



Figure 1: Owens Logo.

Course Syllabus
SEMESTER
School of Business Hospitality Management and Public Safety

Course Name:	Internship for Culinary and Hospitality Professionals
Course & Section Number:	FNH293 - XXX
Meeting Day(s) & Time(s):	
Credits:	3
Contact Hours:	2
Location:	Place of Work
Instructor's Name:	
Office Hours & Location:	
OCC Phone:	
OCC Email: *	
Additional Contact Information:	

Catalog description:

The internship provides the student the opportunity to use the knowledge and skills learned in the classroom while working in a culinary or hospitality driven establishment. The experience is conducted under the supervision of a faculty facilitator who assists the student in developing a written training agreement which meet the objectives of the program, student and employer. Students work a minimum of 150 hours. Faculty facilitator meets at least twice with employer to discuss the student progression. Student must secure employment or be employed at an appropriate Culinary or Hospitality driven job prior to the first day of class in order to complete required hours by the end of the semester.

Prerequisite/Corequisites:

Students must have completed 15 Food, Nutrition and Hospitality (FNH) Hours and Obtain Department Approval.

Course Materials:

This Course is Open Educational Resources "OER" and Owens Community College Library Resources Students will be provided course text (either by internet link or printed, for use during

the course). Some OER material may be available in print in the Owens Community College Library.

Inclusive Access (I.A.) Materials are included in the cost of the course to save students money through lower negotiated rates with publishers. Courses containing I.A. materials will have it noted on the online class schedule. If your course includes I.A. digital materials, you will receive an email with subject line, “Your inclusive Access Materials,” and it will include any codes or digital links.

The email will come to your Owens Community College email from the Owens e-Campus Bookstore on the first day of class, if not before. Be sure to check your spam (junk email) if you do not find it in your inbox. If the email is not in your inbox or spam folder, contact your instructor immediately. You may also see a folder at the top of your course labelled “Course Materials by eCampus” This folder will contain any needed codes or links to needed materials.

What You Will Learn in the Course

Course Objectives:

Outcome	Where Assessed
Illustrate the practical working knowledge of FNH competencies in the workplace	Updated resume (100 pts)
Introduce participants to the skills of the contemporary business professional	Hours worked (150 pts)
Teach the ability to use management techniques	Weekly assignments (300 pts)
Demonstrate communication skills	Position and organization profile (100 pts)

Student Learning Outcomes:

Outcome	Where Assessed
Demonstrate and practice skills learned in the classroom	Learning agreement (50 pts) Updated resume (100 pts)
Introduce participants to the etiquette skills of the contemporary business professional	Position and organization profile (100 pts) Employee performance survey (300)
Ability to use stress management techniques	Total hours worked (150 pts)
Demonstrate written and oral communication	Weekly assignments (300 pts)

Program Outcomes:

The following program outcomes are assessed in this course

Outcome	Where Assessed
Utilize critical thinking during job performance	Position and organization profile (100 pts)
Describe the role of business ethics within the hospitality industry	Weekly assignments (300 pts)
Demonstrate leadership techniques to manage a diverse workforce	Update resume (100 pts)
Establish communication and supervision skills necessary for success in hospitality	Learning agreement (50 pts)

Institutional General Education Competencies:

As a student at Owens Community College, you will take General Education courses as part of your degree program. While specific to the General Education courses, will be reinforced in many of your degree program major courses and may be measured in your capstone course(s) and others as identified.

Competency	Where Assessed
Communicate effectively.	Learning agreement completed (50 pts)
Act with professional responsibility.	Employee performance survey (300 pts)
Demonstrate sensitivity to others' beliefs and values.	Position and organization profile (100 pts)
Think analytically, critically, and creatively.	Total hours worked (150 pts)

Academic Support

Disability Services Resource Center: If you have a disability or acquire one, you may be entitled to receive reasonable accommodations intended to assure you an equal opportunity to participate in and benefit from the program. To receive more information or to register for accommodations, please contact the Disability Resource Center at 567-661-7007, email disability@owens.edu, visit <https://www.owens.edu/disability/>, or stop by College Hall 116.

Tutoring Services: Owens Community College offers academic tutoring and assistance in a variety of subjects including: accounting, computing, economics, mathematics, science, and writing. For more information go to: <https://www.owens.edu/successcenters/>.

