACT Act and met Ms. Zeier at that event. Daphne Kinkade, Processor, Veterans Services, with President Somerville, attended the Bowling Green roundtable in September and met veteran, Mr. Hauser.



Creative Noises Live!

Creative Noises Live Series presented the 22nd Annual Harp Recital given by Denise Grupp-Verbon, School of Liberal Arts Internship Manager on November 16. She was joined by Michael Sander, Dean of School of Liberal Arts on marimba. Also included in this series was Electric Lunch with Eric Wallack, Professor Fine & Performing Arts, November 21, and on November 29 the Owens Pop Ensemble directed by Professor Wallack.

Upcoming for December:

- Owens Concern Band – December 12, 3:30 p.m., Center for Fine and Performing Arts
- Owens and Perrysburg Chorale Recital, 7:30 p.m., Center for Fine and Performing Arts – traditional carols and seasonal songs

GOAL 5: Improve college culture and quality of life

Recognitions of Students, Faculty and Staff

- **Jennifer Martin**, second year Vascular Sonography student, was chosen as the 2023 Society of Vascular Ultrasound Student Director. There is only one student chosen nationwide following an application and interview process. She will be a full-voting member of the Society of Vascular Ultrasound Board for the 2023 calendar year. She will succeed Jordyn Rife who is a 2022 Owens Community College graduate. This is the third year in a row that an Owens student was chosen for this position.
- **Russ Bodi**, Professor, English and student **Adam Keeler** attended the Ohio Shakespeare Conference October 27-29. Mr. Keeler won the **M. Rick Smith prize** for the best undergraduate essay at the Ohio Shakespeare Conference. His essay, "Shakespeare? In This Economy?" examined the issue of how a podcast of Shakespeare's *Romeo and Juliet* affected non-Shakespeareans. Mr. Keeler's essay earned him \$200, but the feedback from conferees was another unexpected reward. Plenary speaker Sujata Iyengar raised some points about Mr. Keeler's essay in various sessions and she offered him some advice on further exploration of his topic. Thus, with much feedback from other conferees, Mr. Keeler accomplished what many scholars would love to receive--conference "buzz." Because of his win, Mr. Keeler has been invited to submit his essay for publication in the conference journal. With that in mind, he will finish the semester with revision for publication in mind. Mr. Keeler's win also marks the third win for an Owens scholar over the past three years.
- **Brad Wood**, Chair, Physical Therapist Assistant Program, attended the Commission of Accreditation for Physical Therapy Education Fall Meeting, Washington DC. He was re-elected to serve as a commissioner for the Physical Therapist Assistant Panel for a four-year term. Brad Wood was awarded the **Excellence in Accreditation Leadership Award** for his leadership in the field of accreditation in Physical Therapy Education on his campus and in the community.
- **Beth Tronolone**, Chair, Dental Hygiene attended the American Dental Hygienists' Association (ADHA) Board of Trustees Fall Board Meeting. She is serving her second term as two-year ADHA District V Trustee. She also serves on the ADHA Finance Committee and on the ADHA Board Governance Manual Committee.
- **Angie McGinnis**, Manager, Career & Transfer Services, presented to graduate students and faculty in the College Student Personnel program at Bowling Green State University, November 4. Her presentation was titled "The Value of the Community College Experience" and outlined the benefits of working at a community college.
- **Rene Downour**, Advisor, Career & Transfer Services, attended the American Council on Education Women's Network conference in Columbus and learned strategies to help empower women leaders.
- **Carrie Beck**, Coordinator, Job Location and Development, participated in the first National Student Employment Association Partnership Program meeting, where she and three other members shared resources and discussed challenges.
- **David Shaffer**, Executive Director, Student Services, and **Cindy Charlton**, Associate Registrar, attended the Ohio Association of Collegiate Registrars and Admissions Officers (OACRAO) annual conference for sessions on records, admissions, strategic planning, and State initiatives and changes to the transcript portal. The information learned will help the office move forward with changes and state initiatives. Mr. Shaffer presented a session, "Building an Effective Student Intake Process". During the conference, Mr. Shaffer was elected to the OACRAO Board as VP of Workshops.
- **Suellen Barnum**, Chair, Magnetic Resonance Imaging Department, became a Certified Practitioner for Designing for Digital Teaching and Learning from the Blackboard Academy.

