

# Veterans Services

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by  
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# Veterans Services

## What Is the Purpose of This Training

- Raise Faculty and Staff awareness
- Create an environment of support for student Veterans, Active Duty Military, Reservists, and Dependents and Spouses of Military Members
- Better assist our veteran and military students by:
  - Communicating
  - Being Aware of and Using Resources



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# Veterans Services Commonly Used Terms

Service Member—Generic term to encompass anyone who is serving in the military or has served in the military

Veteran—Any individual who served in the U.S. military

Combat Veteran—Any veteran who served in a combat zone and/or saw combat

Dependent – An individual who has a parent that served or is serving in the Armed Forces

Spouse of a Service Member – An individual who is married to a person who served or is serving in the Military



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## Other Commonly Used Terms

DD-214—Form used to document discharge from active duty

COE—Certificate of Eligibility—paperwork provided by the VA stating what a Service Members' GI Bill Benefits are

NOBE – Notice of Basic Eligibility – Same as COE except for Montgomery GI Bill Selected Reserves (MGIB-SR)



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# Veterans Services Military Commitments

## Active Duty

- Always at the ready
- Full-time job
- Deployments
- Some personnel stationed in this state



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# Veterans Services Military Commitments

## Reserve or National Guard

- One weekend a month, two weeks a year
- Often times long weekend
- Individual and Unit Readiness
- Deployments
- Little or no control over their commitments
- Local Duty Stations most often



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## Typical Enlisted Veteran Experience E1-E9

- 3-6 year enlistment commitment
- Basic training
- Initial school
- (Advanced training)
- Report to Duty Station
- Continual advanced training



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## Typical Officer Experience O1–O10

- College educated
- Initial officer training
- Advanced officer training
- Report to unit
- Continual advanced training
- Sometimes graduate school



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# What Veterans Services Needs for Priority Registration

- If a Veteran only wants Priority Registration, they need to provide us with a copy of their DD214 – preferably Copy 4.
- If an Active Duty Service Member only wants priority registration, they need to provide us with a copy of their Active Duty Orders.
- If a Spouse of a Veteran only wants priority registration, they need to provide a copy of the service member's DD214, and a marriage certificate or marriage license.
- If a Dependent of a Veteran only wants priority registration, they need to provide a copy of the service member's DD214 and a birth certificate or if it's a step child, a document showing dependency.



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# What Veterans Services Needs to be Certified through the VA to Use GI Bill Benefits

- If a Veteran wants to be certified to use GI Bill Benefits, they need to provide us with a copy of their DD214 – Copy 4, and we need them to turn in a Certificate of Eligibility (COE) or a Notice of Basic Eligibility (NOBE), depending what Chapter GI Bill Benefits they want to use, and they need to complete a Semester Enrollment Form. The Semester Enrollment Form needs to be completed each semester they want to use their GI Bill Benefits.
- If an Active Duty Service Member wants to use Federal Tuition Assistance, they need to provide us with a copy of their Active Duty Orders, and they need to let their unit know they want to use Federal Tuition Assistance and apply for it.



# Semester Enrollment Form

- The Semester Enrollment Form can be found on the Veterans Services website. Students can also do a search on the owens.edu website for Semester Enrollment Form, and find it that way as well.
- But what we have been doing is walking our students through how to put the Veterans Card on their Ozone Account. Students log into their Ozone Account, scroll down to the bottom of the page and click on Discover More, then type in Veterans Services, and bookmark it. Then it will always be available to Veteran and Military Affiliated Students on their Ozone Account each semester.



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## Veterans Services Ozone Card

### Veterans Services

Apply for Educational Benefits through Veterans Affairs (VA)

Please use the [GI Bill® Comparison Tool](#) to determine if you are eligible for education benefits with the Department of Veterans Affairs. If you are eligible, please apply at [www.va.gov](http://www.va.gov). You can also call [1-888-GI-BILL-1](tel:1-888-GI-BILL-1)

- [Benefits](#)
- [Contact Veterans Services](#)
- [Helpful Links](#)
- [Semester Enrollment Form](#)
- [Veterans and Military Affiliate Shopping Sheet](#)



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# Veterans Services

## What are the Different Chapters

- Chapter 30 - “Montgomery GI Bill-AD”
- Chapter 31 - “Veterans Readiness & Employment (VR&E)” (used to be called VocRehab and is still referred to that by many people)
- Chapter 33 - “Post 9/11”
- Chapter 35 - “Survivors' and Dependents' Educational Assistance”
- Chapter 1606 - “Montgomery GI Bill-SR”



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## Chapter 30

- An education benefit that provides up to 36 months of full-time payments to eligible veterans and service members who have served at least 2 years for approved education and training programs. MGIB-AD (Chapter 30) may also be used to reimburse the student for certain VA-approved national tests and tests for licensure or certification.
- Must have served at least (2) years on Active Duty



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## Chapter 31 VR&E

- Cannot have been discharged under circumstances deemed dishonorable.
- Must have been awarded a disability rating of at least 10 percent. If the student is not yet discharged, the student must have an expected disability rating of at least 20 percent, and the disability must be due to military service.
- Can apply for benefits under the VR&E for 12 years from the date the student was notified they had at least a 10 percent service-related disability.