Counseling Services: Counseling Services provides assistance to students experiencing personal, educational, interpersonal/relationship, family, social, or psychological difficulties. If you feel you may benefit from this service, please contact them at counselingservices@owens.edu. More information is at <https://www.owens.edu/counseling/>.

Campus and Community Connections: The Center for Campus and Community Connections (College Hall 151) is a walk-in office created to provide retention support through resource stability initiatives and community connections. Go here for more information: <https://www.owens.edu/connection/> or contact connections@owens.edu

Owens Library: The Owens Library offers two locations (Toledo and Findlay) as well as online resources. For more information visit <https://www.owens.edu/library/>.

****Students can find more information on campus resources and student support at this [link](#)*****

General Information

Student Code of Conduct: All students are expected to follow Owens Community College's [Student Code of Conduct](#), which includes academic honesty, encompassing plagiarism. See the [Board Policy](#) for more information.

Anti-Discrimination and Harassment & Title IX/Sexual Misconduct: All students, faculty, and staff are expected to follow Owens Community College's [Anti-Discrimination and Harassment Policy](#) and the College's [Title IX Policy](#)/Sexual Misconduct Procedures and Guidelines. The College strictly prohibits and will not tolerate harassment, discrimination,

intimidation, or hostile/offensive working or learning environments.

Religious Accommodations: A student seeking an accommodation for an absence permitted under Ohio's Testing Your Faith Act must provide the instructor with a written email notice with the specific dates for an absence, and must do so not later than fourteen (14) days after the first day of instruction. Alternative accommodations are not retroactive, and no academic penalty will be imposed for an absence under the policy*. The request for an alternative accommodation will be kept confidential. Students with questions about a religious accommodation under Ohio's Testing your Faith Act may contact the College's Office of Academic Affairs: provost@owens.edu. The policy may be found on the Owens website: [3358:11-2-63 Accommodation](#) for a Student Absence for the Observance of Religious Beliefs and Practices Policy

Document Collection: Throughout the semester, your instructors may ask for a variety of assignments including tests and/or quizzes for student learning of institutional general education competencies or program assessment. Please save all your class materials until the end of the semester.

Classroom Admittance: OCC classes shall only be attended by the officially registered OCC students or perspective students, instructor of record, guest lecturer, or substitute. Visitors are not permitted to be in the classroom and should not be invited to attend or participate in the class. See [FERPA | Protecting Student Privacy](#) regulations for more information.

Use of AI Tools: This course permits you to use artificial intelligence (AI) tools, such as chatbots, text generators, paraphrasers, summarizers, or solvers, to get guidance on assignments, as long as you do so in an ethical and responsible manner. Essentially, you can think of these tools as ways to help you learn but not to entirely create work for assignments like discussion board posts, essays, presentation slides, and so on. AI is more like your tutor or TA, not a replacement for your independent thinking.

This means that you must:

- Not use AI tools to replace your own thinking or analysis or to avoid engaging with the course content.
- Cite or explain any AI tools you use. Provide the name of the AI tool, the date of access, the URL of the interface, and the specific prompt or query you used to generate the output.

APA Example:

OpenAI. (2024). *ChatGPT* (Mar 14 version) [Large language model]. <https://chat.openai.com/chat>

- Be transparent and honest about how you used the AI tool and how it contributed to your assignment. Explain what you learned from the AI tool, how you verified its accuracy and reliability, how you integrated its output with your own work, and how you acknowledged its limitations and biases.

You are accountable for any mistakes or errors made by the AI tool. Always check and edit the output before submitting your work. If you discover any inaccuracies or inconsistencies in the output after submission, notify the instructor immediately and correct them as soon as possible. Using AI tools in an unethical or irresponsible manner, such as copying or paraphrasing the output without citation or transparency, using the output as your own work without verification or integration, or using the output to misrepresent your knowledge or skills, is considered a form of academic dishonesty and will result in a zero grade for the assignment and possible disciplinary action. If you have any questions about what constitutes ethical and responsible use

of AI tools, please consult with the instructor **before** submitting your work.

NOTE: Some instructors will also list specific acceptable and unacceptable uses or include a statement like “All written assignments, projects, and exams must be completed independently.”

