

DDI LEADERSHIP TRAINING

Learning may start in the classroom or online but it must continue on the job. Using high-quality curriculum developed by Development Dimensions International, Owens Community College delivers relevant and challenging learning experiences for all levels from individual contributors and front-line leaders to mid-level and senior-level leaders. More importantly, we help to ensure that newly-learned skills are put to use from first day back on the job. Your associates will be participating in the four half-day modules indicated below. All classes are presented by certified DDI instructors. All materials are included in course fee.

Communicating for Leadership Success

This foundation course will enhance your performance as a leader who achieves results through others as you build stronger relationships with your team and others. This session will help you realize business benefits as well as benefits to you as a leader from anticipating and meeting the personal and practical needs of those with whom you interact. Plan for interactions more successfully – in person and virtually – so that the efforts of you and your team are increasingly focused, efficient, and effective. Enrich the feedback that you provide to others.

Coaching for Peak Performance

Gain tools used to encourage people to take ownership of and be accountable for their work performance. Create a work environment where people are comfortable taking on the risks associated with new responsibilities. Boost morale, improve productivity, and increase profitability by coaching for peak performance in each person. Manage work performance issues, in a fair, consistent manner.

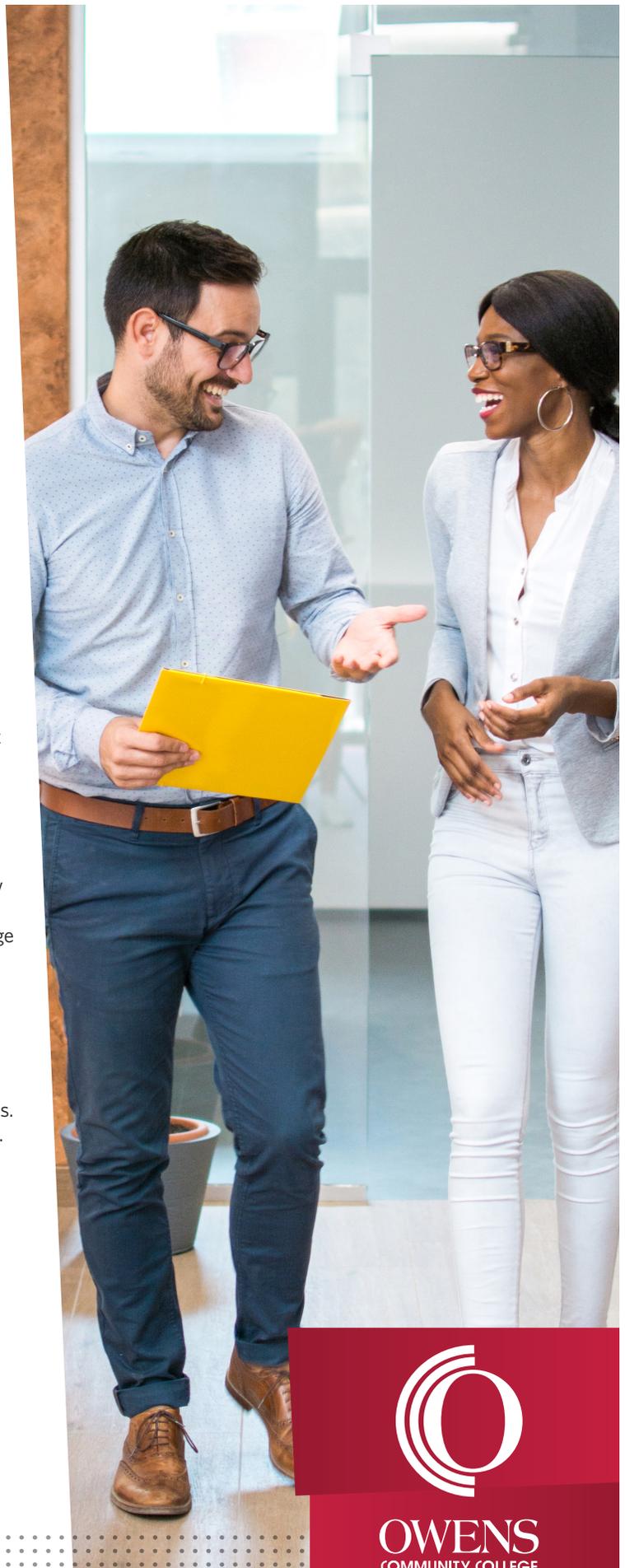
Resolving Workplace Conflict

Enables leaders to reduce the damaging effects of workplace conflict on individuals, groups, and the organization. Learn how to effectively address workplace conflict and enhance productivity, efficiency, and morale. Help others take responsibility for resolving their own conflicts. Promote a culture of trust and mutual respect within your work group. Build an innovative and collaborative work environment.

Driving Change

Focuses on how to accelerate the process of making change happen. Clearly communicate the business rationale for the change and the benefits it can bring to team members and the organization. Create an environment that is conducive to change in which team members are more readily prepared for change initiatives. Minimize the potential negative effects change can have on productivity, morale, and collaboration. Turn resistance into commitment and inspire team members to take ownership of change.

53214 Wed 7/17 - 8/7 8 a.m. - 12 p.m. Findlay \$535



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