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## Chapter 33 Post 9/11

- Served at least 90 days on active duty (either all at once or with breaks in service) on or after September 11, 2001, or
- Received a Purple Heart on or after September 11, 2001, and were honorably discharged after any amount of service, or
- Served for at least 30 continuous days (all at once, without a break in service) on or after September 11, 2001, and were honorably discharged with a service-connected disability, or
- Are a dependent child or spouse using benefits transferred by a qualifying Veteran or service member



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## Chapter 35

### Survivors' and Dependents' Educational Assistance

- The Veteran's death was caused by the service-connected disability or
- The Veteran is rated for total and permanent service-connected disability or
- The Service member is Missing in Action (MIA) or
- The Service member is captured in the line of duty or
- The Service member is forcibly detained for longer than 90 days or
- The Service member who VA determines has a service-connected permanent and total disability that will result in a discharge from military service

**Participants include a dependent child between the ages of 14 to 31 and a spouse, or surviving spouse, who qualifies for the benefit**



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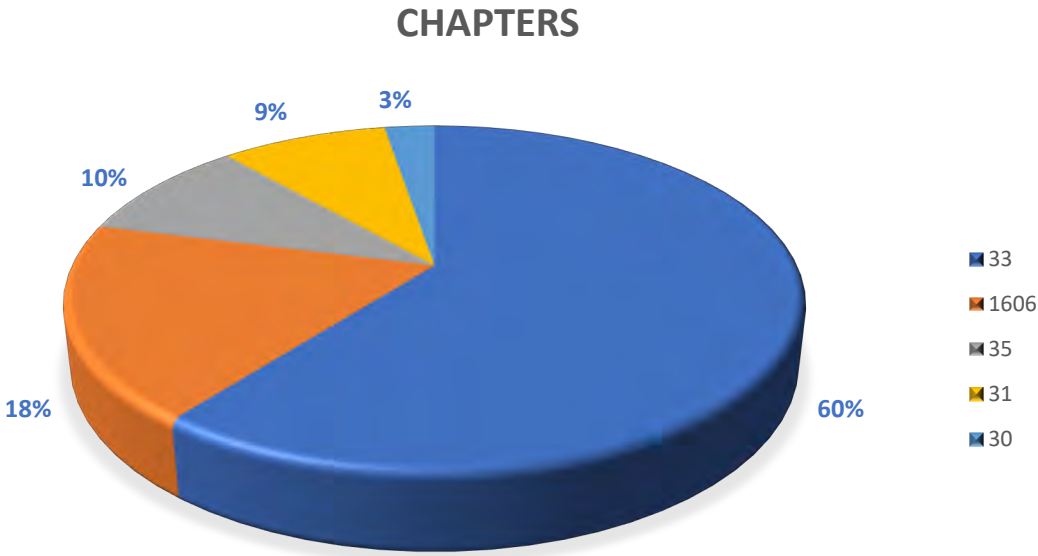
## Chapter 1606 MGIB-SR

- This is an education benefit program that provides up to 36 months of eligibility to members of the Selected Reserve. The program includes **Army, Navy, Air Force, Marine Corps, and Coast Guard Reserves**, as well as **Army and Air National Guard**. This program does not require active duty service in the regular Armed Forces to qualify.
- After June 30, 1985, a signed six-year obligation to serve in the Selected Reserve and/or National Guard
- Completion of Basic Training
- High school diploma or GED completed before Basic Training
- Good standing in a drilling Selected Reserve unit



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# Veterans Services Breakdown of Chapters



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# Veterans Services Veterans Commitments Things to consider

## VA Healthcare System

- Appointments made months in advance
- Little or no control over the dates/times
- VA clinic in Toledo, Ohio
- Full service facilities are in Ann Arbor, Michigan
- Get fixed or go to class?