Student Responsibilities and Instructor Expectations

Student Assignments are due by the date posted elsewhere in this syllabus. The position and Organization Profile Assignment is located in Blackboard Week 5. Instructors will use their discretion about accepting or not accepting late work based on the student’s circumstances. You may email me a rough draft of any written assignment for this class for my feedback up to one week before the due date listed in the Course Calendar.

- All course assignments must be submitted through Blackboard. Do not submit assignments by e-mail.
- All assignments must be completed in Microsoft Word document file types (.rtf, .doc, or .docx) or as a PDF. Submitted assignments completed in any other formats (e.g. pages, gdoc, etc.) will receive a grade of “F/0” for that assignment.
 - Microsoft Word is available in all Owens Community College computer labs and as a download for your computer. To access your downloadable copy of Microsoft Office, or use the online Office suite, [visit the Office 365 homepage](#) and sign in with your Owens email and Ozone password.
- Visit the [Office of e-Learning's webpage for Blackboard Information and Tutorials](#) to view hardware/software requirements or view tutorials for assignment submissions.

Instructor Expectations:

Attendance and timeliness are expected for each class.

- Students are to communicate anticipated absences in advance in keeping with professional behavior by calling or emailing the lecture and/or lab instructor(s).
- Absence is defined as not attending any of the scheduled class time for the day or leaving early from lecture. Tardiness is defined as arriving more than 10 minutes late for scheduled time. Arriving late or leaving early from lecture will be considered an absence per incident.
- Students are responsible for missed course content. Please refer to the assignment policy within the syllabus.

For inclement weather, refer to the Owens Community College catalog.

How Grades are Determined and Major Assignments

Evaluation Measure	Student Learning Outcomes Assessed	Value
Weekly Assignments	1-4	300 points
Learning Agreement Signed		50 points
Position and Organization Profile	1-3	100 points
Updated Resume		100 points
Total Hours Worked	1-2	150 points
Employee Performance Appraisal	1-4	300 points
Total		1000 points

Grade	Percentage	Points
A	90 – 100 %	900-1000
B	80 – 89 %	800-899
C	70 – 79%	700-799
D	60 – 69%	600-699
F	0 – 59 %	0-599

All students enrolled in the Culinary Arts Program or Hospitality Management Program and certificates must earn a “C” grade or better in each Food, Nutrition and Hospitality (FNH) course and maintain a 2.0 grade point average (GPA). Students that earn a grade of “D or F” must repeat the course and meet with their Academic Advisor for academic remediation. Students with a GPA below 2.0 will be placed on Academic Probation

(<https://www.owens.edu/trustees/wp-content/uploads/sites/45/2022/02/2-42-academic-recovery-procedures.pdf>).

Tentative Class Assignment Calendar:

Week	SLO	Topic
1	1	Topic: Learning Agreement Submit by DATE by TIME
2	2	Topic: Managers Submit by DATE by TIME
3	1 & 2	Topic: Leadership Submit by DATE by TIME
4	1 & 2	Topic: Organization Learning Submit by DATE by TIME
5	1 & 2	Topic: Position and Organization Profile Submit by DATE by TIME Week 5 Blackboard
6	3	Topic: Stress Management Submit by DATE by TIME
7	2 & 3	Topic: Professionalism Submit by DATE by TIME
8	3	Topic: Personality Styles Submit by DATE by TIME
9	2 & 3	Topic: Personal Learning Styles Submit by DATE by TIME
10	3	Topic: Customer Service Submit by DATE by TIME
11	4	Topic: Life Long Learning Submit by DATE by TIME
12	4	Topic: Team Work Submit by DATE by TIME
13	4	Topic: Updated Resume and Total Hours Worked Submit by DATE by TIME
14	4	TBD

Week	SLO	Topic
15	4	Topic: Employee Performance Appraisal Submit by DATE by TIME

***Disclaimer:** The instructor reserves the right to amend this syllabus as deemed necessary and will communicate such amendment to the students in the course. Please note that while unlikely, there is a possibility courses might need to change the delivery method due to external issues like public health concerns, weather issues, etc. If this happens, the college will communicate any changes via email and/or other communication methods.*