- Dental Hygiene Chair, **Beth Tronolone**, and faculty, **Nichole Buchanan**, **Kimberly Moore**, **Susan Nichols**; and adjunct faculty, **Laura Abbott**, **Brooke Baldosser**, **Lucetta Blair**, **Vielka Cover**, **Debra Manore**, **Rebecca Weaver**, attended the Ohio Dental Hygiene Educator's Conference on "How The Commission on Dental Accreditation (CODA) Standards Relate to Your Role in the Dental Hygiene Program," October 14.
- **Sherri Johnson**, Chair, Transportation Technologies Department, and **Carla Benarth**, Manager, Truck Driving Program, represented Owens Community College at the Toledo Truck Driving Association (TTA) November Luncheon on November 3. Keynote speaker, Lindsey Trent, Co-Founder and President of Next Generation in Trucking Association, discussed creating trucking program and encouraging training and employment of young people in the trucking industry.
- Center for Advanced Manufacturing and Logistics team, which included **Quinton Roberts**, Dean, WCS, **Levi Good**, Director, Skilled Trades, **Daniel Kelley**, Dean, School of STEM and **Gregory Gibbs**, Chair, Applied Engineering, visited Mesa Community College in Mesa, Arizona, October 23-25, to tour the Intel semi-conductor training program (Quick Start Program).
- **Drew Grover**, Associate Professor, Caterpillar/Diesel, Transportation Technologies Department, attended the 95th National FFA Convention & Expo, October 26-29, Indianapolis, Indiana. Mr. Grover served as judge in the diesel competitions and engaged with students about program opportunities at Owens Community College.
- **Chris Kinkade**, Instructor Automotive/GM ASEP, Transportation Technologies Department, attended the GM ASEP National Convention, October 16-19, Detroit, Michigan.
- **Bernard Goedde**, Assistant Professor, Transportation Technologies Department, attended John Deere Instructor Development Week training in Wichita, Kansas; he achieved new certified technician status for 2022.
- Transportation Technologies faculty and staff were trained by a representative of Matco Tools on the Maximus 4.0 scan tool which is used in all TT programs.
- **Sherri Johnson**, Chair, Transportation Technologies Department, attended the Penta County Advisory Meeting and the Clay High School Advisory Meeting with respect to improvements to the automotive program and the demand for technicians in the automotive industry.
- **Barbara Miller**, Professor, Nursing, attended the Facets in Critical Care Nursing Conference by ProMedica Health System. Objectives for the conference included describing the current challenges in the nursing profession, identifying common rapid response situations and the interventions to prevent patient deterioration, and discussing strategies to avoid common risks in healthcare.
- **Irene Jones**, Chair, Nursing department, attended the Best Practices Using Assessment Technology Institute (ATI) Data in Program Evaluation webinar. Objectives of this in-service included: discussing program evaluation and the role of a systematic evaluation plan, identifying effective methods and tools for assessing student learning outcomes, including ATI assessment measures along with more.
- **Irene Jones**, **Amanda Kiefer**, Assistant Chair, Nursing Clinical Operations, and **Michelle Shephard**, Assistant Chair, Nursing Lab Operations, attended the Ohio Board of Nursing Educational Workshop. This workshop reviews the Ohio Administrative Code related to nursing education, the upcoming Nurse Compact license starting in 2023, and applicant compliance with Ohio law and rule.
- **Kimberly Moore**, Instructor, Dental Hygiene, was *nominated for the James Quilty Champion of Oral Health Award* for her efforts addressing access to oral health to improve oral health of Ohioans by participating and encouraging student participation in the Owens Kids Access to Oral Health Program.

- **Denise Grupp-Verbon**, School of Liberal Arts Internship Manager, successfully earned the Creative Commons Certificate for Educators. The certificate training develops comprehensive knowledge of open education including open educational resources (OER) and open pedagogy and gains access to a global community of educators working toward similar open education goals.
- **Scott Deaner**, Chair, Social and Behavioral Sciences, attended several workshops: “The Human Cost of Climate Change”, a virtual workshop hosted by the Graham Sustainability Institute at the University of Michigan; a grant-writing workshop hosted by the Toledo Lucas County Public Library and the Greater Toledo Community Foundation; and, a virtual education symposium hosted by the Fred Rogers Institute.
- **Farida Sidiq**, Instructor, Biology, and **Danielle Dremann**, Adjunct Instructor, Chemistry, completed ACUE training: Effective Online Teaching Practices.

GOAL 6: Building financial strength and capacity

Anatomage tables were delivered to the Findlay and Toledo campuses in November 2022. Use of this technology will be embedded into Anatomy and Physiology courses as well as other Health Profession courses to enhance student experience.