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# Veterans Services Veterans Commitments Things to Consider

## Family Member Commitments

- Pre-deployment briefings
- Last day prior to leaving
- Welcome home from deployment
- Post-deployment briefings



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# Veterans Services

## Transitioning from Military to Campus

### Transition Strengths

- Unique Perspective
- Established identity
- Life experiences
- A more worldly view
- Leadership
- Follows rules
- Motivated
- Stress management



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# Veterans Services Social Challenges Things to Consider

- Classmates
  - Different Ages
  - Different Interests
- Loss of Community once out of Military
- Politics—can get into heated discussions



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# Veterans Services Social Challenges

## Strengths:

- Pride, honor and integrity
- Directness
- Personal sacrifice
- Confidence

## Can be Perceived as:

- Nationalistic
- Abrasive, impatient or rude
- Team before individual
- Arrogant



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# Veterans Services Financial Challenges

- Different Benefits and Payment Structures
- VA Disability or Retirement Pay Problems take a long time to fix
- Housing Expenses for Families
- During semester start-ups, GI Bill payments can be greatly delayed
- There is no status indicator for benefits

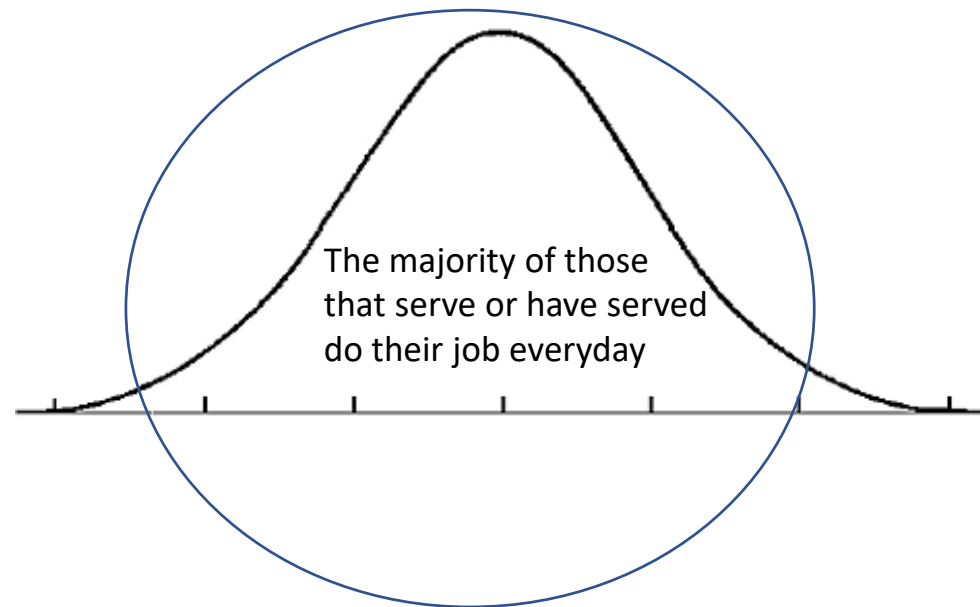


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# Veterans Services Visibility/Identity Challenges

## Real or Perceived?

- All veterans are heroes
- All veterans are broken



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## Transitioning from the Battlemind

### Survival Skills

Buddies

Accountability

Targeted aggression

Tactical awareness

Lethally armed

Emotional control

Mission Security

Individual Responsibility

Non-Defensive Driving

Discipline and Ordering



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## Veterans With Disabilities on Campus

Goal – Student Success

- In most instances these are new disabilities
- Unaware of their disability rights
- Learning may now be a challenge
- May be difficult to ask for help
- Social and family reintegration difficulties
- Injuries may cause personality disorders



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## Veterans With Disabilities on Campus

### Develop Trust

- Communicate early and often
- Have an open dialogue about frustrations
- Help them focus on their personal mission
- Become part of their team

Connect the student with Disability Services as soon as possible, if you see a need.



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# Veterans Services Connecting

If a Veteran or Service Member openly discusses his or her experiences:

- Do not interrupt
- Do not minimize
- Do not inject your political beliefs
- Just listen.



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# Veterans Services Recalled to Active Duty

- For students recalled to active duty refer to Board Policy and Procedure 3358:11-3-65 and Ohio Revised Code 3345.424
- There are many variables
- If you have questions, Veterans Services is here to help



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# What Veterans Services Offers



- A Place to Study
- Meditation Area for Relaxation and Reflection
- Lounge Area
- Kitchen with Microwave, Coffee, Snacks, Water, and Soft Drinks
- Computer Lab with Free Printing for Veterans
- Students can meet with us to discuss registration, certification, or anything that is on their minds.



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# Community Relationships



- Wood County Veterans Services
- Lucas County Veterans Services
- Hancock County Veterans Services
- Toledo Chamber of Commerce
- University of Toledo
- Bowling Green State University
- Task Force 20
- H.O.O.V.E.S.
- Little Blessings Veteran and Community Outreach
- Toledo VA Clinic
- US Dept of Veterans Affairs
- ...and the list is growing all the time



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# Thank You for Your time

November 03, 2021

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